Independent auditor's report and Consolidated financial statements as at and for the year ended 31 December 2019

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Independent Auditor's Report

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To the Shareholders and Board of Directors of Banka Kombetare Tregtare Sh.a

Qualified Opinion

We have audited the consolidated financial statements of Banka Kombetare Tregtare Sh.a (hereafter referred as the "Bank" or the "Group"), which comprise the consolidated statement of financial position as at 31 December 2019, and the consolidated statement of profit or loss and other comprehensive income, consolidated statement of changes in equity and consolidated statement of cash flows for the year then ended, and notes to the consolidated financial statements, including a summary of significant accounting policies

In our opinion, except for the effects of the matter described in the Basis for Qualified Opinion's section of our report, the accompanying consolidated financial statements present fairly, in all material respects, the consolidated financial position of the Bank as at 31 December 2019, its consolidated financial performance and its consolidated cash flows for the year then ended in accordance with International Financial Reporting Standards (IFRSs).

Basis for Qualified Opinion

The Bank has treated its share capital issued in United States Dollar (USD) as a monetary item in the consolidated financial statements and recognized the revaluation differences for the year ended 31 December 2019 within the net profits in the consolidated statement of profit or loss and other comprehensive income. This treatment is not in accordance with International Accounting Standard (IAS) 21 "The Effects of Changes in Foreign Exchange Rates" which requires share capital to be treated as a non-monetary item and carried at the exchange rate of the date of the transaction. Had the Bank treated its share capital in accordance with IAS 21 requirements, the share capital as at 31 December 2019 would have been increased by USD 10,480,785 retained earnings would have been decreased by USD 12,720,202 and the net profit would have been increased by USD 2,239,417 for the year ended 31 December 2019. Nevertheless, this would not have affected the total shareholders' equity.

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Group in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code) together with the ethical requirements that are relevant to our audit of the financial statements in Albania, and we have fulfilled our other ethical responsibilities in accordance with the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of the consolidated financial statements in accordance with IFRSs, and for such internal control as management determines is necessary to enable the preparation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, management is responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group's financial reporting process

Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the consolidated financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidated financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit
 procedures that are appropriate in the circumstances, but not for the purpose of expressing
 an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.

- Evaluate the overall presentation, structure and content of the consolidated financial statements, including the disclosures, and whether the consolidated financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the
 entities or business activities within the Group to express an opinion on the consolidated
 financial statements. We are responsible for the direction, supervision and performance of
 the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Grant Thornton sh.p.k.

Tirana, Albania

31 March 2020

Consolidated statement of financial position as at 31 December 2019 (Amounts in USD)

Assets	Notes	31 December 2019	31 December 2018
Cash and balances with Central Bank	7	380,047,094	205 124 606
Placement and balances with banks	8	873,788,983	285,134,696 658,318,886
Investment securities	9	1,595,645,317	1,486,663,848
Loans to banks	10	129,313,651	195,676,165
Loans to customers	11	1,208,566,427	1,215,625,631
Investment in associates	12	904,121	1,373,165
Property and equipment	13	42,499,993	41,051,400
Right of use asset	3	9,896,345	-
Intangible assets	14	4,411,195	3,700,900
Deferred tax assets	19	2,081,927	-,,-
Other assets	15	45,416,971	53,424,153
Total assets	-	4,292,572,024	3,940,968,844
Liabilities and shareholder's equity			
Liabilities			
Customer deposits	16	3,409,397,079	3,129,749,851
Due to banks and financial institutions	17	337,482,014	323,861,645
Due to third parties	18	2,372,307	3,408,125
Deferred tax liabilities	19	=	411,719
Accruals and other liabilities	20	19,776,329	20,126,345
Lease Liability	3	9,961,323	.=.
Subordinated debt	21 _	28,085,585	28,678,547
Total liabilities	_	3,807,074,637	3,506,236,232
Shareholder's equity			ŝ
Share capital	22	300,000,000	300,000,000
Legal reserve		17,091,262	=)
Translation reserve	22	571,499	119,742
Fair value reserve	22	55,556,634	24,707,662
Retained earnings	22 _	112,277,992	109,905,208
Total shareholder's equity		485,497,387	434,732,612
Total liabilities and shareholder's equity	-	4,292,572,024	3,940,968,844

The consolidated statement of financial position is to be read in conjunction with the notes to and forming part of the consolidated financial statements set out on pages 6 to 87.

The consolidated financial statements were authorised for release by the Board of Directors on 23 January 2020 and signed on its behalf by:

Seyhan Pencabligil CEO and Board Member Skender Emini Head of Finance Group

Consolidated statement of profit or loss and other comprehensive income for the year ended 31 December 2019

(Amounts in USD)

	Notes	Year ended 31 December 2019	Year ended 31 December 2018
Interest	22	140,550,500	150.055.720
Interest income	23 24	148,552,502	158,055,738
Interest expense		(27,462,623)	(27,615,353)
Net interest margin		121,089,879	130,440,385
Non-interest income, net			
Fees and commissions, net	25	18,136,249	18,029,753
Foreign exchange revaluation, net Foreign exchange trading activities	26	649,527	(6,798,395)
income, net		(2,879,307)	(4,766,793)
Securities trading gain, net		4,464,832	3,164,176
Other (expense) / income, net	27	(8,048,935)	(5,688,851)
Total non-interest income, net		12,322,366	3,939,890
Operating expenses			
Personnel expenses	28	(20,809,231)	(19,731,402)
Administrative expenses	29	(31,497,864)	(31,841,144)
Depreciation and amortization	3,14,15	(8,001,755)	(4,674,689)
Total operating expenses		(60,308,850)	(56,247,235)
Impairment losses on loans to customers Impairment losses on financial assets,	11	(7,427,229)	(5,837,834)
other than loans to customers	30 _	229,141	(1,917,149)
Profit before taxes		65,905,307	70,378,057
Income tax	31 _	(9,444,506)	(11,944,968)
Net profit for the year	_	56,460,801	58,433,089
Foreign currency translation differences		451,757	(2,884,544)
Net change in fair value reserves		30,848,972	19,798,795
Other comprehensive income/(expense) for the year, net of income tax	-	31,300,729	16,914,251
Total comprehensive income for the year	=	87,761,530	75,347,340

The consolidated statement of profit or loss and comprehensive income is to be read in conjunction with the notes to and forming part of the consolidated financial statements set out on pages 6 to 87.

Consolidated statement of changes in equity for the year ended 2019

(Amounts in USD)

	Share	Legal	Translation	Fair value	Retained	Total
Balance as at 31 December 2017	capital 274,350,310	reserve	7,004,286	1 000 967	earnings	Total 391,399,803
<u> </u>	274,350,310	-	3,004,200	4,908,867	109,136,340	
Changes on initial application of IFRS 9 (note 3, (u))	254 250 210		2.004.207	4.000.07	(6,137,861)	(6,137,861)
Restated balance as at 1 January 2018	274,350,310	<u>-</u>	3,004,286	4,908,867	102,998,479	385,261,942
Transactions with owners recorded directly in equity						
Contributions by and distributions to owners						
Creation of legal reserves	_	15,911,492	_	_	(15,911,492)	_
Increase in share capital	25,649,690	(15,911,492)	_	_	(9,738,198)	_
Dividend payment	23,013,030	(15,711,172)			(30,000,000)	(30,000,000)
Appropriation of year 2017 translation difference	_	_	_	_	3,004,286	3,004,286
Adjustment of retained earnings with December 2018					2,001,200	2,001,200
year end exchange rate	_	_	_	_	1,119,044	1,119,044
Total transactions with owners recorded in equity	25,649,690				(51,526,360)	(25,876,670)
1 y	,				(,,	(20)070,070
Comprehensive income for the year						
Net profit for the year	_	_	_	_	58,433,089	58,433,089
					,	, ,
Other comprehensive income, net of income tax						
Net change in fair value reserve	_	_	_	19,798,795	-	19,798,795
Foreign currency translation differences	-	-	(2,884,544)	-	-	(2,884,544)
Total other comprehensive income	-	-	(2,884,544)	19,798,795	-	16,914,251
Total comprehensive income for the year			(2,884,544)	19,798,795	58,433,089	75,347,340
Balance as at 31 December 2018	300,000,000		119,742	24,707,662	109,905,208	434,732,612
Dulunce up at 31 December 2010			;· 	-,,		

The consolidated statement of changes in equity is to be read in conjunction with the notes to and forming part of the consolidated financial statements set out on pages 6 to 87.

Consolidated statement of changes in equity for the year ended 2019

(Amounts in USD)

	Share capital	Legal reserve	Translation reserve	Fair value reserve	Retained earnings	Total
Balance as at 31 December 2018	300,000,000	-	119,742	24,707,662	109,905,208	434,732,612
Transactions with owners recorded directly in equity						
Contributions by and distributions to owners						
Creation of legal reserves	-	17,091,262	-	-	(17,091,262)	-
Increase in share capital	-	-	-	-	-	-
Dividend payment					(35,000,000)	(35,000,000)
Appropriation of year 2018 translation difference	-	-	-	-	119,742	119,742
Adjustment of retained earnings with December 2019						
year end exchange rate	-	_	_	-	(2,116,497)	(2,116,497)
Total transactions with owners recorded in equity	-	17,091,262	-	-	(54,088,017)	(36,996,755)
Comprehensive income for the year						
Net profit for the year	-	-	-	-	56,460,801	56,460,801
Other comprehensive income, net of income tax						
Net change in fair value reserve	_	_	_	30,848,972	_	30,848,972
Foreign currency translation differences		_	451,757	50,040,772		451,757
Total other comprehensive income			451,757	30,848,972		31,300,729
Total comprehensive income for the year	-	_	451,757	30,848,972	56,460,801	87,761,530
Balance as at 31 December 2019	300,000,000	17,091,262	571,499	55,556,634	112,277,992	485,497,387

The consolidated statement of changes in equity is to be read in conjunction with the notes to and forming part of the consolidated financial statements set out on pages 6 to 87.

Consolidated statement of cash flows for the year ended 31 December 2019 (Amounts in USD)

(Amounts in USD)		\$7 1.1	X 7 1 1
Cook flows from an autima activities	Notes	Year ended 31 December 2019	Year ended 31 December 2018
Cash flows from operating activities: Profit before taxes		65,905,307	70,378,057
Adjustments to reconcile change in net assets to net cash		05,505,507	70,570,057
provided by operating activities:			
Interest expense	24	27,462,623	27,615,353
Interest income	23	(148,552,502)	(158,055,738)
Depreciation and amortization	13,14,15	8,001,755	4,674,689
Gain on sale of property and equipment		(66,108)	(35,200)
Gain on sale of investment securities		(4,464,832)	(3,164,176)
Gain on sale of non-current assets		(161,886)	(184,498)
Gain on recovery of written-off loans to customers		(547,168)	(759,007)
Write-off of property and equipment		2,467	10,296
Write-off of loans to customers Write off of fixed assets and repossessed assets		15,694,968 19,747	11,556,066 94,893
Provision on other debtors		5,501,254	4,627,031
Reversal of other debtors		(372,088)	(222,215)
Movement in the fair value reserve		30,693,606	17,165,816
Dividend income from securities		(1,275,000)	-
Impairment of loans to customers	11	7,427,229	5,837,834
Impairment of financial instruments, other than loans	30	(229,141)	1,917,149
Cash flows from operating profits before changes in operating			, , , , , , , , , , , , , , , , , , ,
assets and liabilities		5,040,231	(18,543,650)
(Increase)/decrease in operating assets:			
Restricted balances with central banks		(78,455,006)	20,442,632
Placements and balances with banks		(2,828,400)	53,702,243
Loans to banks		64,462,760	211,015,067
Loans to customers		(25,970,107)	(23,973,389)
Other assets		1,593,940	(1,197,056)
		(41,196,813)	259,989,497
Increase/(decrease) in operating liabilities:			
Customer deposits		300,594,898	152,969,982
Due to third parties		(998,968)	(1,394,747)
Accruals and other liabilities		12,053,897	(1,938,607)
Dividend necessary		311,649,827	149,636,628
Dividend payment		(35,000,000)	(30,000,000)
Interest paid		(28,353,108)	(28,038,392)
Interest received		149,532,114	156,503,998
Income taxes paid		(11,842,727)	(11,376,948)
Net cash flows from operating activities Cash flows from investing activities		349,829,524	478,171,133
Purchases of investment securities		(446,222,808)	(304,069,823)
Purchases of treasury bills		(2,099,853)	-
Investment in associates		453,627	92,628
Purchases of property and equipment		(20,195,670)	(6,044,377)
Proceeds from sale of property and equipment		1,048	93,782
Proceeds from sale of investment securities		316,341,153	245,447,727
Proceeds from sale of treasury bills		17,606,969	<u> </u>
Net cash flows used in investing activities		(134,115,534)	(64,480,063)
Cash flows from financing activities	17	16 116 254	(26, 402, 022)
Proceeds from short term borrowings Subordinated debt	17	16,116,254	(26,493,022)
Net cash from financing activities		(375,512) 15,740,742	(1,930,400) (28,423,422)
-		, ,	
Net change in cash and cash equivalents Effects of exchange rate changes on the balance of cash held		231,454,732	385,267,648
in foreign currencies / (Translation difference)		213,363	(10,443,402)
Cash and cash equivalents at the beginning of the year	7	710,266,192	335,441,946
Cash and cash equivalents at the end of the period	7	941,934,287	710,266,192
TTI 1:1.1	• ,•	*4 4	1.6

The consolidated statement of cash flows is to be read in conjunction with the notes to and forming part of the consolidated financial statements set out on pages 6 to 87.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

1. General

Banka Kombetare Tregtare Sh.a. is a commercial bank offering a wide range of universal services. The consolidated financial statements comprise the bank in Albania and in Kosovo and its associate Albania Leasing (together referred to as the "Bank" "BKT" or the "Group).

The Bank provides banking services to state and privately owned enterprises and to individuals. The main sources of funding for the Bank are deposits, which are accepted in various forms including current accounts, demand and term deposits, in both Lek and foreign currency. BKT offers a variety of corporate and consumer loans, Europay / MasterCard / Visa ("EMV") – compliant debit and credit cards, ATMs, sophisticated internet banking, mobile banking, on-line banking facilities, qualified international banking services and various treasury products. It also invests in securities and takes part actively in the local and international inter-bank markets.

BKT was established in its present legal form on 30 December 1992, although its first branch was opened on 30 November 1925.

BKT is subject to Law no. 8269 "On the Bank of Albania" dated December 1997 and Law no. 9662 "On Banks on the Republic of Albania", dated 18 December 2006.

Upon the Shareholder's Decision dated 20 March 2019, the Bank created legal reserves of Lek 1,856,795 thousand (equivalent of USD 17,242,034) and decided to distribute Lek 3,863,300 thousand (equivalent of USD 35,000,000) as dividends, using of the statutory net profit for the year ended December 31, 2018. The remaining part of statutory profit for the year 2018 was kept as retained earnings. The dividend amount was translated into USD using the exchange rate published by Bank of Albania as at 20 March 2019 (110.38 Lek per USD).

As at 31 December 2019 and 31 December 2018, the registered share capital was USD 300,000,000.3 divided into 24,291,498 shares with a nominal value of USD 12.35, while the shareholding structure was as follows:

-	31 Dec	cember 2019		31 Dec	ember 2018	
	No. of shares	Total in USD	%	No. of shares	Total in USD	%
Calik Finansal Hizmetler A.S.	24,291,498	300,000,000.3	100	24,291,498	300,000,000.3	100

The headquarters of BKT is located in Tirana. The network of the Bank in Albania includes 65 branches and 2 custom agencies. Twenty-six branches are located in Tirana, and the other branches are located in Durres, Elbasan, Vlora, Shkodra, Fier, Pogradec, Korca, Bilisht, Gjirokastra, Delvina, Saranda, Orikum, Berat, Kucova, Lushnja, Librazhd, Peqin, Rrogozhina, Shkozet, Kavaja, Vora, Kamza, Fushe Kruja, Lac, Lezha, Rreshen, Kukes, Peshkopi, Bushat, Koplik, Gramsh and Skrapar, followed by custom agencies in Durrës Seaport and Rinas Airport.

The network in Kosovo includes 26 units. Seven units are located in Prishtina, and the other units are located in Prizren, Peja, Gjilan, Ferizaj, Mitrovica, Gjakova, Vushtrri, Fushe Kosova, Podujeva, Drenas, Rahovec, Viti and Lipjan, Dheu i Bardhe, Prishtina Airport and Skenderaj.

The Bank had 1,311 (31 December 2018: 1,292) employees as at 31 December 2019, out of which 358 (31 December 2018: 358) employees belong to BKT Kosovo.

The average number of employees of the Bank for the period ended 31 December 2019 is 1,302 (31 December 2018: 1,298) out of which 360 (31 December 2018: 360) employees belong to BKT Kosovo.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

2. Basis of preparation

(a) Statement of compliance and going concern assumption

The consolidated financial statements have been prepared in accordance with International Financial Reporting Standards (IFRSs). They have been prepared under the assumption that the Bank operates on a going concern basis.

(b) Basis of measurement

The consolidated financial statements have been prepared on the historical cost basis except for trading and available-for-sale financial assets, which are measured at fair value.

In addition, for financial reporting purposes, fair value measurements are categorised into Level 1, 2 or 3 based on the degree to which the inputs to the fair value measurements are observable and the significance of the inputs to the fair value measurement in its entirety, which are described as follows:

- Level 1 inputs are quoted prices (unadjusted) in active markets for identical assets or liabilities that the entity can access at the measurement date;
- Level 2 inputs are inputs, other than quoted prices included within Level 1, that are observable for the asset or liability, either directly or indirectly; and
- Level 3 inputs are unobservable inputs for the asset or liability.

(c) Functional and presentation currency

These consolidated financial statements are presented in USD. Albanian Lek ("Lek") is the Bank's functional currency.

The Bank has chosen to present its financial statements in USD, as its equity is wholly owned by international investors, who have issued the start-up capital in USD and view the performance of the investment in terms of USD.

(d) Use of estimates and judgements

The preparation of consolidated financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected.

Information about significant areas of estimation uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the consolidated financial statements are described in notes 4 and 5.

3. Significant accounting policies

The accounting policies set out below have been applied consistently to all periods presented in these consolidated financial statements, and have been applied consistently by Bank entities.

(a) Basis of consolidation

(i) Subsidiaries

Subsidiaries are entities controlled by the Bank. Control exists when the Bank has power over the investee; is exposed, or has rights, to variable returns from its involvement with the investee; and has the ability to use its power to affect its returns. The Company reassesses whether or not it controls an investee if facts and circumstances indicate that there are changes to one or more of the three elements of control listed above.

Consolidation of a subsidiary begins when the Bank obtains control over the subsidiary and ceases when the Bank loses control of the subsidiary. Specifically, income and expenses of a subsidiary acquired or disposed of during the year are included in the consolidated statement of profit or loss and other comprehensive income from the date the Bank gains control until the date when the Bank ceases to control the subsidiary.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

(a) Basis of consolidation (continued)

(i) Subsidiaries (continued)

The consolidated financial statements have been prepared using uniform accounting policies for like transactions and other events in similar circumstances.

On 3 September 2007 BKT opened its first branch outside of the territory of the Republic of Albania. The Administrative Office of this branch was opened in Prishtina, Kosovo. Pursuant to the request of "Banka Kombetare Tregtare" Kosovo dated 14.02.2018, in reference to the change of the transformation from a *branch* to a *subsidiary*, the Central Bank of Kosovo has approved on 30 April 2018 the transformation into subsidiary of Banka Kombetare Tregtare – Kosovo Branch. Under this decision, all the rights and obligations deriving from BKT – Kosovo Branch shall remain rights and obligations of BKT Kosovo Sh.A as a subsidiary. The Spin Off date of BKT Kosovo is effective as at 1 January 2019. The functional currency is the EURO. The effect of translating foreign operations into the Bank's functional currency is explained in note 3.(b).(ii) below.

(ii) Transactions eliminated on consolidation

All intragroup assets and liabilities, equity, income, expenses and cash flows (except for foreign currency transaction gains or losses) relating to transactions between members of the Group are eliminated in full on consolidation. Unrealised losses are eliminated in the same way as unrealised gains, but only to the extent that there is no evidence of impairment.

(iii) Business combinations

The Group applies the acquisition method in accounting for business combinations. The consideration transferred by the Group to obtain control of a subsidiary is calculated as the sum of the acquisition-date fair values of assets transferred, liabilities incurred and the equity interests issued by the Group, which includes the fair value of any asset or liability arising from a contingent consideration arrangement. Acquisition costs are expensed as incurred. Assets acquired and liabilities assumed are generally measured at their acquisition-date fair values.

(b) Foreign currency

(i) Foreign currency transactions

Transactions in foreign currencies are translated into the respective functional currency of the operation at the spot exchange rate at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies at the reporting date are retranslated into the functional currency at the spot exchange rate at that date. The foreign currency gain or loss on monetary items is the difference between amortised cost in the functional currency at the beginning of the period, adjusted for effective interest and payments during the period, and the amortised cost in foreign currency translated at the exchange rate at the end of the period. Nonmonetary assets and liabilities denominated in foreign currencies that are measured at fair value are retranslated into the functional currency at the spot exchange rate at the date that the fair value was determined. Foreign currency differences arising on retranslation are recognised in profit or loss.

Non-monetary assets and liabilities denominated in foreign currencies, which are stated at historic cost, are translated at the foreign exchange rate ruling at the date of the transaction, with the exception of the share capital, which is issued and maintained in USD as per the legislation in Albania as well as per Special Law No. 8634, dated 6 July 2000, between the Bank's shareholders and the Republic of Albania on the Bank's privatisation.

Furthermore, the Operating Policy Guidelines of the Bank require that the share capital be hedged by USD assets, and it is therefore treated as a monetary item, with the revaluation difference being taken to profit or loss together with the revaluation difference of the corresponding USD asset, which offset each other in a natural hedge.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

(b) Foreign currency (continued)

(ii) Foreign operations

The assets and liabilities of foreign operations are translated into Lek at spot exchange rates at the reporting date. The income and expenses of foreign operations are translated into Lek at spot exchange rates at the dates of the transactions. Foreign currency differences on the translation of foreign operations are recognised directly in other comprehensive income. Such differences have been recognised in the foreign currency translation reserve.

(iii) Translation of financial statements from functional currency to presentation currency

Translation of financial statements from functional currency to presentation currency is done as follows:

- assets and liabilities for reporting date (including comparatives) are translated at the closing rate at the date of that reporting date, which is Bank of Albania's rate at 1 USD = 108.64 Lek (2018: 107.82).
- income and expenses (including comparatives) are translated at exchange rates at the dates of the transactions.
- equity items other than the net profit for the period and share capital, are translated at exchange rates at the dates of the transactions.
- share capital has been translated as described in paragraph 3.(b).(i) above; and
- all resulting exchange differences are recognised through other comprehensive income as a separate component of equity in the "Translation reserve" account.

(iv) Spot foreign exchange transactions

The Bank during the normal course of business enters into spot foreign exchange transactions with settlement dates 1 or 2 days after the trade date. These transactions are recorded in the financial statements on the settlement date. Foreign currency differences are recognised in profit or loss on the settlement date.

(c) Interest

Interest income and expense are recognised in the profit or loss using the effective interest method. The effective interest rate is the rate that exactly discounts the estimated future cash payments and receipts through the expected life of the financial asset or liability (or, where appropriate, a shorter period) to the carrying amount of the financial asset or liability. When calculating the effective interest rate, the Bank estimates future cash flows considering all contractual terms of the financial instrument but not future credit losses.

The calculation of the effective interest rate includes all fees paid or received that are an integral part of the effective interest rate. Transaction costs include incremental costs that are directly attributable to the acquisition or issue of a financial asset or liability.

(d) Fees and commission

Fees and commission income and expenses that are integral to the effective interest rate on a financial asset or liability are included in the measurement of the effective interest rate. Other fees and commission income are recognised as the related services are performed. Other fees and commission expense relate mainly to transaction and service fees, which are expensed as the services are received.

(e) Lease payments made

Payments made under operating leases are recognised in profit or loss on a straight-line basis over the term of the lease. Lease incentives received are recognised as an integral part of the total lease expense, over the term of the lease.

(f) Income tax expense

Income tax expense comprises current and deferred tax. Income tax expense is recognized in the profit or loss except to the extent that it relates to items recognized directly in equity or in other comprehensive income. Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantively enacted at the reporting date, and any adjustment to tax payable in respect of previous years.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

(f) Income tax expense (continued)

The Bank determines taxation at the end of the year in accordance with the Albanian tax legislation. In 2019, tax on profit is equal to 15% of the taxable income. Taxable income is calculated by adjusting the statutory profit before taxes for certain income and expenditure items as required under the Albanian law. The statutory profit is based on the financial records kept by the Bank for regulatory purposes and may differ from the International Financial Reporting Standards reported financial result. However, current income tax payable for the 2019 financial year is equal according to both standards.

Deferred tax is provided for temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes. Deferred tax is not recognised for the following temporary differences: the initial recognition of goodwill, the initial recognition of assets or liabilities in a transaction that is not a business combination and that affects neither accounting nor taxable profit or loss, and differences relating to investments in subsidiaries to the extent that they probably will not reverse in the foreseeable future. Deferred tax is measured at the tax rates that are expected to be applied to the temporary differences when they reverse, based on the laws that have been enacted or substantively enacted by the reporting date.

In determining the amount of current and deferred tax the Bank takes into account the impact of uncertain tax positions and whether additional taxes and interest may be due. The Bank believes that its accruals for tax liabilities are adequate for all open tax years based on its assessment of many factors, including interpretations of tax law and prior experience. This assessment relies on estimates and assumptions and may involve a series of judgments about future events. New information may become available that causes the Bank to change its judgment regarding the adequacy of existing tax liabilities; such changes to tax liabilities will impact tax expense in the period that such a determination is made.

A deferred tax asset is recognised only to the extent that it is probable that future taxable profits will be available against which the asset can be utilised. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised. Additional income taxes that arise from the distribution of dividends by the Bank are recognised at the same time as the liability to pay the related dividend is recognised.

Tax applications for foreign subsidiaries of the Bank:

Republic of Kosovo

The applicable corporate tax rate in Republic of Kosovo is 10% (31 December 2018: 10%).

Under Kosovo tax legislation system, tax losses can be carried forward to be offset against future taxable income for up to seven years.

(g) Financial assets and liabilities

(i) Recognition

Financial assets and financial liabilities are recognised when the Group becomes a party to the contractual provisions of the financial instrument.

The Bank initially recognises loans, deposits, debt securities issued and subordinated liabilities on the date at which they are originated. Regular way purchases and sales of financial assets are recognised on the trade date at which the Bank commits to purchase or sell the asset, with the exception of spot foreign exchange transactions which are recognized on settlement date (see note 3(b) (iv)). All other financial assets and liabilities are initially recognised on the trade date at which the Bank becomes a party to the contractual provisions of the instrument.

Financial assets and financial liabilities are initially measured at fair value. Transaction costs that are directly attributable to the acquisition or issue of financial assets and financial liabilities (other than financial assets and financial liabilities at fair value through profit or loss) are added to or deducted from the fair value of the financial assets or financial liabilities, as appropriate, on initial recognition. Transaction costs directly attributable to the acquisition of financial assets or financial liabilities at fair value through profit or loss are recognised immediately in profit or loss.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

(g) Financial assets and liabilities (continued)

(ii) Derecognition

Financial assets are derecognised when the contractual rights to the cash flows from the financial asset expire, or when the financial asset and substantially all the risks and rewards are transferred.

A financial liability is derecognised when it is extinguished, discharged, cancelled or expires.

The Bank derecognises a financial asset when the contractual rights to the cash flows from the asset expire, or when it transfers the financial asset and substantially all the risks and rewards of ownership of the asset to another party. If the Bank neither transfers nor retains substantially all the risks and rewards of ownership and continues to control the transferred asset, the Bank recognises its retained interest in the asset and an associated liability for amounts it may have to pay. If the Bank retains substantially all the risks and rewards of ownership of a transferred financial asset, the Bank continues to recognise the financial asset and also recognises a collateralised borrowing for the proceeds received. The Bank derecognises financial liabilities when, and only when, the Bank's obligations are discharged, cancelled or they expire. The difference between the carrying amount of the financial liability derecognised and the consideration paid and payable is recognised in profit or loss.

The Bank enters into transactions whereby it transfers assets recognised on its statement of financial position, but retains either all or substantially all of the risks and rewards of the transferred assets or a portion of them. If all or substantially all risks and rewards are retained, then the transferred assets are not derecognised from the statement of financial position. Transfers of assets with retention of all or substantially all risks and rewards include, for example, securities lending and repurchase transactions.

When assets are sold to a third party with a concurrent total rate of return swap on the transferred assets, the transaction is accounted for as a secured financing transaction similar to repurchase transactions.

In transactions in which the Bank neither retains nor transfers substantially all the risks and rewards of ownership of a financial asset, it derecognises the asset if it does not retain control over the asset. The rights and obligations retained in the transfer are recognised separately as assets and liabilities as appropriate. In transfers in which control over the asset is retained, the Bank continues to recognise the asset to the extent of its continuing involvement, determined by the extent to which it is exposed to changes in the value of the transferred asset.

In certain transactions the Bank retains the obligation to service the transferred financial asset for a fee. The transferred asset is derecognised in its entirety if it meets the derecognition criteria. An asset or liability is recognised for the servicing contract, depending on whether the servicing fee is more than adequate (asset) or is less than adequate (liability) for performing the servicing.

The Bank writes off certain loans and investment securities when they are determined to be uncollectible.

(iii) Classification and initial measurement of financial assets

All financial assets are initially measured at fair value adjusted for transaction costs (where applicable). Financial assets, other than those designated and effective as hedging instruments, are classified into the following categories:

- amortised cost
- fair value through profit or loss (FVTPL)
- fair value through other comprehensive income (FVOCI).

The classification is determined by both:

- the entity's business model for managing the financial asset
- the contractual cash flow characteristics of the financial asset.

All income and expenses relating to financial assets are recognised in profit or loss.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

- 3. Significant accounting policies (continued)
- (g) Financial assets and liabilities (continued)
- (iii) Classification and initial measurement of financial assets (continued)

- Assessment of whether contractual cash flows are solely payments of principal and interest (SPPI)

As per the new standard, one of the conditions for financial assets to be classified either under 'amortised cost' or 'Fair Value Through Profit or Loss ("FVTPL") category is that the contractual terms of the financial asset should give rise on specified dates to cash flows that are solely payments of principal and interest on the principal amount outstanding. The Bank has performed the SPPI test and has determined the business models for its financial assets.

Business model assessment

There are three business models under IFRS 9 – 'Held to Collect ("HTC")', 'Held to Collect and Sell ("HTCS")' and 'Other ("Other BM")'.

- 1. Under the HTC model, cash flows result from collecting contractual payments. If an SPPI product is HTC, it is measured at amortised cost.
- 2. Under HTCS, cash flows result from contractual payments, as well as from selling the financial assets. If an SPPI product is HTCS, it is measured at fair value though other comprehensive income ("FVOCI").
- 3. Other BM are those that are neither HTC, nor HTCS. One example could be a model under which trading is the primary purpose with contractual payment collection not constituting an integral part of the model. If a product (SPPI or not) is held under Other BM, it is measured at fair value though profit or loss ("FVTPL").

The Bank has assessed the business model for its financial assets as follows:

Treasury

Treasury assets consist of cash or equivalents, Government Bonds, Investment securities such as Eurobonds, Bonds and Certificates.

The Bank also considers Loans to banks such as Syndicated Loans, Bilateral Loans and Murabaha as treasury products.

Investment securities are accounted for depending on their classification as either Held-to-Maturity ("HTM"), or Available-for-Sale ("AFS") and in some cases as Held-for-Trading ("TRD").

The business model of the Bank under IFRS 9 is:

- "HTC" for HTM products. Such products shall be measured at amortised cost;
- "HTCS" for AFS products. Such products shall be measured at FVOCI; and
- "Other BM" for TRD products and shall be measured at FVTPL.

Retail

The Retail assets consist of various financing facilities to individuals (e.g. Mortgage loans, Consumer loans, Home improvement loans, Car loans, Credit cards). These products are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and which are held for collection of contractual cash flows of principal and interest.

The fair value of the Retail assets is not a critical aspect in the Bank's management of the portfolio.

The business model of the Banks under IFRS 9 is "HTC" and the Retail loans shall be measured at amortised cost.

Corporate

The Corporate assets consist of various financing facilities to corporates (e.g. Cash loans, Non-cash loans, Agro loans, Project & structured finance, Business credit cards). These products are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and which are held for collection of contractual cash flows of principal and interest.

The fair value of the Corporate assets is not a critical aspect in the Bank's management of the portfolio.

The business model of the Banks under IFRS 9 is "HTC" and the corporate loans shall be measured at amortised cost.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

- (g) Financial assets and liabilities (continued)
- (iv) Subsequent measurement of financial assets

Financial assets at amortised cost

Financial assets are measured at amortised cost if the assets meet the following conditions (and are not designated as FVTPL):

- they are held within a business model whose objective is to hold the financial assets and collect its contractual cash flows
- the contractual terms of the financial assets give rise to cash flows that are solely payments of principal and interest on the principal amount outstanding

After initial recognition, these are measured at amortised cost using the effective interest method.

Discounting is omitted where the effect of discounting is immaterial. The Group's cash and cash equivalents, loans and most of other receivables fall into this category of financial instruments as well as government bonds and forfeiting instruments that were previously classified as held-to-maturity under IAS 39.

Financial assets at fair value through profit or loss (FVTPL)

Financial assets that are held within a different business model other than 'hold to collect' or 'hold to collect and sell' are categorised at fair value through profit and loss. Further, irrespective of business model financial assets whose contractual cash flows are not solely payments of principal and interest are accounted for at FVTPL. All derivative financial instruments fall into this category, except for those designated and effective as hedging instruments, for which the hedge accounting requirements apply (see below). The category also contains an equity investment. The Group accounts for the investment at FVTPL and did not make the irrevocable election to account for the investment in Albania Leasing Sh.a and equity securities at fair value through other comprehensive income (FVOCI). The equity investment in Albania Leasing Sh.a. and certain equity securities were measured at cost less any impairment charges in the comparative period under IAS 39, as it was determined that their fair value could not be estimated reliably. In the current financial year, the fair value was determined in line with the requirements of IFRS 9, which does not allow for measurement at cost. Assets in this category are measured at fair value with gains or losses recognised in profit or loss. The fair values of financial assets in this category are determined by reference to active market transactions or using a valuation technique where no active market exists. The Bank determined that in the current period the Fair Value of these investments approximates to their carrying amount. The Group's government bonds that were previously classified as held-for-trading under IAS 39 fall into this category.

Financial assets at fair value through other comprehensive income (FVOCI)

The Group accounts for financial assets at FVOCI if the assets meet the following conditions:

- they are held under a business model whose objective it is "hold to collect" the associated cash flows and sell and
- the contractual terms of the financial assets give rise to cash flows that are solely payments of principal and interest on the principal amount outstanding.

Any gains or losses recognised in other comprehensive income (OCI) will be recycled upon derecognition of the asset. The Group's government bonds and treasury bills, corporate bonds, promissory notes, assets backed securities and equity portfolio that were previously classified as available for sale under IAS 39 fall into this category.

(v) Offsetting

Financial assets and liabilities are set off and the net amount presented in the statement of financial position when, and only when, the Bank has a legal right to set off the amounts and intends either to settle on a net basis or to realise the asset and settle the liability simultaneously. Income and expenses are presented on a net basis only when permitted by the accounting standards, or for gains and losses arising from a group of similar transactions such as in the Bank's trading activity.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

(g) Financial assets and liabilities (continued)

(vi) Amortised cost measurement

The amortised cost of a financial asset or liability is the amount at which the financial asset or liability is measured at initial recognition, minus principal repayments, plus or minus the cumulative amortisation using the effective interest method of any difference between the initial amount recognised and the maturity amount, minus any reduction for impairment.

(vii) Fair value measurement

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

When available, the Bank measures the fair value of an instrument using quoted prices in an active market for that instrument. A market is regarded as active if quoted prices are readily and regularly available and represent actual and regularly occurring market transactions on an arm's length basis.

If a market for a financial instrument is not active, the Bank establishes fair value using a valuation technique. Valuation techniques include using recent arm's length transactions between knowledgeable, willing parties (if available), reference to the current fair value of other instruments that are substantially the same, discounted cash flow analyses and option pricing models. The chosen valuation technique makes maximum use of market inputs, relies as little as possible on estimates specific to the Bank, incorporates all factors that market participants would consider in setting a price, and is consistent with accepted economic methodologies for pricing financial instruments. Inputs to valuation techniques reasonably represent market expectations and measures of the risk-return factors inherent in the financial instrument. The Bank calibrates valuation techniques and tests them for validity using prices from observable current market transactions in the same instrument or based on other available observable market data.

When an asset is acquired or a liability is assumed in an exchange transaction for that asset or liability, the transaction price is the price paid to acquire the asset or received to assume the liability (an entry price). In contrast, the fair value of the asset or liability is the price that would be received to sell the asset or paid to transfer the liability (an exit price). In many cases the transaction price equals the fair value (that might be the case when on the transaction date the transaction to buy an asset takes place in the market in which the asset would be sold). When determining whether fair value at initial recognition equals the transaction price, the Bank takes into account factors specific to the transaction and to the asset or liability.

When transaction price provides the best evidence of fair value at initial recognition, the financial instrument is initially measured at the transaction price and any difference between this price and the value initially obtained from a valuation model is subsequently recognised in profit or loss depending on the individual facts and circumstances of the transaction but not later than when the valuation is supported wholly by observable market data or the transaction is closed out.

(viii) Impairment of financial assets

IFRS 9's impairment requirements use more forward-looking information to recognise expected credit losses – the 'expected credit loss (ECL) model'. This replaces IAS 39's 'incurred loss model'.

Instruments within the scope of the new requirements included loans and other debt-type financial assets measured at amortised cost and FVOCI, trade receivables, contract assets recognised and measured under IFRS 15 and loan commitments and some financial guarantee contracts (for the issuer) that are not measured at fair value through profit or loss.

Recognition of credit losses is no longer dependent on the Group first identifying a credit loss event. Instead the Group considers a broader range of information when assessing credit risk and measuring expected credit losses, including past events, current conditions, reasonable and supportable forecasts that affect the expected collectability of the future cash flows of the instrument.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

(g) Financial assets and liabilities (continued)

(viii) Impairment of financial assets (continued)

In applying this forward-looking approach, a distinction is made between:

- financial instruments that have not deteriorated significantly in credit quality since initial recognition or that have low credit risk ('Stage 1') and
- financial instruments that have deteriorated significantly in credit quality since initial recognition and whose credit risk is not low ('Stage 2').
- 'Stage 3' would cover financial assets that have objective evidence of impairment at the reporting date.
- '12-month expected credit losses' are recognised for the first category while 'lifetime expected credit losses' are recognised for the second category.

Measurement of the expected credit losses is determined by a probability-weighted estimate of credit losses over the expected life of the financial instrument.

(x) Classification and measurement of financial liabilities

As the accounting for financial liabilities remains largely the same under IFRS 9 compared to IAS 39, the Group's financial liabilities were not impacted by the adoption of IFRS 9. The Group's financial liabilities include Customer deposits borrowings from banks and other financial institutions, subordinated debt and other payables.

Financial liabilities are initially measured at fair value, and, where applicable, adjusted for transaction costs unless the Group designated a financial liability at fair value through profit or loss.

Subsequently, financial liabilities are measured at amortised cost using the effective interest method except for derivatives and financial liabilities designated at FVTPL, which are carried subsequently at fair value with gains or losses recognised in profit or loss (other than derivative financial instruments that are designated and effective as hedging instruments). All interest-related charges and, if applicable, changes in an instrument's fair value that are reported in profit or loss are included within finance costs or finance income.

(xi) Derivative financial instruments and hedge accounting

The Group applies the new hedge accounting requirements in IFRS 9 prospectively.

Derivative financial instruments are accounted for at fair value through profit and loss (FVTPL) except for derivatives designated as hedging instruments in cash flow hedge relationships, which require a specific accounting treatment. To qualify for hedge accounting, the hedging relationship must meet all of the following requirements:

- there is an economic relationship between the hedged item and the hedging instrument
- the effect of credit risk does not dominate the value changes that result from that economic relationship
- the hedge ratio of the hedging relationship is the same as that resulting from the quantity of the hedged item that the entity actually hedges and the quantity of the hedging instrument that the entity actually uses to hedge that quantity of hedged item.

All derivative financial instruments used for hedge accounting are recognised initially at fair value and reported subsequently at fair value in the statement of financial position. To the extent that the hedge is effective, changes in the fair value of derivatives designated as hedging instruments in cash flow hedges are recognised in other comprehensive income and included within the cash flow hedge reserve in equity. Any ineffectiveness in the hedge relationship is recognised immediately in profit or loss.

At the time the hedged item affects profit or loss, any gain or loss previously recognised in other comprehensive income is reclassified from equity to profit or loss and presented as a reclassification adjustment within other comprehensive income. However, if a non-financial asset or liability is recognised as a result of the hedged transaction, the gains and losses previously recognised in other comprehensive income are included in the initial measurement of the hedged item. If a forecast transaction is no longer expected to occur, any related gain or loss recognised in other comprehensive income is transferred immediately to profit or loss. If the hedging relationship ceases to meet the effectiveness conditions, hedge accounting is discontinued and the related gain or loss is held in the equity reserve until the forecast transaction occurs.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

(h) Cash and cash equivalents

Cash and cash equivalents include notes and coins on hand, unrestricted balances held with central banks and highly liquid financial assets with original maturities of less than three months, which are subject to insignificant risk of changes in their fair value, and are used by the Bank in the management of its short-term commitments. Cash and cash equivalents are carried at amortised cost in the statement of financial position.

(i) Derivatives held for risk management purposes

Derivatives held for risk management purposes include all derivative assets and liabilities that are not classified as trading assets or liabilities. Derivatives held for risk management purposes are measured at fair value in the statement of financial position.

(j) Loans

Loans are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and that the Bank does not intend to sell immediately or in the near term.

When the Bank purchases a financial asset and simultaneously enters into an agreement to resell the asset (or a substantially similar asset) at a fixed price on a future date ("reverse repo"), the arrangement is accounted for as a loan or advance, and the underlying asset is not recognised in the Bank's financial statements.

Loans are initially measured at fair value plus incremental direct transaction costs, and subsequently measured at their amortised cost using the effective interest method, except when the Bank chooses to carry the loans at fair value through profit or loss as described in accounting policy 3(g),(iii).

(k) Property and equipment

(i) Recognition and measurement

Items of property and equipment are measured at cost less accumulated depreciation and accumulated impairment losses. Cost includes expenditures that are directly attributable to the acquisition of the asset. When parts of an item of property or equipment have different useful lives, they are accounted for as separate items (major components) of property and equipment.

(ii) Subsequent costs

The cost of replacing a part of an item of property or equipment is recognised in the carrying amount of the item if it is probable that the future economic benefits embodied within the part will flow to the Bank and its cost can be measured reliably. The carrying amount of the replaced part is derecognised. The costs of the day-to-day servicing of property and equipment are recognised in profit or loss as incurred.

(iii) Depreciation

Depreciation is recognised in profit or loss on a straight-line basis over the estimated useful lives of each part of an item of property and equipment. Land is not depreciated.

The estimated useful lives for the current and comparative periods are as follows:

 Buildings and leasehold improvements 	20 years
 Motor vehicles and other equipment 	5 years
 Office equipment 	5 years
 Computers and electronic equipment 	4 years

Depreciation methods, useful lives and residual values are reassessed at the reporting date.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

(l) Intangible assets

Intangible assets comprise software acquired by the Bank. Software acquired by the Bank is stated at cost less accumulated amortisation and accumulated impairment losses.

Expenditure on internally developed software is recognised as an asset when the Bank is able to demonstrate its intention and ability to complete the development and use the software in a manner that will generate future economic benefits, and can reliably measure the costs to complete the development. The capitalised costs of internally developed software include all costs directly attributable to developing the software, and are amortised over its useful life. Internally developed software is stated at capitalised cost less accumulated amortisation and impairment.

Subsequent expenditure on software assets is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates. All other expenditure is expensed as incurred.

Amortisation is recognised in profit or loss on a straight-line basis over the estimated useful life of the software, from the date that it is available for use. The estimated useful life of software is four years.

(m) Assets acquired through legal process (repossessed collateral)

Repossessed collateral represents financial and non-financial assets acquired by the Group in settlement of overdue loans. The assets are initially recognised at fair value when acquired and included in premises and equipment, other financial assets, investment properties or inventories within other assets depending on their nature and the Group's intention in respect of recovery of these assets, and are subsequently remeasured and accounted for in accordance with the accounting policies for these categories of assets. The Group applies its accounting policy for non-current assets held for sale or disposal groups to repossessed collateral where the relevant conditions for such classification are met at the end of the reporting period.

Where repossessed collateral results in acquiring control over a business, the business combination is accounted for using the purchase method of accounting with fair value of the settled loan representing the cost of acquisition (refer to the accounting policy for consolidation). Accounting policy for associates is applied to repossessed shares where the Group obtains significant influence, but not control. The cost of the associate is the fair value of the loan settled by repossessing the pledged shares.

(n) Impairment of non-financial assets

The carrying amounts of the Bank's non-financial assets, other than deferred tax assets, are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists then the asset's recoverable amount is estimated.

An impairment loss is recognised if the carrying amount of an asset or its cash-generating unit exceeds its recoverable amount. A cash-generating unit is the smallest identifiable asset group that generates cash flows that largely are independent from other assets and groups. Impairment losses are recognised in profit or loss. Impairment losses recognised in respect of cash-generating units are allocated first to reduce the carrying amount of any goodwill allocated to the units and then to reduce the carrying amount of the other assets in the unit (group of units) on a pro rata basis.

The recoverable amount of an asset or cash-generating unit is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset. Impairment losses recognised in prior periods are assessed at each reporting date for any indications that the loss has decreased or no longer exists.

An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. An impairment loss is reversed only to the extent that the asset's carrying amount does not exceed the carrying amount that would have been determined, net of depreciation or amortization, if no impairment loss had been recognized.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

(p) Investments in associates and joint ventures

Investments in associates and joint ventures are accounted for using the equity method. The carrying amount of the investment in associates and joint ventures is increased or decreased to recognise the Group's share of the profit or loss and other comprehensive income of the associate and joint venture, adjusted where necessary to ensure consistency with the accounting policies of the Group. Unrealised gains and losses on transactions between the Group and its associates and joint ventures are eliminated to the extent of the Group's interest in those entities. Where unrealised losses are eliminated, the underlying asset is also tested for impairment.

(q) Deposits, borrowings and subordinated liabilities

Deposits, borrowings and subordinated liabilities are part of the Bank's sources of debt funding.

When the Bank sells a financial asset and simultaneously enters into an agreement to repurchase the asset (or a similar asset) at a fixed price on a future date ("repo" or "stock lending"), the arrangement is accounted for as a deposit, and the underlying asset continues to be recognised in the Bank's financial statements.

Deposits, borrowings and subordinated liabilities are initially measured at fair value plus directly attributable transaction costs, and subsequently measured at their amortised cost using the effective interest method.

(r) Provisions

A provision is recognised if, as a result of a past event, the Bank has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation.

Provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability.

A provision for restructuring is recognised when the Bank has approved a detailed and formal restructuring plan, and the restructuring either has commenced or has been announced publicly. Future operating costs are not provided for.

A provision for onerous contracts is recognised when the expected benefits to be derived by the Bank from a contract are lower than the unavoidable cost of meeting its obligations under the contract. The provision is measured at the present value of the lower of the expected cost of terminating the contract and the expected net cost of continuing with the contract. Before a provision is established, the Bank recognises any impairment loss on the assets associated with that contract.

(s) Employee benefits

(i) Defined contribution plans

Obligations for contributions to defined contribution pension plans are recognised as an expense in profit or loss when they are due. The Bank makes compulsory social security contributions that provide pension benefits for employees upon retirement. The local authorities are responsible for providing the legally set minimum threshold for pensions in Albania under a defined contribution pension plan.

(ii) Defined benefit plans

The Bank created a fully employer sponsored pension plan fund-Staff Support Program (See note 20), during 2002. The amount charged to this fund (SSP) was decided as 5% of yearly budgeted personnel salary expenses.

The amount due to employees based on the above plan would be grossed up by the interest that will accrue from the date the employees leave the Bank until their retirement. It would be paid to employees only when they reach the Albanian statutory retirement age, in monthly instalments equal to a minimum of 75% of their state monthly pension until the accumulated fund for the employee is consumed.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

(s) Employee benefits (continued)

(ii) Defined benefit plans (continued)

Based on the Board of Directors resolution effective on 30 September 2010, the Bank stopped the investment in this fund (SSP), by transforming it into the Staff Retention Credit Program (SRCP). The demographic changes in labour force during the last ten years and the employees' average age at 31, where 80% of employees are below the age of 40, has resulted in SSP not being attractive for most employees of the Bank, as it can only be enjoyed at retirement. In contrast, SRCP will be more readily beneficial for all the Bank's staff, as it will provide consumer and home loans with preferential terms. The entire due amount calculated for eligible employees in Staff Support Program has been frozen on the same date. The frozen amount due to change of SSP into SRCP on 30 September 2010 and the corresponding annual interest that will be gained by the investment in AAA sovereign bonds in the future until retirement age, is recorded as a liability by the Bank.

(iii) Short-term benefits

Short-term employee benefit obligations are measured on an undiscounted basis and are expensed as the related service is provided. A provision is recognised for the amount expected to be paid under short-term cash bonus or profit-sharing plans if the Bank has a present legal or constructive obligation to pay this amount as a result of past service provided by the employee and the obligation can be estimated reliably.

(t) Segment reporting

An operating segment is a component of the Bank that engages in business activities from which may earn revenues and incur expenses, including revenues and expenses that relate to transactions with any of the Bank's other Components, whose operating results are reviewed regularly by the management to make decisions about resources allocated to each segment and assess its performance, and for which discrete financial information is available (see Note 6). The Bank's format for segment reporting is based on geographical segments.

(u) New Standards adopted as at 1 January 2019

The Group has adopted the new accounting pronouncements which have become effective this year, and are as follows:

IFRS 16 'Leases'

IFRS 16 'Leases' replaces IAS 17 'Leases' along with three Interpretations (IFRIC 4 'Determining whether an Arrangement contains a Lease', SIC 15 'Operating Leases-Incentives' and SIC 27 'Evaluating the Substance of Transactions Involving the Legal Form of a Lease'). The new Standard has been applied using the modified retrospective approach, with the cumulative effect of adopting IFRS 16 being recognised in equity as an adjustment to the opening balance of retained earnings for the current period. Prior periods have not been restated.

For contracts in place at the date of initial application, the Group has elected to apply the definition of a lease from IAS 17 and IFRIC 4 and has not applied IFRS 16 to arrangements that were previously not identified as lease under IAS 17 and IFRIC 4.

At this date, the Group has also elected to measure the right-of-use assets at an amount equal to the lease liability adjusted for any prepaid or accrued lease payments that existed at the date of transition.

Instead of performing an impairment review on the right-of-use assets at the date of initial application, the Group has relied on its historic assessment as to whether leases were onerous immediately before the date of initial application of IFRS 16.

For those leases previously classified as finance leases, the right-of-use asset and lease liability are measured at the date of initial application at the same amounts as under IAS 17 immediately before the date of initial application.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

(u) New Standards adopted as at 1 January 2019 – (continued)

Initial direct costs

An entity may exclude initial direct costs from the measurement of the Right of Use asset at the date of initial application.

Based on IFRS 16, if a lessee elects to apply the standard with the modified retrospective application, the lessee shall choose, on a lease-by-lease basis, to measure the right-of-use asset at either:

Option 1 – its carrying amount as if IFRS 16 had been applied since the commencement date, but discounted using the lessee's incremental borrowing rate at the date of initial application. The practical expedient to exclude initial direct costs from the measurement of the Right of Use asset at the date of initial application is applicable under Option 1 or;

Option 2 – an amount equal to the lease liability, adjusted by the amount of any prepaid or accrued lease payments relating to that lease. Although it is not stated explicitly in the new standard, the practical expedient on initial direct costs is not relevant under Option 2. The Bank does not adjust the Right of Use asset for historical amounts e.g. initial direct costs.

The Bank has opted to apply the modified retrospective method under Option 2.

Low-value assets

Lessees can also make an election to apply a method similar to current operating lease accounting to leases for which the underlying asset is of low-value. IFRS 16 does not define the term low-value.

Banka Kombëtare Tregtare uses the EUR 10,000 as a threshold and simultaneously analyses the nature of the asset in order to assess whether a leased asset qualifies for the low-value asset exemption. The types of assets that qualify for the low-value asset exemption might change over time if, due to market developments, the price of a particular type of asset changes.

Incremental Borrowing Rate

The rate used for calculation of the RoU asset and Lease liability has taken into consideration the term, FX denomination, risk associated with the bank, security, risk associated with the asset and economic environment.

The closest values matching this definition are Funds Transfer Pricing (FTP) rates. The term and FX denomination are taken into consideration when constructing the EUR/USD/ALL yield curves. The Bank considered at the initial application date the rates published by 31 December 2018.

After consideration, the Bank determined that there are no differences in terms of security, due to the fact that the lessor effectively has security of owning the asset. Therefore, no adjustments were required. Since the starting point is in the same jurisdiction and in the same currency as leases, no adjustment is required for this segment as well. In addition, for assets such as an office building, considering that they are in a frequented area, are not highly illiquid or specialized assets, specific asset premium would be nil. Meanwhile, the risk associated with the economic environment is incorporated in the government bonds yield.

The Bank has adjusted the rate for the credit spread, the cost that the bank would pay if it were required to borrow the respective funds to finance the acquisition of such an asset.

The incremental borrowing rate is determined as the base rate yield curve plus the credit spread.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

(u) New Standards adopted as at 1 January 2019 – (continued)

a. Base rate yield curve

Input data in the model are money market rates (inter-bank rates in maturity bucket ON-1Y). These data are published on daily basis in "Reuters" (inter-bank trading platform). For higher maturities, the rate is calculated by extrapolating starting from the money market rates of December 2018. The Bank uses the Nelson-Siegel-Svensson model for extrapolation purposes for USD yield curve construction, which fits an exponential approximation of the discount rate function directly to market prices. The Bank introduced the application of the augmented NSS (Nelson-Siegel-Svensson) model as a version that has the ability to combine different forms of graphs, allowing in essence negative rates as well as atypical interest rate distributions, which are not captured accurately by the classic Nelson-Siegel model.

The Bank uses the Cubic spline interpolation for EUR yield curve construction. Cubic spline interpolation is a special case of spline type interpolation that is used very often to avoid the problem of Runge's phenomenon. This method gives an interpolating polynomial that is smoother and has smaller error than some other interpolating polynomials such as Lagrange polynomial and Newton polynomial. Cubic smoothing splines fitted to univariate time series data can be used to obtain local linear forecasts. The approach is based on a stochastic state space model which allows the use of a likelihood approach for estimating the smoothing parameter, and which enables easy construction of prediction intervals. In essence the same mathematical mechanic is followed by the NSS (Nelson-Siegel-Svensson) model. Whereas an interpolation typically begins with specifying a functional form either to approximate discount function or forward rates, and then estimates the unknown parameters. The cubic spline approach, brings more flexibility on the shape of a yield curve and is thus good for financial practitioners who are looking for small pricing anomalies.

To construct local currency, Albanian Lek (ALL), yield curve (YC) the Bank is using the Cubic spline interpolation, as described above. Yields of government bonds (ON-1Y) are auction results published by Ministry of Finance and Bank of Albania at the end of each respective auction. For auctions that are not so frequent, the rate is calculated by extrapolating between rate values of the last 2Y bond and the rate derived from the last auction of the bond in question.

The issue encountered by the bank's forecasts on Treasury Yields is of the Runge's phenomenon type, which is a problem of oscillation at the edges of an interval that occurs when using polynomial interpolation with polynomials of high degree over a set of equispaced interpolation points.

b. Credit spread

For the credit spread calculations, the Bank has approached the following logic:

- 1) Identify the international long-term Issuer Default Rating of the financial institution ("Bank"). International long-term IDR is given by the External Credit Rating Agency such as Moody's, Fitch or Standard & Poor. The Bank will use only the official, world-wide accepted, external credit rating agencies such as Fitch, Moody's and S&P because only these 3 agencies do the analyses world-wide, make and publish the studies on PDs, LGD's (where credit spread will be determined as PD*LGD) etc. on the global level. These three agencies are also the only ones allowed to be used for the purpose of relying on the expert-data parameters for e.g. in EU (as per CRD/CRR regulation etc.).
- 2) If the financial institution (Bank) does not have such a rating and it is part of a Group, the lower rating of the country ceiling for the country where Bank is located and the external agency's international long-term Issuer Default Rating of the ultimate parent is used. The underlying reason for this approach is that when a bank is part of a group, support is more likely.
- 3) If neither of these steps results in a rating, country ceiling for the country in which Bank is located is identified and at least one notch is subtracted. The country ceiling is the best rating that an entity based in that country can receive, so this is used as a benchmark as we tend to work with the biggest and most robust institutions. Additionally, the downward risk adjustment is made for the sake of prudence.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

(u) New Standards adopted as at 1 January 2019 – (continued)

Thus, in the case of Banka Kombetare Tregtare Sh.a, the credit rating will be determined at B as the rating of the state of Albania (B+) subtracted by one notch. This rating is subject of change, whenever there is a revision in the sovereign rating of Albania.

Standard&Poor's Credit Rating of the Republic of Albania	B+
Final Rating of BKT	В

That particular rating of the Bank is assigned proper probability of default rate (PD rate), which is externally calculated – expert data given by the external credit rating agency. However, PD is just a probability. In order to approximate full credit risk, LGD is needed. By multiplying the PD rate and LGD rate, credit loss rate is obtained, and this is the approximation of credit risk. It is recommended to use Basel LGD value as fixed at 45% at all times.

At initial application date, the credit spread of the Bank is 1.51%. On transition to IFRS 16 the weighted average incremental borrowing rate applied to lease liabilities recognised under IFRS 16 was 6.5%.

The Group has benefited from the use of hindsight for determining lease term when considering options to extend and terminate leases.

The following is a reconciliation of total operating lease commitments at 31 December 2018 to the lease liabilities recognised at 1 January 2019:

Total operating lease commitments disclosed at 31 December 2018	13,829,627
ATM (not included in previous lease commitments)	67,892
Vehicles (not included in previous lease commitments)	23,809
Other	8,233
Total operating lease commitments as at 31 December 2018	13,929,561
Recognition exemptions:	
Leases of low value assets	-
Leases with remaining lease term of less than 12 months	-
Lease payments not recognised	(711,537)
Other minor adjustments relating to commitment disclosures	(21,324)
Operating lease liabilities before discounting	13,196,700
Discounted using incremental borrowing rate	(1,308,853)
Total lease liabilities recognised under IFRS 16 at 1 January 2019	11,887,847

The table below describes the nature of the Group's leasing activities by type of right-of-use asset:

Right-of use	No of right- of use assets	Range of	Average	No of leases with extension or termination	No of leases with options to	No of leases with variable payments linked to an
asset	leased	lease term	lease term	options	purchase	index
Buildings	152	0 - 10 years	4.2 years	57	0	2
Motor Vehicles	1	1.9 years	1.9 years	1	0	0
IT Equipment	1	2 years	2 years	0	0	0

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

(u) New Standards adopted as at 1 January 2019 – (continued)

The lease liabilities are secured by the related underlying assets. Future minimum lease payments at 31 December 2019 were as follows:

	Up to 1		3-12		Over 5	
	month	1-3 months	months	1-5 years	years	Total
Lease payments	195,553	385,695	1,654,022	6,179,659	3,809,041	12,223,970
Finance charges	(25,519)	(49,892)	(205,853)	(664,905)	(1,316,478)	(2,262,647)
Net present values	170,034	335,803	1,448,169	5,514,754	2,492,563	9,961,323

The group has elected not to recognise a lease liability for short term leases (leases with an expected term of 12 months or less) or for leases of low value assets. Payments made under such leases are expensed on a straight-line basis. The expense relating to payments not included in the measurement of the lease liability are amounting at 149,978 USD for the financial year 2019.

The associated right-of-use assets for property leases were measured on a retrospective basis as if the new rules had always been applied. Other right-of use assets were measured at the amount equal to the lease liability, adjusted by the amount of any prepaid or accrued lease payments relating to that lease recognised in the balance sheet as at 31 December 2018. There were no onerous lease contracts that would have required an adjustment to the right-of-use assets at the date of initial application. IFRS 16 (53)(j).

The recognised right-of-use assets relate to the following types of assets:

	31 December 2019	1 January 2019
Buildings	9,873,056	11,842,842
Motor Vehicles	21,362	45,005
IT Equipment	1,927	-
Total	9,896,345	11,887,847

The depreciation expenses of right-of-use assets are amounting at 2,301,987 USD for the financial year 2019.

(v) Leases

As described in Note 5.1, the Group has applied IFRS 16 using the modified retrospective approach and therefore comparative information has not been restated. This means comparative information is still reported under IAS 17 and IFRIC 4.

a. Accounting policy applicable from 1 January 2019

The Group as a lessee

For any new contracts entered into on or after 1 January 2019, the Group considers whether a contract is, or contains a lease. A lease is defined as 'a contract, or part of a contract, that conveys the right to use an asset (the underlying asset) for a period of time in exchange for consideration'. To apply this definition the Group assesses whether the contract meets three key evaluations which are whether:

- the contract contains an identified asset, which is either explicitly identified in the contract or implicitly specified by being identified at the time the asset is made available to the Group
- the Group has the right to obtain substantially all of the economic benefits from use of the identified asset throughout the period of use, considering its rights within the defined scope of the contract
- the Group has the right to direct the use of the identified asset throughout the period of use
- The Group assess whether it has the right to direct 'how and for what purpose' the asset is used throughout the period of use.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

- (v) Leases
- a. Accounting policy applicable from 1 January 2019 (continued)

Measurement and recognition of leases as a lessee

At lease commencement date, the Group recognises a right-of-use asset and a lease liability on the balance sheet. The right-of-use asset is measured at cost, which is made up of the initial measurement of the lease liability, any initial direct costs incurred by the Group, an estimate of any costs to dismantle and remove the asset at the end of the lease, and any lease payments made in advance of the lease commencement date (net of any incentives received).

The Group depreciates the right-of-use assets on a straight-line basis from the lease commencement date to the earlier of the end of the useful life of the right-of-use asset or the end of the lease term. The Group also assesses the right-of-use asset for impairment when such indicators exist. At the commencement date, the Group measures the lease liability at the present value of the lease payments unpaid at that date, discounted using the interest rate implicit in the lease if that rate is readily available or the Group's incremental borrowing rate.

Lease payments included in the measurement of the lease liability are made up of fixed payments (including in substance fixed), variable payments based on an index or rate, amounts expected to be payable under a residual value guarantee and payments arising from options reasonably certain to be exercised.

Subsequent to initial measurement, the liability will be reduced for payments made and increased for interest. It is remeasured to reflect any reassessment or modification, or if there are changes in in-substance fixed payments.

When the lease liability is remeasured, the corresponding adjustment is reflected in the right-of-use asset, or profit and loss if the right-of-use asset is already reduced to zero.

The Group has elected to account for short-term leases and leases of low-value assets using the practical expedients. Instead of recognising a right-of-use asset and lease liability, the payments in relation to these are recognised as an expense in profit or loss on a straight-line basis over the lease term.

On the statement of financial position, right-of-use assets have been included in property, plant and equipment (except those meeting the definition of investment property) and lease liabilities have been included in trade and other payables.

The Group as a lessor

The Group's accounting policy under IFRS 16 has not changed from the comparative period. As a lessor the Group classifies its leases as either operating or finance leases. A lease is classified as a finance lease if it transfers substantially all the risks and rewards incidental to ownership of the underlying asset, and classified as an operating lease if it does not.

b. Accounting policy applicable before 1 January 2019

The Group as a lessee

Finance leases

Management applies judgment in considering the substance of a lease agreement and whether it transfers substantially all the risks and rewards incidental to ownership of the leased asset. Key factors considered include the length of the lease term in relation to the economic life of the asset, the present value of the minimum lease payments in relation to the asset's fair value, and whether the Group obtains ownership of the asset at the end of the lease term.

For leases of land and buildings, the minimum lease payments are first allocated to each component based on the relative fair values of the respective lease interests. Each component is then evaluated separately for possible treatment as a finance lease, taking into consideration the fact that land normally has an indefinite economic life.

See the accounting policy note in the year-end financial statements for the depreciation methods and useful lives for assets held under finance leases. The interest element of lease payments is charged to profit or loss, as finance costs over the period of the lease.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

3. Significant accounting policies (continued)

(v) Leases

b. Accounting policy applicable before 1 January 2019 (continued)

Operating leases

All other leases are treated as operating leases. Where the Group is a lessee, payments on operating lease agreements are recognised as an expense on a straight-line basis over the lease term. Associated costs, such as maintenance and insurance, are expensed as incurred.

The Group as a lessor

The Group also earns rental income from operating leases of its investment properties. Rental income is recognised on a straight-line basis over the term of the lease.

c. Other pronouncements

Other accounting pronouncements which have become effective from 1 January 2019 and have therefore been adopted do not have a significant impact on the Group's financial results or position.

(x) Standards, amendments and Interpretations to existing Standards that are not yet effective and have not been adopted early by the Group

At the date of authorisation of these financial statements, several new, but not yet effective, Standards and amendments to existing Standards, and Interpretations have been published by the IASB. None of these Standards or amendments to existing Standards have been adopted early by the Group.

Management anticipates that all relevant pronouncements will be adopted for the first period beginning on or after the effective date of the pronouncement. New Standards, amendments and Interpretations not adopted in the current year have not been disclosed as they are not expected to have a material impact on the Group's financial statements.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

4. Use of estimates and judgements

Management discusses with the Audit Committee the development, selection and disclosure of the Bank's critical accounting policies and estimates, and the application of these policies and estimates.

These disclosures supplement the commentary on financial risk management (see note 5).

The following are the critical judgements, apart from those involving estimations (which are dealt with separately below), that the management has made in the process of applying the Group's accounting policies and that have the most significant effect on the amounts recognised in financial statements:

Business model assessment: Classification and measurement of financial assets depends on the results of the SPPI and the business model test (note 3, (g), (iii)). The Group determines the business model at a level that reflects how groups of financial assets are managed together to achieve a particular business objective. This assessment includes judgement reflecting all relevant evidence including how the performance of the assets is evaluated and their performance measured, the risks that affect the performance of the assets and how these are managed and how the managers of the assets are compensated. The Group monitors financial assets measured at amortised cost or fair value through other comprehensive income that are derecognised prior to their maturity to understand the reason for their disposal and whether the reasons are consistent with the objective of the business for which the asset was held. Monitoring is part of the Group's continuous assessment of whether the business model for which the remaining financial assets are held continues to be appropriate and if it is not appropriate whether there has been a change in business model and so a prospective change to the classification of those assets.

Significant increase of credit risk: As explained in note 3 (g) (ix) and 5 (b) (ii), ECL are measured as an allowance equal to 12-month ECL for stage 1 assets, or lifetime ECL assets for stage 2 or stage 3 assets. An asset moves to stage 2 when its credit risk has increased significantly since initial recognition. IFRS 9 does not define what constitutes a significant increase in credit risk. In assessing whether the credit risk of an asset has significantly increased the Group takes into account qualitative and quantitative reasonable and supportable forward looking information. Refer to note 3 (g) (ix) and 5 (b) (ii), for more details.

Establishing groups of assets with similar credit risk characteristics: When ECLs are measured on a collective basis, the financial instruments are grouped on the basis of shared risk characteristics. Refer to note 3 (g) (ix) and 5 (b) (ii), for details of the characteristics considered in this judgement. The Group monitors the appropriateness of the credit risk characteristics on an ongoing basis to assess whether they continue to be similar. This is required in order to ensure that should credit risk characteristics change there is appropriate re-segmentation of the assets. This may result in new portfolios being created or assets moving to an existing portfolio that better reflects the similar credit risk characteristics of that group of assets. Re-segmentation of portfolios and movement between portfolios is more common when there is a significant increase in credit risk (or when that significant increase reverses) and so assets move from 12-month to lifetime ECLs, or vice versa but it can also occur within portfolios that continue to be measured on the same basis of 12-month or lifetime ECLs but the amount of ECL changes because the credit risk of the portfolios differ.

Models and assumptions used: The Group uses various models and assumptions in measuring fair value of financial assets as well as in estimating ECL. Judgement is applied in identifying the most appropriate model for each type of asset, as well as for determining the assumptions used in these models, including assumptions that relate to key drivers of credit risk. See note 3 (g) (ix) and 5 (b) (ii), for more details on ECL and note 3 (g) (viii) for more details on fair value measurement.

Determining fair values

The determination of fair value for financial assets and liabilities for which there is no observable market price requires the use of valuation techniques as described in accounting policy 3 (g) (viii). For financial instruments that trade infrequently and have little price transparency, fair value is less objective, and requires varying degrees of judgment depending on liquidity, concentration, uncertainty of market factors, pricing assumptions and other risks affecting the specific instrument. See also "Valuation of financial instruments" below.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

4. Use of estimates and judgements (continued)

Critical accounting judgments made in applying the Bank's accounting policies include:

Valuation of financial instruments

The Bank's accounting policy on fair value measurements is discussed under note 3 (g) (viii).

The Bank measures fair values using the following hierarchy of methods:

- Level 1: Quoted market price in an active market for an identical instrument.
- Level 2: Valuation techniques based on observable inputs. This category includes instruments valued using: quoted market prices in active markets for similar instruments; quoted prices for similar instruments in markets that are considered less than active; or other valuation techniques where all significant inputs are directly or indirectly observable from market data.
- Level 3: Valuation techniques using significant unobservable inputs. This category includes all instruments where the valuation technique includes inputs not based on observable data and the unobservable inputs could have a significant effect on the instrument's valuation. This category includes instruments that are valued based on quoted prices for similar instruments where significant unobservable adjustments or assumptions are required to reflect differences between the instruments.

Fair values of financial assets and financial liabilities that are traded in active markets are based on quoted market prices or dealer price quotations. For all other financial instruments the Bank determines fair values using valuation techniques. Valuation techniques include net present value and discounted cash flow models, comparison to similar instruments for which market observable prices exist and other valuation models. The objective of valuation techniques is to arrive at a fair value determination that reflects the price of the financial instrument at the reporting date that would have been determined by market participants acting at arm's length.

The Bank uses widely recognized valuation models for determining the fair value of common and more simple financial instruments, like interest rate and currency swaps that use only observable market data and require little management judgment and estimation. Observable prices and model inputs are usually available in the market for listed debt and equity securities, exchange traded derivatives and simple over the counter derivatives like interest rate swaps. Availability of observable market prices and model inputs reduces the need for management judgment and estimation and also reduces the uncertainty associated with determination of fair values. Availability of observable market prices and inputs varies depending on the products and markets and is prone to changes based on specific events and general conditions in the financial markets.

For more complex instruments, the Bank uses proprietary valuation models, which usually are developed from recognized valuation models. Some or all of the significant inputs into these models may not be observable in the market, and are derived from market prices or rates or are estimated based on assumptions. Valuation models that employ significant unobservable inputs require a higher degree of management judgment and estimation in determination of fair value. Management judgment and estimation are usually required for selection of the appropriate valuation model to be used, determination of expected future cash flows on the financial instrument being valued, determination of probability of counterparty default and prepayments and selection of appropriate discount rates.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

4. Use of estimates and judgements (continued)

Fair values

The table below sets out the carrying amounts and fair values of the financial assets and liabilities and analyses financial instruments measured at fair value at the end of the reporting period, by the level in the fair value hierarchy into which the fair value measurement is categorised:

31 December 2019	Note	Carrying Amount	Fair Value			
			Level 1	Level 2	Level 3	Total
Placement and balances with banks	8	873,788,983	-	873,788,983	-	873,788,983
Investment securities	9	1,595,645,317	568,346,700	1,032,149,448	-	1,600,496,148
Loans to banks	10	129,313,651	-	129,313,651	-	129,313,651
Loans to customers	11	1,208,566,427	-	-	1,208,566,427	1,208,566,427
Total financial assets		3,807,314,378	568,346,700	2,035,252,082	1,208,566,427	3,812,165,209
Customer deposits	16	3,409,397,079	-	-	3,409,397,079	3,409,397,079
Due to banks and financial institutions	17	337,482,014	-	337,482,014	-	337,482,014
Subordinated debt	21	28,085,585	-	28,085,585	-	28,085,585
Total financial liabilities		3,774,964,678	-	365,567,599	3,409,397,079	3,774,964,678
31 December 2018	Note	Carrying Amount	Level 1	Level 2	Level 3	Total
Placement and balances with banks	8	658,318,886	-	658,318,886	-	658,318,886
Investment securities	9	1,486,663,848	446,193,390	1,037,008,393	-	1,483,201,783
Loans to banks	10	195,676,165	-	195,676,165	-	195,676,165
Loans to customers	11	1,215,625,631	-	-	1,215,625,631	1,215,625,631
Total financial assets		3,556,284,530	446,193,390	1,891,003,444	1,215,625,631	3,552,822,465
Customer deposits	16	3,129,749,851	-	-	3,129,749,851	3,129,749,851
Due to banks and financial institutions	17	323,861,645	-	323,861,645	-	323,861,645
Subordinated debt	21	28,678,547	-	28,678,547	-	28,678,547
Total financial liabilities		3,482,290,043	-	352,540,192	3,129,749,851	3,482,290,043

The fair value of foreign exchange contracts approximates their carrying amount, which is disclosed in Notes 15 and 20. The Fair value of loan to customers and customer deposits approximates to their carrying value either due to interest rates approximating the market rates or due to short term maturities.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

5. Financial risk management

(a) Introduction and overview

The Bank has exposure to the following risks from financial instruments:

- credit risk
- liquidity risk
- market risks
- operational risks

This note presents information about the Bank's exposure to each of the above risks, the Bank's objectives, policies and processes for measuring and managing risk, and the Bank's management of capital.

A financial instrument is any contract that gives rise to the right to receive cash or another financial asset from another party (financial asset) or the obligation to deliver cash or another financial asset to another party (financial liability).

Financial instruments result in certain risks to the Bank. The most significant risks facing the Bank are credit risk, liquidity risk and market risk. Market risk includes foreign currency risk, interest rate risk and other price risks.

Risk management framework

The Board of Directors has overall responsibility for the establishment and oversight of the Bank's risk management framework. The Board has established the Bank Risk Committee, Asset and Liability Committee (ALCO), Risk Management Group and Credit Committees, which are responsible for developing and monitoring Bank risk management policies in their specified areas. All these bodies report regularly to the Board of Directors on their activities.

The Bank's risk management policies are established to identify and analyse the risks faced by the Bank, to set appropriate risk limits and controls, and to monitor risks and adherence to limits. Risk management policies and systems are reviewed regularly to reflect changes in market conditions, products and services offered. The Bank, through its training and management standards and procedures, aims to develop a disciplined and constructive control environment, in which all employees understand their roles and obligations.

The Bank Audit Committee is responsible for monitoring compliance with the Bank's risk management policies and procedures, and for reviewing the adequacy of the risk management framework in relation to the risks faced by the Bank. The Bank Audit Committee is assisted in these functions by Internal Audit. Internal Audit undertakes both regular and ad-hoc reviews of risk management controls and procedures, the results of which are reported to the Audit Committee.

(b) Credit Risk

Credit risk is the risk of financial loss to the Bank if a customer or counterparty to a financial instrument fails to meet its contractual obligations, and arises principally from the Bank's Loans to customers and other banks and investment securities. For risk management reporting purposes, the Bank considers all elements of credit risk exposure (such as individual obligor default risk, country and sector risk). The Bank has formed a Credit Committee to oversee the approval of requests for credits. Credit requests with amounts over EUR 2,000,000 are approved only upon decision of the Board of Directors of the Bank. There is a continuous focus on the quality of credits extended both at the time of approval and throughout their lives.

Each business unit is required to comply with Bank credit policies and procedures. Regular audits of business units and Bank Credit Risk Management Department processes are undertaken by Internal Audit.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

i. Maximum credit exposure

The gross carrying amount of financial assets below also represents the Group's maximum exposure to credit risk on these assets. Maximum exposures to credit risk before collateral and other credit enhancements as at 31 December 2019 and 31 December 2018 are as follows:

Financial Instruments Credit Risk

	31 December 2019			31 December 2018		
	Exposure before impairment	Impairment	Net exposure for credit risk	Exposure before impairment	Impairment	Net exposure for credit risk
A. Credit risk exposure relating to balance sheet items	•			•		
Cash and Cash Balances with Central Banks	380,047,094	_	380,047,094	285,134,696	<u>-</u>	285,134,696
Placements and Balances with the Banks	873,807,134	(18,151)	873,788,983	658,330,851	(11,965)	658,318,886
Investment securities - measured at FVTPL	27,801,067	-	27,801,067	3,019,074	-	3,019,074
Investment securities - measured at FVOCI	1,482,682,099	(2,127,531)	1,480,554,568	1,302,036,061	(2,047,956)	1,299,988,105
Investment securities - measured at amortised cost	87,471,774	(182,092)	87,289,682	183,912,909	(256,240)	183,656,669
Loans to banks	129,549,129	(235,478)	129,313,651	195,982,788	(306,623)	195,676,165
Loans to customers	1,260,934,999	(52,368,572)	1,208,566,427	1,268,131,639	(52,506,008)	1,215,625,631
Other assets	11,204,999	(655,594)	10,549,405	14,285,515	(853,998)	13,431,517
Total Assets	4,253,498,295	(55,587,418)	4,197,910,877	3,910,833,533	(55,982,790)	3,854,850,743
Off balance sheet items			_			_
Undrawn credit commitments	43,830	-	43,830	136,960,838	-	136,960,838
Outstanding cheques of non-resident banks	137,836,220	-	137,836,220	400,384	-	400,384
Spot foreign currency contract	377,076	-	377,076	162,187,847	-	162,187,847
Collaterals for loan portfolio	117,025,707	-	117,025,707	3,335,436,936	-	3,335,436,936
Securities pledged as collateral	3,191,295,537	-	3,191,295,537	305,464,320	-	305,464,320
Total off balance sheet	3,446,578,370	-	3,446,578,370	3,940,450,325	-	3,940,450,325
Total credit risk exposure	7,991,965,825	(55,587,418)	7,936,378,407	7,851,283,858	(55,982,790)	7,795,301,068

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

ii. Expected credit loss measurement

The estimation of credit exposure for risk management purposes is complex and requires the use of models, as the exposure varies with changes in market conditions, expected cash flows and the passage of time. The assessment of credit risk of a portfolio of assets entails further estimations as to the likelihood of defaults occurring, of the associated loss ratios and of default correlations between counterparties. The Group measures credit risk using Probability of Default (PD), Exposure at Default (EAD) and Loss Given Default (LGD).

The guiding principle of the expected credit loss model is to reflect the general pattern of deterioration or improvement in the credit quality of financial instruments. This credit quality depends on the extent of credit deterioration since initial recognition and will spread over three stages:

"Stage 1" comprises of assets that have not suffered any significant deterioration of credit quality since initial recognition;

"Stage 2" comprises of assets that have suffered significant deterioration since initial recognition;

"Stage 3" concerns all assets where a default has occurred.

Under this general approach, the ECL for an asset is calculated over different time horizons according to the stage it was assigned to:

ECL over one year for assets in stage 1;

ECL over remaining lifetime for assets in stage 2 and stage 3.

The stage assignment is done according to the following rules:

Impairment: if the counterparty for the considered asset has defaulted, the asset is assigned to "Stage 3". An asset is considered as having defaulted if any repayment (principal or interest) is overdue for more than 90 days or if the counterparty is in a proven situation of default (bankruptcy).

Rating D (lower than C): Assets with this rating are currently considered to be in stage 3.

Qualitative factors: IFRS 9 has advised to take into account qualitative factors such as watch lists or financial analysis by experts. Similarly to the previous case, there is also a second time threshold. In case the repayment of an asset is overdue for more than 30 days and less than 90 days, it is assigned to "Stage 2".

Relative Threshold: if the counterparty has suffered significant deterioration in credit risk, that is if its credit quality since initial recognition has dropped more than a specific pre-defined relative threshold, then it is assigned to "Stage 2".

All assets that are not in the previous cases are assigned to "Stage 1".

Grouping of instruments for losses measured on a collective basis

For expected credit loss provisions modelled on a collective basis, a grouping of exposures is performed on the basis of shared risk characteristics, such that risk exposures within a group are homogeneous.

In performing this grouping, there must be sufficient information for the group to be statistically credible.

Where sufficient information is not available internally, the Group has considered benchmarking internal/external supplementary data to use for modelling purposes.

The Bank has three main portfolios, which are:

Loan portfolio

This category includes wholesale and individual/retail accounts loans.

Treasury portfolio

This category includes bonds, treasury bills and equity accounts.

Project and Structured Finance

This category includes letters of credit and bank guarantees.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

- 5. Financial risk management (continued)
- (b) Credit Risk (continued)
- ii Expected credit loss measurement (continued)

Significant Deterioration through relative threshold

The bank computes a relative threshold matrix that gives for each rating a prediction of what the expected rating for each time horizon should be.

Through-the-cycle (TTC) transition matrices give the percentage of counterparties which moved from one rating to another over a specific time interval. TTC matrices over a 10 year horizon are taken since this gives a comfortable horizon for a relative threshold.

Credit risk grading

The bank relied on proxies provided by external credit rating agencies. External TTC transition matrices for all European entities provided by international credit rating agencies are used. The following steps are then carried out:

First the mapping between the internal and external rating systems is performed;

From there, a TTC transition matrix with the number of observations (number of entities that changed from one specific rating to another) is used and a weighted average per mapped rating is computed in order to compute the internal ratings TTC matrix.

Forward-looking information incorporated in the ECL models

The TTC PDs are transformed into PIT PDs by taking into account the macroeconomic environment through a set of macroeconomic variables: real GDP growth rate, inflation rate and unemployment rate. These variables were sourced from the IMF₂, including historical data spanning 1990 - 2016 and baseline projections for 2017 - 2020. The first PD model includes a simplified form of the Merton model. In this framework, a systemic variable X_t which represents the macroeconomic environment is introduced. The sensitivity of each rating's PD to this variable is obtained via the calibration of the ρ parameter. The model takes into account the global default rate of each year and calculates X_t for each year, which is then regressed over with the different combinations of macro-economic variables. Using projections of the macroeconomic variables, the regression formula is used to deduce projections of X_t , and based on the one factor Merton model the PIT PDs are obtained. The second PD model considers the default rate per rating in each year, which enables the calibration of the sensitivity ρ if for all ratings.

Measuring ECL – Explanation of inputs, assumptions and estimation techniques

The key inputs into the measurement of ECLs are likely to be the term structures of the following variables:

- 1. Probability of default (PD);
- 2. Loss given default (LGD); and
- 3. Exposure at default(EAD).

ECL is estimated under Baseline (typical), Best (favourable) and Adverse (unfavourable) conditions.

The only Point-in-Time estimates are for Probability of Default. LGD assumes Basel estimates and EAD uses amortisation type payment schedules. Once all components (PD, EAD, LGD) have been computed, the ECL is estimated under three different scenarios: Baseline (typical), Best (favourable) and Adverse (unfavourable) condition, with weights 52%, 18% and 30% respectively. The final ECL is the probability-weighted ECL under those three scenarios.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

- 5. Financial risk management (continued)
- (b) Credit Risk (continued)
- ii Expected credit loss measurement (continued)

1. Probability of Default

The probability of default has been modelled on the basis of the one factor Merton model. The approach to model the point-in-time forward looking and macroeconomic PD is divided into three different steps: - The first step is to calibrate the cumulated TTC PDs; - The second step is to include the forward looking information and transform the cumulated TTC PDs to PIT PDs; - The final step is to describe the conversion of PIT PDs to TTC PDs after a certain horizon.

Default rates are essential for the calculation of Point-in-Time Probability of Default (PD) and for the estimation of ECL.

The Bank used external default rate data for each relevant sector and region. A number of macro-economic variables sourced from the IMF2, including historical data spanning 1990 - 2016 and baseline projections for 2017 - 2020, were considered in modelling of PIT PD.

For non-rated accounts, PD are estimated using the nominal weighted average PD of all rated accounts within the same rating system. However, this does not guarantee that the PD for non-rated accounts in stage 2 (NRB2) is higher than for stage 1 (NRB1). To account for the higher risk of NRB2 exposures, the Bank mapped NRB2 to an equivalent risk grade with similar PIT PD as the PD for NRB1 exposure for a time horizon equal to the average residual lifetime of all unexpired accounts within the same sector.

2. Loss Given Default (LGD)

Loss Given Default is defined as the percentage of the Exposure at Default (EAD) that is ultimately lost in case of default of a counterparty, after all possible recoveries through selling of collateral or collection procedures. As regards to the loan to customers' portfolio, LGD is modelled using historical recovery rates or using the collateral value of the asset. The bank has considered information about past collateral value, time in default, time to sale, sale costs, in calculating the LGD.

A defaulted collateralised asset can move through different stages post default. The bank can seize the collateral ("Possession") in order to sell it ("Sale") and make up for the potential loss due to the default of the counterparty. Possession of collateral can occur voluntarily ("handing over the keys") or via litigation (court proceedings). And sales may be carried out by the institution (after obtaining possession) or by means of a customer self-sale. On the date of collateral sale, any shortfall is recognised in the P&L (write-off expense) and subsequent recoveries (debt collection either internal or external) may occur. Write-off occurs when there is a shortfall on collateral sale. Closed and cures occur when the full outstanding is recovered with the former resulting in the account closing (i.e. no lending). Cure refers to both closed and curing accounts. For the unsecured/uncollateralised types of assets the value of the collateral is supposed to be 0 and the actual model is still applied taking into account pure debt collection. In the light of this recovery process, the Bank defines LGD as the expected severity (loss) given a default.

As regards to the non-loan accounts (Treasury and Project and Structured Finance accounts), the Bank assumed the fixed Based Estimates. The Banks mapped each collateral type in BKT portfolios to the Basel LGD segments1, each with their own LGD estimate: Eligible financial collateral (0%), secured (25%) and unsecured (45%). For the Treasury and Project and Structured Finance portfolios, LGD values are assigned on an asset type level.

3. Exposure at Default (EAD)

An asset can have a customised, linear or bullet amortisation type. For assets with a customised amortisation type, repayment schedules are used to estimate EAD. For assets without any amortisation type, a linear repayment plan is assumed. For off balance sheet exposures, it is required that provisions are held against undrawn commitments. BKT's calculation of the credit conversion factor (CCF) values is in line with Basel II requirements under the standardised approach: "Commitments with an original maturity up to one year and commitments with an original maturity over one year will receive a CCF of 20% and 50%, respectively." Early repayment/refinance assumptions are also incorporated into the calculation. However the early repayments are considered to be 0 for all assets as the Bank's historical data suggests insignificant material impact.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

- (b) Credit Risk (continued)
- ii Expected credit loss measurement (continued)

The following table sets out the changes in gross carrying amount of loans to customers at amortised cost.

CHANGES IN GROSS CARRYING AMOUNT OF LOANS TO CUSTOMERS AT AMORTISED COST

21 December 2010		Retail le	ending		Corporate lending Stage 1 Stage 2 Stage 3 Total 729,934,884 79,664,193 40,221,941 849,821,018 32,864,467 (32,724,414) (140,053) - (59,834,359) 59,971,674 (137,315) -			
31 December 2019	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Balance at 1 January 2019	391,244,981	15,057,749	16,657,508	422,960,238	729,934,884	79,664,193	40,221,941	849,821,018
Transfer to Stage 1 (from 2 or 3)	6,456,145	(5,598,762)	(857,383)	-	32,864,467	(32,724,414)	(140,053)	-
Transfer to Stage 2 (from 1 or 3)	(8,577,235)	9,377,396	(800,161)	-	(59,834,359)	59,971,674	(137,315)	-
Transfer to Stage 3 (from 1 or 2)	(4,291,366)	(2,254,382)	6,545,748	-	(15,347,447)	(19,196,378)	34,543,825	-
New financial assets originated or purchased	119,290,838	960,225	482,624	120,733,687	217,330,197	10,533,972	12,263,440	240,127,609
Derecognition of financial assets Changes due to modifications that did not	(37,837,078)	(1,165,178)	(1,036,104)	(40,038,360)	(152,600,237)	(18,400,717)	(7,365,824)	(178,366,778)
result in derecognition	(40,631,264)	(1,437,625)	(846,350)	(42,915,239)	(66,107,800)	(6,098,005)	(5,132,447)	(77,338,252)
Write-offs	(51)	-	(4,184,968)	(4,185,019)	-	-	(11,606,553)	(11,606,553)
Foreign exchange and other changes	(4,111,474)	(165,620)	(436,208)	(4,713,302)	(7,715,539)	(429,076)	(816,167)	(8,960,782)
Gross Balance at 31 December 2019	421,543,496	14,773,803	15,524,706	451,842,005	678,524,166	73,321,249	61,830,847	813,676,262

The gross carrying amounts include principal and interest. Unamortized deferred fee is not included.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

ii Expected credit loss measurement (continued)

The following table sets out the changes in gross carrying amount of loans to customers at amortised cost.

CHANGES IN GROSS CARRYING AMOUNT OF LOANS TO CUSTOMERS AT AMORTISED COST

21 December 2019		Retail le	nding		Corporate lending Stage 1 Stage 2 Stage 3 Total 746,930,855 25,884,945 72,224,756 845,040,33				
31 December 2018 -	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	
Balance at 1 January 2018	349,016,533	16,461,687	16,253,532	381,731,752	746,930,855	25,884,945	72,224,756	845,040,556	
Transfer to Stage 1 (from 2 or 3)	6,637,341	(5,523,165)	(1,114,176)	-	23,008,424	(10,190,878)	(12,817,546)	-	
Transfer to Stage 2 (from 1 or 3)	(7,931,383)	8,551,442	(620,059)	-	(45,737,127)	51,079,512	(5,342,385)	-	
Transfer to Stage 3 (from 1 or 2)	(3,555,303)	(2,554,734)	6,110,037	-	(7,497,954)	(4,714,097)	12,212,051	-	
New financial assets originated or purchased	121,820,645	961,483	282,088	123,064,216	280,446,747	37,386,130	834,535	318,667,412	
Derecognition of financial assets	(32,426,681)	(1,404,601)	(1,320,500)	(35,151,782)	(184,958,354)	(5,149,108)	(13,263,281)	(203,370,743)	
Changes due to modifications that did not									
result in derecognition	(45,591,437)	(1,570,367)	(1,366,785)	(48,528,589)	(74,144,326)	(15,067,491)	(3,078,765)	(92,290,582)	
Write-offs	(17)	-	(1,701,154)	(1,701,171)	-	-	(9,652,473)	(9,652,473)	
Foreign exchange and other changes	3,275,283	136,004	134,525	3,545,812	(8,113,381)	435,180	(894,951)	(8,573,152)	
Gross Balance at 31 December 2018	391,244,981	15,057,749	16,657,508	422,960,238	729,934,884	79,664,193	40,221,941	849,821,018	

The gross carrying amounts include principal and interest. Unamortized deferred fee is not included.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

ii Expected credit loss measurement (continued)

The following table sets out the changes in allowance of loans to customers at amortised cost

ALLOWANCE OF LOANS TO CUSTOMERS AT AMORTISED COST

21 December 2010		Retail l	ending			Corporate	lending	
31 December 2019 -	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Balance at 1 January 2019	1,855,013	432,726	5,256,969	7,544,708	32,657,684	4,675,746	7,627,870	44,961,300
Transfer to Stage 1 (from 2 or 3)	339,439	(189,567)	(313,885)	(164,013)	1,023,708	(1,313,003)	(36,154)	(325,449)
Transfer to Stage 2 (from 1 or 3)	(30,072)	191,968	(132,918)	28,978	(6,703,716)	7,475,041	(31,228)	740,097
Transfer to Stage 3 (from 1 or 2)	(19,396)	(57,707)	1,539,237	1,462,134	(2,482,964)	(509,355)	8,968,827	5,976,508
New financial assets originated or purchased	691,389	29,672	246,226	967,287	7,148,996	611,351	5,473,597	13,233,944
Derecognition of financial assets Changes due to modifications that did not	(215,005)	(14,417)	(426,085)	(655,507)	(2,487,252)	(1,837,716)	(1,526,750)	(5,851,718)
result in derecognition	(800,388)	4,454	916,516	120,582	(11,751,921)	769,940	345,171	(10,636,810)
Write-offs	(1)	-	(1,614,376)	(1,614,377)	-	-	(2,764,379)	(2,764,379)
Foreign exchange and other changes	(105,900)	(47,669)	11,567	(142,002)	(189,593)	(144,142)	(178,976)	(512,711)
Gross Balance at 31 December 2019	1,715,079	349,460	5,483,251	7,547,790	17,214,942	9,727,862	17,877,978	44,820,782

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

- 5. Financial risk management (continued)
- (b) Credit Risk (continued)
- ii Expected credit loss measurement (continued)

The following table sets out the changes in allowance of loans to customers at amortised cost

ALLOWANCE OF LOANS TO CUSTOMERS AT AMORTISED COST

21 December 2010		Retail le	ending			Corporate lending Stage 1 Stage 2 Stage 3 Total 27,263,652 2,352,906 15,691,854 45,308,400				
31 December 2018 —	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total		
Balance at 1 January 2018	2,885,607	2,177,070	3,990,958	9,053,635	27,263,652	2,352,906	15,691,854	45,308,412		
Transfer to Stage 1 (from 2 or 3)	399,997	(261,910)	(138,087)	-	6,976,940	(694,250)	(6,282,690)	-		
Transfer to Stage 2 (from 1 or 3)	(263,137)	288,460	(25,323)	-	(1,169,157)	1,169,157	-	-		
Transfer to Stage 3 (from 1 or 2)	(1,164,061)	(762,503)	1,926,564	-	(1,946,615)	(1,227,057)	3,173,672	-		
New financial assets originated or purchased	691,846	27,024	197,053	915,923	12,777,496	1,649,662	195,891	14,623,049		
Derecognition of financial assets	(270,492)	(169,798)	(355,684)	(795,974)	(4,509,830)	(182,858)	(364,903)	(5,057,591)		
Changes due to modifications that did not										
result in derecognition	(2,287,633)	(457,653)	1,552,763	(1,192,523)	1,999,985	553,227	2,359,113	4,912,325		
Write-offs	=	-	(1,106,458)	(1,106,458)	-	-	(3,237,471)	(3,237,471)		
Foreign exchange and other changes	1,862,886	(407,964)	(784,817)	670,105	(8,734,787)	1,054,959	(3,907,596)	(11,587,424)		
Gross Balance at 31 December 2018	1,855,013	432,726	5,256,969	7,544,708	32,657,684	4,675,746	7,627,870	44,961,300		

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

- 5. Financial risk management (continued)
- (b) Credit Risk (continued)
- ii Expected credit loss measurement (continued)

The following table sets out the changes in in gross carrying amount of financial assets where impairment requirements apply (other than loans to customers).

CHANGES IN GROSS CARRYING AMOUNT OF FINANCIAL ASSETS WHERE IMPAIRMENT REQUIREMENTS APPLY (OTHER THAN LOANS TO CUSTOMERS)

31 December 2019		Due from	Banks		Invest	ment Securition	es at FVOC	I
31 December 2019	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Balance at 1 January 2019	548,280,708	-	-	548,280,708	1,259,097,212	2,839,455	-	1,261,936,667
Transfer to Stage 1 (from 2 or 3)	-	-	-	-	2,839,455	(2,839,455)	-	-
Transfer to Stage 2 (from 1 or 3)	-	_	-	_	-	_	_	-
Transfer to Stage 3 (from 1 or 2)	-	-	-	-	-	_	_	-
New financial assets originated or purchased	661,974,207	2,241,716	-	664,215,923	557,612,088	_	_	557,612,088
Derecognition of financial assets	(496,091,390)	-	-	(496,091,390)	(415,530,700)	-	-	(415,530,700)
Changes due to modifications that did not result in								
derecognition	50,485	-	-	50,485	(2,081,627)	-	-	(2,081,627)
Write-offs	(3,403,840)	-	-	(3,403,840)	(49,778,115)	-	-	(49,778,115)
Foreign exchange and other changes	(989,352)	-	-	(989,352)	50,226,007	-	-	50,226,007
Gross Balance at 31 December 2019	709,820,818	2,241,716		712,062,534	1,402,384,320	-	-	1,402,384,320

31 December 2019	Investm	ent Securities	nt Securities at amortised cost Loan Commitments and financial guarantee					
31 December 2019	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Balance at 1 January 2019	179,474,268	4,006,400	-	183,480,668	82,526,839	-	-	82,526,839
Transfer to Stage 1 (from 2 or 3)	-	-	-	-	(5,604)	-	5,604	-
Transfer to Stage 2 (from 1 or 3)	-	-	-	-	-	-	-	-
Transfer to Stage 3 (from 1 or 2)	-	-	-	-	-	-	-	-
New financial assets originated or purchased	6,162,969	-	-	6,162,969	23,277,144	-	-	23,277,144
Derecognition of financial assets	(41,489,891)	-	-	(41,489,891)	(53,873,936)	-	-	(53,873,936)
Changes due to modifications that did not result in								
derecognition	186,167	-	-	186,167	56,043	-	-	56,043
Write-offs	-	-	-	-	(1,532,289)	-	-	(1,532,289)
Foreign exchange and other changes	(60,434,901)	-	-	(60,434,901)	304,001	-	-	304,001
Gross Balance at 31 December 2019	83,898,612	4,006,400	-	87,905,012	50,752,198	-	5,604	50,757,802

The gross carrying amounts include only Nominal amounts. Unamortized discount; Accrued interest and Marked to market gain/ (loss) are not included.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

- 5. Financial risk management (continued)
- (b) Credit Risk (continued)
- ii Expected credit loss measurement (continued)

The following table sets out the changes in in gross carrying amount of financial assets where impairment requirements apply (other than loans to customers).

CHANGES IN GROSS CARRYING AMOUNT OF FINANCIAL ASSETS WHERE IMPAIRMENT REQUIREMENTS APPLY (OTHER THAN LOANS TO CUSTOMERS)

31 December 2018		Due from	Banks		Inves	tment Securitie	es at FVOCI	[
51 December 2018	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Balance at 1 January 2018	423,246,411	-	-	423,246,411	1,141,384,106	14,000,000	-	1,155,384,106
Transfer to Stage 1 (from 2 or 3)	-	-	-	-	14,000,000	(14,000,000)	-	-
Transfer to Stage 2 (from 1 or 3)	-	_	_	-	-	_	-	-
Transfer to Stage 3 (from 1 or 2)	-	-	-	-	-	-	-	-
New financial assets originated or purchased	494,011,866	-	-	494,011,866	758,548,225	2,839,455	-	761,387,680
Derecognition of financial assets	(367,944,656)	-	_	(367,944,656)	(583,955,149)	-	-	(583,955,149)
Changes due to modifications that did not result in								
derecognition	500,000	-	-	500,000	(70,814,842)	-	-	(70,814,842)
Write-offs	-	-	_	-	- -	-	-	-
Foreign exchange and other changes	(1,532,913)	-	_	(1,532,913)	(65,128)	-	-	(65,128)
Gross Balance at 31 December 2018	548,280,708	-	-	548,280,708	1,259,097,212	2,839,455	-	1,261,936,667
21 December 2018	Investm	ent Securities	cost	Loan Comm	itments and fina	ncial guaran	tee contracts	

21 December 2019	Investn	nent Securities	at amortised	cost	Loan Commitments and financial guarantee contra				
31 December 2018	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	
Balance at 1 January 2018	175,977,576	-	-	175,977,576	36,280,220	-	-	36,280,220	
Transfer to Stage 1 (from 2 or 3)	-	-	-	-	-	-	_	-	
Transfer to Stage 2 (from 1 or 3)	-	-	-	-	-	-	-	-	
Transfer to Stage 3 (from 1 or 2)	-	-	-	-	-	-	-	-	
New financial assets originated or purchased	80,366,727	4,006,400	-	84,373,127	49,830,188	-	-	49,830,188	
Derecognition of financial assets	(38,594,932)	-	-	(38,594,932)	(14,328,750)	-	_	(14,328,750)	
Changes due to modifications that did not result in									
derecognition	(36,500,818)	-	-	(36,500,818)	11,685,304	-	-	11,685,304	
Write-offs	- -	-	-	-	-	-	-	· · ·	
Foreign exchange and other changes	(1,774,285)	_	-	(1,774,285)	(940,123)	-	-	(940,123)	
Gross Balance at 31 December 2018	179,474,268	4,006,400	-	183,480,668	82,526,839	-	-	82,526,839	

The gross carrying amounts include only Nominal amounts. Unamortized discount; Accrued interest and Marked to market gain/ (loss) are not included.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

ii Expected credit loss measurement (continued)

The following table sets out the changes in in gross carrying amount of financial assets where impairment requirements apply (other than loans to customers).

RECONCILATION OF THE ACCUMULATED IMPAIRMENT ALLOWANCE OF FINANCIAL ASSETS WHERE IMPAIRMENT REQUIREMENTS APPLY (OTHER THAN LOANS TO CUSTOMERS)

31 December 2019		Due from	Banks		Invest	ment Securiti	es at FVOCI	
51 December 2019	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Balance at 1 January 2019	318,588	-	-	318,588	1,784,707	263,249	-	2,047,956
	-	-	=	=	26,012	(263,249)	=	(237,237)
Transfer to Stage 1 (from 2 or 3)	-	-	-	-	_	-	_	-
Transfer to Stage 2 (from 1 or 3)	-	-	-	-	_	-	_	-
Transfer to Stage 3 (from 1 or 2)	-	-	-		-	-	-	
New financial assets originated or								
purchased	123,043	11,537	-	134,580	821,393	-	-	821,393
Derecognition of financial assets	(190,464)	-	-	(190,464)	(318,533)	-	-	(318,533)
Write-offs	-	-	-	-	-	-	-	-
Changes in models/risk parameters	(7,283)	-	-	(7,283)	(190,287)	-	-	(190,287)
Foreign exchange and other movements	(1,637)	-	=	(1,637)	7,551	-	=	7,551
Gross Balance at 31 December 2019	242,247	11,537	-	253,784	2,130,843	-	-	2,130,843

21 D 2010	Debt Inv	estment Securi	ties at amortised	l cost	Loan Comm	itments and fina	ancial guarantee o	contracts
31 December 2019	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Balance at 1 January 2019	250,637	5,603	-	256,240	853,998	-	•	853,998
	=	=	=	-	(359)	=	359	-
Transfer to Stage 1 (from 2 or 3)	-	-	-	-	-	-	-	-
Transfer to Stage 2 (from 1 or 3)	-	-	-	-	-	-	-	-
Transfer to Stage 3 (from 1 or 2)	-	-	-		-	-	-	
New financial assets originated or	15.022			15.000	150 (2)			150 (2)
purchased	15,923	-	-	15,923	150,626	-	-	150,626
Derecognition of financial assets	(41,134)	(5,486)	-	(46,620)	(504,048)	-	-	(504,048)
Write-offs	-	-	_	-	-	-	-	-
Changes in models/risk parameters	(19,869)	-	-	(19,869)	170,078	-	(359)	169,719
Foreign exchange and other movements	(23,086)	=	=	(23,086)	384	=	=	384
Gross Balance at 31 December 2019	182,471	117	-	182,588	670,679	-	-	670,679

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

ii Expected credit loss measurement (continued)

The following table sets out the changes in in gross carrying amount of financial assets where impairment requirements apply (other than loans to customers).

RECONCILATION OF THE ACCUMULATED IMPAIRMENT ALLOWANCE OF FINANCIAL ASSETS WHERE IMPAIRMENT REQUIREMENTS APPLY (OTHER THAN LOANS TO CUSTOMERS)

31 December 2018 -		Due from	Banks		Investment Securities at FVOCI Stage 1 Stage 2 Stage 3 Total 356,598 78,465 - 435,063				
31 December 2018	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	
Balance at 1 January 2018	827,877	•	-	827,877	356,598	78,465	-	435,063	
Transfer to Stage 1 (from 2 or 3)	-	-	-	_	-	-	-	-	
Transfer to Stage 2 (from 1 or 3)	-	-	-	-	-	-	-	_	
Transfer to Stage 3 (from 1 or 2)	-	-	-	-	-	-	-	_	
New financial assets originated or purchased	188,286	-	-	188,286	940,716	263,249	-	1,203,965	
Derecognition of financial assets	(645,218)	-	-	(645,218)	(295,981)	(78,465)	-	(374,446)	
Write-offs	-	-	-	-	-	-	-	-	
Changes in models/risk parameters	(81,227)	-	-	(81,227)	(33,184)	-	-	(33,184)	
Foreign exchange and other movements	28,870	-	-	28,870	816,558	-	-	816,558	
Gross Balance at 31 December 2018	318,588	-	-	318,588	1,784,707	263,249	-	2,047,956	

21 December 2010	Debt Inv	vestment Securi	ties at amortised	cost	Loan Commitments and financial guarantee contracts			
31 December 2018 -	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Balance at 1 January 2018	135,930	•	-	135,930	160,942	-	-	160,942
Transfer to Stage 1 (from 2 or 3)	-	_	-	-	-	-	-	-
Transfer to Stage 2 (from 1 or 3)	-	-	-	-	-	-	-	_
Transfer to Stage 3 (from 1 or 2)	-	-	-	-	-	-	-	_
New financial assets originated or purchased	162,049	5,603	_	167,652	260,984	-	-	260,984
Derecognition of financial assets	(33,580)	-	_	(33,580)	(35,955)	-	-	(35,955)
Write-offs	-	-	-	-	-	-	-	-
Changes in models/risk parameters	-	-	-	-	(96,694)	-	-	(96,694)
Foreign exchange and other movements	(13,762)	-	-	(13,762)	564,721	-	-	564,721
Gross Balance at 31 December 2018	250,637	5,603	-	256,240	853,998	-	-	853,998

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

iii. Credit quality analysis

The following table sets out information about the credit quality of loan to customers in 2019 by asset quality at amortised cost. Unless specifically indicated, for financial assets, the amounts in the table represent gross carrying amounts.

LOANS TO CUSTOMERS BY ASSET QUALITY AT AMORTISED COST

			Stage 1					Stage 2		
31 December 2019	Non Past Due	Past due	Total	Allowance	Total Carrying Amount	Non Past Due	Past due	Total	Allowance	Total Carrying Amount
Retail lending	388,957,000	29,936,085	418,893,085	1,645,722	417,247,363	648,526	14,125,276	14,773,802	348,040	14,425,762
Mortgage	226,835,574	21,496,185	248,331,759	544,929	247,786,830	540,676	10,569,722	11,110,398	293,856	10,816,542
Consumer	152,815,281	7,882,914	160,698,195	1,004,297	159,693,898	107,850	3,287,096	3,394,946	47,184	3,347,762
Credit cards	9,306,145	556,986	9,863,131	96,496	9,766,635	-	268,458	268,458	7,000	261,458
Corporate lending	655,141,053	21,450,258	676,591,311	17,179,447	659,411,864	18,737,808	54,583,441	73,321,249	9,727,619	63,593,630
Corporate	559,642,541	14,163,057	573,805,598	14,104,264	559,701,334	14,630,614	49,924,037	64,554,651	9,135,466	55,419,185
SME	58,970,991	4,591,393	63,562,384	1,823,210	61,739,174	3,508,296	1,812,482	5,320,778	327,678	4,993,100
Micro	36,527,521	2,695,808	39,223,329	1,251,973	37,971,356	598,898	2,846,922	3,445,820	264,475	3,181,345
Total	1,044,098,053	51,386,343	1,095,484,396	18,825,169	1,076,659,227	19,386,334	68,708,717	88,095,051	10,075,659	78,019,392
Off halance sheet				291 424						

Off balance sheet	-	-	-	291,424
Retail Credit cards	-	-	-	242,026
Business Credit cards		-	-	49,398

31 December 2019			Stage 3			Total net amount at	Value of	
31 December 2019	Non Past Due	Past due	Total	Allowance	Total Carrying Amount	amortised cost	collateral	
Retail lending	2,918,127	12,606,578	15,524,705	5,312,002	10,212,703	441,885,828	545,287,152	
Mortgage	2,598,078	6,983,731	9,581,809	2,384,205	7,197,604	265,800,976	409,497,139	
Consumer	304,791	4,515,699	4,820,490	2,116,124	2,704,366	165,746,026	135,790,013	
Credit cards	15,258	1,107,148	1,122,406	811,673	310,733	10,338,826	=_	
Corporate lending	33,656,025	28,174,822	61,830,847	17,864,318	43,966,529	766,972,023	1,082,567,191	
Corporate	29,805,034	19,448,512	49,253,546	15,196,131	34,057,415	649,177,934	845,475,116	
SME	2,254,604	5,334,798	7,589,402	1,363,476	6,225,926	72,958,200	144,665,147	
Micro	1,596,387	3,391,512	4,987,899	1,304,711	3,683,188	44,835,889	92,426,928	
Total	36,574,152	40,781,400	77,355,552	23,176,320	54,179,232	1,208,857,851	1,627,854,343	

Past due related to each stage is referred as follows:

Stage 1: Past due 1-30 dpd, otherwise Non Past Due, Stage 2: Past due 31-90 dpd, otherwise Non Past Due, Stage 3: Past due over 90 dpd, otherwise Non Past Due.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

iv. Credit quality analysis

The following table sets out information about the credit quality of loan to customers in 2018 by asset quality at amortised cost. Unless specifically indicated, for financial assets, the amounts in the table represent gross carrying amounts.

LOANS TO CUSTOMERS BY ASSET QUALITY AT AMORTISED COST

			Stage 1					Stage 2		
31 December 2018	Non Past Due	Past due	Total	Allowance	Total Carrying Amount	Non Past Due	Past due	Total	Allowance	Total Carrying Amount
Retail lending	359,510,271	29,079,506	388,589,777	1,700,506	386,889,271	358,950	14,697,372	15,056,322	432,726	14,623,596
Mortgage	221,103,727	21,894,226	242,997,953	678,258	242,319,695	326,380	11,174,839	11,501,219	363,544	11,137,675
Consumer	129,818,598	6,876,023	136,694,621	902,475	135,792,146	32,570	3,275,254	3,307,824	58,618	3,249,206
Credit cards	8,587,946	309,257	8,897,203	119,773	8,777,430	=	247,279	247,279	10,564	236,715
Corporate lending	661,600,841	66,348,559	727,949,400	32,593,616	695,355,784	64,328,127	15,318,226	79,646,353	4,675,746	74,970,607
Corporate	569,553,826	58,872,693	628,426,519	29,295,167	599,131,352	53,276,182	10,006,513	63,282,695	3,517,809	59,764,886
SME	58,826,181	3,086,054	61,912,235	1,622,142	60,290,093	8,186,129	3,539,854	11,725,983	731,572	10,994,411
Micro	33,220,834	4,389,812	37,610,646	1,676,307	35,934,339	2,865,816	1,771,859	4,637,675	426,365	4,211,310
Total	1,021,111,112	95,428,065	1,116,539,177	34,294,122	1,082,245,055	64,687,077	30,015,598	94,702,675	5,108,472	89,594,203

Off balance sheet	-	-	-	218,575
Retail Credit cards	=	-	-	154,507
Business Credit cards	-	-	-	64,068

31 December 2018			Stage 3			Total net amount at	Value of collateral
	Non Past Due	Past due	Total	Allowance	Total Carrying Amount	amortised cost	value of conateral
Retail lending	44,158	16,612,932	16,657,090	5,256,969	11,400,121	412,912,988	613,997,913
Mortgage	6,690	9,899,340	9,906,030	2,008,857	7,897,173	261,354,543	458,592,214
Consumer	32,174	5,323,579	5,355,753	2,270,293	3,085,460	142,126,812	155,405,699
Credit cards	5,294	1,390,013	1,395,307	977,819	417,488	9,431,633	=
Corporate lending	546,829	39,685,868	40,232,697	7,627,870	32,604,827	802,931,218	1,481,628,175
Corporate	296,646	29,864,370	30,161,016	5,660,842	24,500,174	683,396,412	1,131,822,507
SME	209,087	4,341,439	4,550,526	818,088	3,732,438	75,016,942	232,052,426
Micro	41,096	5,480,059	5,521,155	1,148,940	4,372,215	44,517,864	117,753,242
Total	590,987	56,298,800	56,889,787	12,884,839	44,004,948	1,215,844,206	2,095,626,088

Past due related to each stage is referred as follows:

Stage 1: Past due 1-30 dpd, otherwise Non Past Due, Stage 2: Past due 31-90 dpd, otherwise Non Past Due, Stage 3: Past due over 90 dpd, otherwise Non Past Due.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

- (b) Credit Risk (continued)
- iii. Credit quality analysis (continued)

The following table sets out information about the aging analyses of loan to customers in 2019 by business lines' products.

LOANS TO CUSTOMERS AT AMORTISED COST

Retail lending

31 December 2019		Mort	gage		Consumer				Credit cards			
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Current	226,336,453	500,208	1,486,494	228,323,155	151,842,981	103,175	123,697	152,069,853	9,212,764	-	5,217	9,217,981
1 - 30 days	21,450,377	21,618	136,873	21,608,868	7,850,917	2,203	67,616	7,920,736	553,871	-	-	553,871
31 - 90 days	-	10,294,716	56,279	10,350,995	-	3,242,384	16,024	3,258,408	-	261,458	430	261,888
91 - 180 days	-	-	1,088,180	1,088,180	-	-	338,384	338,384	-	-	36,211	36,211
181 - 360 days	-	-	668,080	668,080	-	-	566,524	566,524	-	-	268,875	268,875
> 361 days	-	-	3,761,698	3,761,698	-	-	1,592,121	1,592,121	-	-	-	-
Total	247,786,830	10,816,542	7,197,604	265,800,976	159,693,898	3,347,762	2,704,366	165,746,026	9,766,635	261,458	310,733	10,338,826
Value of collateral	378,127,398	19,429,063	11,940,678	409,497,139	124,431,730	5,798,128	5,560,155	135,790,013	-	-	-	

LOANS TO CUSTOMERS AT AMORTISED COST

Corporate lending

31 December 2019		Large Co	orporate			SME C	Corporate		Micro Corporate			
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Current	546,370,508	13,607,161	16,809,871	576,787,540	57,460,246	2,297,191	1,000,982	60,758,419	35,361,321	521,458	916,019	36,798,798
1 - 30 days	13,330,826	275,820	3,597,124	17,203,770	4,278,928	937,570	12,253	5,228,751	2,610,035	39,406	66,417	2,715,858
31 - 90 days	-	41,536,204	881,138	42,417,342	-	1,758,339	894,399	2,652,738	-	2,620,481	168,767	2,789,248
91 - 180 days	-	-	472,114	472,114	-	-	1,262,646	1,262,646	-	-	426,576	426,576
181 - 360 days	-	-	1,065,185	1,065,185	-	-	992,964	992,964	-	-	253,687	253,687
> 361 days	-	-	11,231,983	11,231,983	-	-	2,062,682	2,062,682	-	-	1,851,722	1,851,722
Total	559,701,334	55,419,185	34,057,415	649,177,934	61,739,174	4,993,100	6,225,926	72,958,200	37,971,356	3,181,345	3,683,188	44,835,889
Value of collateral	716,789,895	76,196,667	52,488,554	845,475,116	118,731,001	9,491,493	16,442,653	144,665,147	77,195,361	7,611,206	7,620,361	92,426,928

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

- (b) Credit Risk (continued)
- iii. Credit quality analysis (continued)

The following table sets out information about the aging analyses of loan to customers in 2018 by business lines' products.

LOANS TO CUSTOMERS AT AMORTISED COST

Retail lending

31 December 2018		Mort	gage		Consumer				Credit cards			
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Current	220,485,229	316,660	2,353	220,804,242	128,950,792	30,291	-	128,981,083	8,471,068	_	1,182	8,472,250
1 - 30 days	21,834,466	-	-	21,834,466	6,841,354	1,420	4,965	6,847,739	277,681	-	21	277,702
31 - 90 days	-	10,821,015	4,338	10,825,353	-	3,195,443	12,955	3,208,398	28,681	224,172	58	252,911
91 - 180 days	-	-	1,823,984	1,823,984	-	22,052	487,480	509,532	-	12,543	384,361	396,904
181 - 360 days	-	-	814,664	814,664	-	-	488,630	488,630	-	-	31,866	31,866
> 361 days	-	-	5,251,834	5,251,834	-	-	2,091,430	2,091,430	-	-	-	-
Total	242,319,695	11,137,675	7,897,173	261,354,543	135,792,146	3,249,206	3,085,460	142,126,812	8,777,430	236,715	417,488	9,431,633
Value of collateral	416,444,604	22,617,542	19,530,068	458,592,214	142,809,978	5,004,202	7,591,519	155,405,699				

LOANS TO CUSTOMERS AT AMORTISED COST

Corporate lending

31 December 2018		Large C	orporate			SME Corporate				Micro Corporate			
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	
Current	547,302,962	50,690,950	90,342	598,084,254	57,251,513	7,142,228	10,764	64,404,505	31,745,975	2,410,288	11,317	34,167,580	
1 - 30 days	51,828,390	678,687	103,153	52,610,230	3,037,306	555,714	98,819	3,691,839	4,187,317	243,621	6,338	4,437,276	
31 - 90 days	-	8,395,249	81,493	8,476,742	1,274	3,101,702	49,426	3,152,402	1,047	1,557,401	2,640	1,561,088	
91 - 180 days	-	-	4,611,703	4,611,703	-	194,767	346,742	541,509	-	-	360,146	360,146	
181 - 360 days	-	-	1,382,470	1,382,470	-	-	509,197	509,197	-	-	952,195	952,195	
> 361 days	-	-	18,231,013	18,231,013	-	-	2,717,490	2,717,490	-	-	3,039,579	3,039,579	
Total	599,131,352	59,764,886	24,500,174	683,396,412	60,290,093	10,994,411	3,732,438	75,016,942	35,934,339	4,211,310	4,372,215	44,517,864	
Value of collateral	1,001,763,298	86,621,443	43,437,766	1,131,822,507	190,531,445	28,665,434	12,855,547	232,052,426	93,565,833	9,358,848	14,828,561	117,753,242	

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

iii. Credit quality analysis (continued)

The following table sets out information about the credit quality of financial assets, other than loans to customers, measured at amortised cost, FVOCI debt investments in 2019. Unless specifically indicated, for financial assets, the amounts in the table represent gross carrying amounts.

Lifetime Lifetime Purchased 12-month ECL not ECL credit- credit-	Total
impaired impaired impaired	
Placements and Balances	
with banks at amortised cost	
Aaa to Aa3 62,389,846	62,389,846
A1 to A3 68,652,324	68,652,324
Baa1 to Baa3 364,958,080	364,958,080
Ba1 to Ba3 50,024,939	50,024,939
B1 to B3	•
Caa1 to Caa3 12,372,521	12,372,521
Unrated 25,053,391	25,053,391
Exposure before impairment 583,451,101	583,451,101
Loss allowance 18,151	18,151
Carrying amount 583,432,950	583,432,950
Loans to Banks at amortised	000,102,500
cost	
Aa1 to Aa3	_
A1 to A3 7,002,865	7,002,865
Baa1 to Baa3 16,224,369	16,224,369
Ba1 to Ba3 46,544,614	46,544,614
B1 to B3 57,533,342	57,533,342
Caa1 to Caa3	31,333,342
Unrated - 2,243,939	2,243,939
Exposure before impairment 127,305,190 2,243,939	129,549,129
Loss allowance 223,941 11,537 -	235,478
Carrying amount 127,081,249 2,232,402	129,313,651
Investment Securities at	127,515,051
FVOCI	
Aa1 to Aa3 4,081,441	4,081,441
A1 to A3 49,855,627	49,855,627
Baa1 to Baa3 99,754,002	
	99,754,002
Ba1 to Ba3 72,144,825	72,144,825
Caa1 to Caa3 3,906,395	1,135,215,978
, ,	3,906,395
	117,723,830
1	1,482,682,098
Loss allowance 2,127,530	2,127,530
Carrying amount 1,480,554,568	1,480,554,568
Investment Securities at	
Amortised Cost	
Aal to Aa3	-
A1 to A3	-
Baa1 to Baa3	
Bal to Ba3 5,622,929	5,622,929
B1 to B3 55,266,081	55,266,081
Unrated 26,582,764	26,582,764
Exposure 87,471,774	87,471,774
Loss allowance 182,092	182,092
Carrying amount 87,289,682	87,289,682

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

iii. Credit quality analysis (continued)

The following table sets out information about the credit quality of financial assets, other than loans to customers, measured at amortised cost, FVOCI debt investments in 2018. Unless specifically indicated, for financial assets, the amounts in the table represent gross carrying amounts.

Lifetime Lifetime Purchased	
12-month ECL not Energine Furchased ECL credit- impaired impaired impaired	Total
Placements and Balances	
with banks at amortised cost	
Aa1 to Aa3 57,230,782	57,230,782
A1 to A3 50,010,917	50,010,917
Baa1 to Baa3 200,111,850	200,111,850
Ba1 to Ba3 12,580,884	12,580,884
B1 to B3 3,475,704	3,475,704
Unrated 29,773,599	29,773,599
Exposure before impairment 353,183,736	353,183,736
Loss allowance 11,965	11,965
Carrying amount 353,171,771	353,171,771
Loans to Banks at amortised	
cost	
Aa1 to Aa3	-
A1 to A3	-
Baa1 to Baa3 13,013,986	13,013,986
Ba1 to Ba3 120,289,234	120,289,234
B1 to B3 51,228,897	51,228,897
Caa1 to Caa3	-
Unrated 11,450,671	11,450,671
Exposure before impairment 195,982,788	195,982,788
Loss allowance 306,623	306,623
Carrying amount 195,676,165	195,676,165
Investment Securities at	
FVOCI	
Aa1 to Aa3 1,225,138	1,225,138
A1 to A3 29,357,285	29,357,285
Baa1 to Baa3 95,889,487	95,889,487
Ba1 to Ba3 84,480,250	84,480,250
B1 to B3 976,927,129 2,804,558 -	979,731,687
Unrated 111,352,214	111,352,214
Exposure before impairment 1,299,231,503 2,804,558	1,302,036,061
Loss allowance 1,784,707 263,249	2,047,956
Carrying amount 1,297,446,796 2,541,309	1,299,988,105
Investment Securities at	
Amortised Cost	
Aa1 to Aa3	_
A1 to A3	-
Baa1 to Baa3 59,585,083	59,585,083
Ba1 to Ba3 25,095,483 4,006,903 -	29,102,386
B1 to B3 65,592,268	65,592,268
Unrated 29,633,172	29,633,172
Exposure 179,906,006 4,006,903	183,912,909
Loss allowance 250,637 5,603	256,240
Carrying amount 179,655,369 4,001,300	183,656,669

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

- (b) Credit Risk (continued)
- iii. Credit quality analysis (continued)

Credit quality of financial assets other than loan and advances to customers, based on the internal rating system of the Bank is categorised as follows:

31 December 2019	Cash and balances with Central Bank	Due from other banks	Investment securities	Other Assets	Total
Good	380,047,094	1,003,102,634	1,595,645,317	11,204,999	2,990,000,044
Acceptable	-	-	-	-	-
Close monitoring	-	-	-	-	-
Total	380,047,094	1,003,102,634	1,595,645,317	11,204,999	2,990,000,044

31 December 2018	Cash and balances with Central Bank	Due from other banks	Investment securities	Other Assets	Total
Good	285,134,696	853,995,051	1,486,663,848	14,285,515	2,640,079,110
Acceptable	-	-	-	-	-
Close monitoring	-	-	-	-	-
Total	285,134,696	853,995,051	1,486,663,848	14,285,515	2,640,079,110

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

iii. Credit quality analysis (continued)

The following table sets out information about the credit quality loans to customers for the corporate portfolio in 2019. Unless specifically indicated, for financial assets, the amounts in the table represent gross carrying amounts.

 $\hbox{DISCLOSURES BY CREDIT RISK RATING GRADES-LOANS TO CUSTOMERS AT AMORTISED COST-CORPORATE PORTFOLIO \\$

31 December 2019	12-month	Lifetime ECL not credit-	Lifetime ECL credit-	
	ECL	impaired	impaired	Total
Large Corporate				
Strong (rating A)	33,273,881	-	-	33,273,881
Satisfactory (rating B&C)	406,052,491	55,417,567	250,000	461,720,058
Watch list (higher risk) (rating D lower than C)	=	=	29,532,461	29,532,461
Default (Lower than D and over 90 days past due)			19,448,512	19,448,512
Total Rated	439,326,372	55,417,567	49,230,973	543,974,912
Non Rated	134,479,226	9,137,084	22,573	143,638,883
Total gross amount	573,805,598	64,554,651	49,253,546	687,613,795
Loss allowance	14,104,264	9,135,466	15,196,131	38,435,861
Carrying amount	559,701,334	55,419,185	34,057,415	649,177,934
Collateral held for credit impaired assets & assets at FVPL	716,789,895	76,196,667	52,488,554	845,475,116
SME Corporate				
Strong (rating A)	2,711,480	-	13	2,711,493
Satisfactory (rating B&C)	57,511,325	5,019,753	65,071	62,596,149
Watch list (higher risk) (rating D lower than C)	-	=	2,149,857	2,149,857
Default (Lower than D and over 90 days past due)	-	=	5,334,798	5,334,798
Total Rated	60,222,805	5,019,753	7,549,739	72,792,297
Non Rated	3,339,579	301,025	39,663	3,680,267
Total gross amount	63,562,384	5,320,778	7,589,402	76,472,564
Loss allowance	1,823,210	327,678	1,363,476	3,514,364
Carrying amount	61,739,174	4,993,100	6,225,926	72,958,200
Collateral held for credit impaired assets & assets at FVPL	118,731,001	9,491,493	16,442,653	144,665,147
Micro Corporate				
Strong (rating A)	2,760,669	=	2,043	2,762,712
Satisfactory (rating B&C)	24,305,617	2,303,436	39,992	26,649,045
Watch list (higher risk) (rating D lower than C)	-	-	1,484,246	1,484,246
Default (Lower than D and over 90 days past due)	-	-	3,391,512	3,391,512
Total Rated	27,066,286	2,303,436	4,917,793	34,287,515
Non Rated	12,157,043	1,142,384	70,106	13,369,533
Total gross amount	39,223,329	3,445,820	4,987,899	47,657,048
Loss allowance	1,251,973	264,475	1,304,711	2,821,159
Carrying amount	37,971,356	3,181,345	3,683,188	44,835,889
Collateral held for credit impaired assets & assets at FVPL	77,195,361	7,611,206	7,620,361	92,426,928
OFF BALANCE SHEET Credit cards Loss allowance	49,398			49,398

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

iii. Credit quality analysis (continued)

The following table sets out information about the credit quality loans to customers for the corporate portfolio in 2018. Unless specifically indicated, for financial assets, the amounts in the table represent gross carrying amounts.

 $\hbox{DISCLOSURES BY CREDIT RISK RATING GRADES-LOANS TO CUSTOMERS AT AMORTISED COST-CORPORATE PORTFOLIO \\$

31 December 2018	12-month ECL	Lifetime ECL not credit- impaired	Lifetime ECL credit- impaired	Total
Large Corporate	_	,		
Strong (rating A)	7,869,252	-	-	7,869,252
Satisfactory (rating B&C)	402,909,395	39,039,552	116,192	442,065,139
Watch list (higher risk) (rating D lower than C)	14,132,987	19,872,035	-	34,005,022
Default (Lower than D and over 90 days past due)	-	-	30,040,471	30,040,471
Total Rated	424,911,634	58,911,587	30,156,663	513,979,884
Non Rated	203,514,630	4,371,107	4,353	207,890,090
Total gross amount	628,426,264	63,282,694	30,161,016	721,869,974
Loss allowance	29,295,167	3,517,809	5,660,842	38,473,818
Carrying amount	599,131,097	59,764,885	24,500,174	683,396,156
Collateral held for credit impaired assets & assets at FVPL	1,001,763,298	86,621,443	43,437,766	1,131,822,507
SME Corporate				
Strong (rating A)	1,536,745	-	-	1,536,745
Satisfactory (rating B&C)	45,359,788	9,364,864	181,731	54,906,383
Watch list (higher risk) (rating D lower than C)	1,886,425	938,274	9,718	2,834,417
Default (Lower than D and over 90 days past due)	-	-	4,349,249	4,349,249
Total Rated	48,782,958	10,303,138	4,540,698	63,626,794
Non Rated	13,129,277	1,422,845	9,827	14,561,949
Total gross amount	61,912,235	11,725,983	4,550,525	78,188,743
Loss allowance	1,622,142	731,572	818,088	3,171,802
Carrying amount	60,290,093	10,994,411	3,732,437	75,016,941
Collateral held for credit impaired assets & assets at FVPL	190,531,445	28,665,434	12,855,547	232,052,426
Micro Corporate				
Strong (rating A)	724,754	-	-	724,754
Satisfactory (rating B&C)	16,803,011	2,260,597	15,467	19,079,075
Watch list (higher risk) (rating D lower than C)	644,325	407,763	-	1,052,088
Default (Lower than D and over 90 days past due)	-	-	5,482,690	5,482,690
Total Rated	18,172,090	2,668,360	5,498,157	26,338,607
Non Rated	19,438,555	1,969,315	22,998	21,430,868
Total gross amount	37,610,645	4,637,675	5,521,155	47,769,475
Loss allowance	1,676,307	426,365	1,148,940	3,251,612
Carrying amount	35,934,338	4,211,310	4,372,215	44,517,863
Collateral held for credit impaired assets & assets at FVPL	93,565,833	9,358,848	14,828,561	117,753,242
OFF BALANCE SHEET Credit cards Loss allowance	63,473	_	_	63,473
· · ·	, :-			,

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

iii. Credit quality analysis (continued)

The following table sets out information about the credit quality loans to customers for the retail portfolio in 2019. Unless specifically indicated, for financial assets, the amounts in the table represent gross carrying amounts.

DISCLOSURES BY CREDIT RISK RATING GRADES – LOANS TO CUSTOMERS AT AMORTISED COST – RETAIL PORTFOLIO

31 December 2019	12-month ECL	Lifetime ECL not credit- impaired	Lifetime ECL credit- impaired	Total
Mortgage				
Defaults	-	-	6,983,731	6,983,731
Non Rated	248,331,759	11,110,398	2,598,078	262,040,235
Total gross amount	248,331,759	11,110,398	9,581,809	269,023,966
Loss allowance	544,929	293,856	2,384,205	3,222,990
Carrying amount	247,786,830	10,816,542	7,197,604	265,800,976
Collateral held for credit impaired assets &	, ,	, ,	, ,	, , , , , , , , , , , , , , , , , , , ,
assets at FVPL	378,127,398	19,429,063	11,940,678	409,497,139
Consumer				
Defaults	-	-	4,515,699	4,515,699
Non Rated	160,698,195	3,394,946	304,791	164,397,932
Total gross amount	160,698,195	3,394,946	4,820,490	168,913,631
Loss allowance	1,004,297	47,184	2,116,124	3,167,605
Carrying amount	159,693,898	3,347,762	2,704,366	165,746,026
Collateral held for credit impaired assets &				
assets at FVPL	124,431,730	5,798,128	5,560,155	135,790,013
Credit_cards			4.407.440	
Defaults	- 0.062.121	260.450	1,107,148	1,107,148
Non Rated	9,863,131	268,458	15,258	10,146,847
Total gross amount	9,863,131	268,458	1,122,406	11,253,995
Loss allowance	96,496	7,000	811,673	915,169
Carrying amount	9,766,635	261,458	310,733	10,338,826
Collateral held for credit impaired assets & assets at FVPL	-	-	<u>-</u>	_
-				_
OFF BALANCE SHEET				
Credit cards Loss allowance	242,026		-	242,026

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

iii. Credit quality analysis (continued)

The following table sets out information about the credit quality loans to customers for the retail portfolio in 2018. Unless specifically indicated, for financial assets, the amounts in the table represent gross carrying amounts.

DISCLOSURES BY CREDIT RISK RATING GRADES – LOANS TO CUSTOMERS AT AMORTISED COST – RETAIL PORTFOLIO

31 December 2018	12-month ECL	Lifetime ECL not credit- impaired	Lifetime ECL credit- impaired	Total
Mortgage				
Defaults	-	-	9,903,456	9,903,456
Non Rated	242,998,211	11,501,219	2,574	254,502,004
Total gross amount	242,998,210	11,501,219	9,906,030	264,405,460
Loca ellewence	679 259	262 544	2 000 057	2.050.650
Loss allowance	678,258	363,544	2,008,857	3,050,659
Carrying amount	242,319,953	11,137,675	7,897,173	261,354,801
Collateral held for credit impaired assets & assets at FVPL	416,444,604	22,617,542	19,530,068	458,592,214
Consumer				
Defaults	_	_	5,338,753	5,338,753
Non Rated	136,694,619	3,307,824	17,000	140,019,443
Total gross amount	136,694,619	3,307,824	5,355,753	145,358,196
_	, ,	, ,	, ,	, , ,
Loss allowance	902,474	58,618	2,270,293	3,231,385
Carrying amount	135,792,145	3,249,206	3,085,460	142,126,811
Collateral held for credit impaired assets &				
assets at FVPL	142,809,978	5,004,202	7,591,519	155,405,699
Credit_cards				
Defaults	_	_	1,395,014	1,395,014
Non Rated	8,897,203	247,279	293	9,144,775
Total gross amount	8,897,203	247,279	1,395,307	10,539,789
_				
Loss allowance	119,773	10,564	977,819	1,108,156
Carrying amount	8,777,430	236,715	417,488	9,431,633
Collateral held for credit impaired assets &				
assets at FVPL		-	-	<u> </u>
OFF BALANCE SHEET				
Credit cards Loss allowance	155,101	-		155,101
=	•	-		

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

iii. Credit quality analysis (continued)

Loans with renegotiated terms

Loans with renegotiated terms are loans that have been restructured due to deterioration in the borrower's financial position and where the Bank has made concessions that it would not otherwise consider.

Once the loan is restructured, its performance is closely monitored for the purpose of impairment testing.

Set out below are the carrying amounts of loans to customers whose term have been renegotiated and are under monitoring:

FORBORNE LOANS TO CUSTOMERS ACCORDING TO THEIR CREDIT QUALITY AT AMORTISED COST

31 December 2019	Total amount of Loans	Total amount of Forborne Loans	Forborne Loans (%)	
Stage 1	1,095,484,396	14,155,628	1.3%	
Stage 2	88,095,051	15,879,666	18.0%	
Stage 3	77,355,552	16,385,838	21.2%	
Exposure before impairment	1,260,934,999	46,421,132	3.7%	
Stage 1 Allowance	18,825,169	329,305	1.7%	
Stage 2 Allowance	10,075,659	1,523,499	15.1%	
Stage 3 Allowance	23,176,320	3,552,405	15.3%	
Total net amount	1,208,857,851	41,015,923	3.4%	
Value of collateral	1,627,854,343	86,889,769	5.3%	
OFF BALANCE SHEET				
Allowance	291,424	-	-	

FORBORNE LOANS TO CUSTOMERS ACCORDING TO THEIR CREDIT QUALITY AT AMORTISED COST

31 December 2018	Total amount of Loans	Total amount of Forborne Loans	Forborne Loans (%)	
Stage 1	1,116,539,179	27,804,487	2.5%	
Stage 2	94,702,674	17,011,179	18.0%	
Stage 3	56,889,786	24,807,419	43.6%	
Exposure before impairment	1,268,131,639	69,623,085	5.5%	
Stage 1 Allowance	34,294,122	1,392,729	4.1%	
Stage 2 Allowance	5,108,473	2,432,308	47.6%	
Stage 3 Allowance	12,884,839	5,390,616	41.8%	
Total net amount	1,215,844,205	60,407,432	5.0%	
Value of collateral	2,095,626,085	120,460,571	5.7%	
OFF BALANCE SHEET				
Allowance	218,574	-	-	

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

iv. Collateral and other credit enhancements

The Group employs a range of policies and practices to mitigate credit risk. The most common of these is accepting collateral for funds advanced. The Group has internal policies on the acceptability of specific classes of collateral or credit risk mitigation.

The Group prepares a valuation of the collateral obtained as part of the loan origination process. This assessment is reviewed periodically.

The Group prepares a valuation of the collateral obtained as part of the loan origination process. This assessment is reviewed periodically. The principal collateral types for loans and advances are:

- Mortgages over residential properties;
- Financial Assets
- Charges over business assets such as premises, machineries, and accounts receivable;

Longer-term finance and lending to corporate entities are generally secured; revolving individual credit facilities are generally unsecured.

Collateral held as security for financial assets other than loans and advances depends on the nature of the instrument. Debt securities, treasury and other eligible bills are generally unsecured, with the exception of asset-backed securities and similar instruments, which are secured by portfolios of financial instruments.

The Group's policies regarding obtaining collateral have not significantly changed during the reporting period and there has been no significant change in the overall quality of the collateral held by the Group since the prior period.

Set out below is an analysis of collateral and credit enhancement obtained during the years:

	Loans to customers				
31 December 2019	Retail	Corporate	Total Loans		
Residential, commercial or industrial Property	869,999,694	1,257,592,649	2,127,592,343		
Financial assets	33,036,410	763,637,232	796,673,642		
Other	35,731,072	231,298,480	267,029,552		
Total	938,767,176	2,252,528,361	3,191,295,537		

	Loans to customers			
31 December 2018	Retail	Corporate	Total Loans	
Residential, commercial or industrial Property	897,233,698	1,297,191,555	2,194,425,253	
Financial assets	36,884,143	594,067,642	630,951,785	
Other	240,375,159	269,684,739	510,059,898	
Total	1,174,493,000	2,160,943,936	3,335,436,936	

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

Impaired loans and securities

Impaired loans and securities are loans and securities for which the Bank determines that it is probable that it will be unable to collect all principal and interest due according to the contractual terms of the loan / securities agreement(s). The Risk Committee of BKT is engaged with the grading of the customers and their scoring according to the appropriate categories. It decides the changes of grading and takes the necessary actions according to the monitoring procedures. The Risk Committee grades each loan according to these factors:

- Ability to Pay
- Financial Condition
- Management ability
- Collateral and Guarantors
- Loan Structure
- Industry and Economics

Past due but not impaired loans

Past due but not impaired loans are those loans and securities, where contractual interest or principal payments are past due, but the Bank believes that impairment is not appropriate on the basis of the level of security / collateral available and / or the stage of collection of amounts owed to the Bank.

Allowances for impairment

The Bank establishes an allowance for impairment losses that represents its estimate of incurred losses in its loan portfolio and other financial assets. It relates to the specific loss component for individually significant exposures.

Write-off policy

The Bank writes off a loan / security balance (and any related allowances for impairment losses) with the decision of the Board of Directors, in accordance with the regulation of Bank of Albania "On Credit Risk Management". The write-off decision is taken after considering information such as the occurrence of significant changes in the borrower / issuer's financial position, such that the borrower / issuer can no longer pay the obligation, or that proceeds from collateral will not be sufficient to pay back the entire exposure.

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Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(b) Credit Risk (continued)

v. Concentrations of credit risk

The Bank monitors concentrations of credit risk by sector and by geographic location. An analysis of concentrations of credit risk from loans and investment securities as at 31 December 2019 and 31 December 2018 is shown below:

	Note	Loans to c	ustomers	mers Loans to		Investment Securities	
		31 December 2019	31 December 2018	31 December 2019	31 December 2018	31 December 2019	31 December 2018
Carrying amount	9,10,11	1,208,566,427	1,215,625,631	129,313,651	195,676,165	1,595,645,317	1,486,663,848
Concentration by sector							
Corporate		763,285,536	798,548,846	-	-	101,269,333	107,669,159
Government		3,637,089	4,318,304	-	-	1,250,636,731	1,154,761,681
Banks		-	-	129,313,651	195,676,165	243,739,253	224,233,008
Retail		441,643,802	412,758,481	-	-	-	-
Total		1,208,566,427	1,215,625,631	129,313,651	195,676,165	1,595,645,317	1,486,663,848

Concentration by location	Note	Loans to customers		Loans to banks		Investment securities	
0011001112 W01011 % J 100W11011	1,000	31 December	31 December	31 December	31 December	31 December	31 December
		2019	2018	2019	2018	2019	2018
Albania		755,551,231	727,543,495	-	-	1,072,119,799	1,013,541,838
Kosovo		342,975,996	284,401,425	-	-	73,043,439	73,541,200
Europe		59,970,926	151,636,982	42,001,029	155,646,092	385,168,588	343,835,206
Asia		-	-	16,895,078	-	9,464,343	9,416,360
Middle East and Africa		11,428,999	15,251,096	60,344,651	-	55,849,148	43,240,895
America		38,639,275	36,792,633	10,072,893	40,030,073	-	3,088,349
Total	9,10,11	1,208,566,427	1,215,625,631	129,313,651	195,676,165	1,595,645,317	1,486,663,848

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(c) Liquidity risk

Liquidity risk is the risk that the Bank will encounter difficulty in meeting obligations associated with its financial liabilities that are settled by delivering cash or another financial asset. The purpose of Liquidity Risk Management (LRM) is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Bank's reputation. Bank's LRM policy includes how the Bank identifies, measures, monitors and control that risk.

Organization of LRM: Bank's LRM Organization includes two different bodies in the monitoring and management of liquidity. The involvement of different bodies helps provide clear allocation of the responsibility for monitoring/reporting and management of Liquidity Risk. Day-to-day management of liquidity belongs to the Treasury Group but day-to-day monitoring of Liquidity risk and compliance to the limits belongs to the Risk Management Group. The main purpose of the Risk Management Group, which conducts daily overview of LRM reports, is to provide an early warning signal of liquidity risk to the senior management of the Bank.

LRM Reports: Bank's LRM policy includes sets of daily and monthly reports to be reviewed and monitored by Operational & Market Risk Department. Daily reports include Maximum Cumulative Outflow table and Cumulative Assets and Liabilities Breakdown table, which control respectively daily and monthly inflows/outflows of liquidity till 1-year maturity under "business as usual" scenario. Monthly reports include stress testing liquidity breakdown tables, which control daily and monthly inflows/ outflows of liquidity under separate bank specific and market specific crisis scenarios till 3-months maturity.

The LRM approach of the Bank results in positive liquidity gaps for all time stages up to one year as at 31 December 2019. This resulted mainly because of the following three assumptions:

- Using statistical method and historical data (derived since 2001), the actual LRM reports include analysis into the behavioural re-investment pattern of deposits;
- Short term securities available for sale are considered liquid through the secured funding from Bank of Albania:
- Bank's reserve requirements held with BoA are considered as non-liquid assets.

An analysis of the Bank's expected timing of cash flows by simple remaining maturity is shown in the following tables.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(c) Liquidity risk (continued)

As at 31 December 2019, the Bank's monetary assets and liabilities have remaining contractual maturities as follows:

	Up to 1 month	1-3 months	3-12 months	1-5 years	Over 5 years	Total
Assets						
Cash and balances with Central Bank	380,047,094	-	-	-	-	380,047,094
Placement and balances with banks	780,303,260	84,768,131	7,550,581	1,167,011	-	873,788,983
Investment securities	34,338,687	78,522,586	349,991,639	850,444,431	282,347,974	1,595,645,317
Loans to banks	15,014	11,208,399	49,384,100	57,316,557	11,389,581	129,313,651
Loans to customers	43,084,158	52,878,802	341,890,486	468,515,510	302,197,471	1,208,566,427
Other assets	11,204,999	-	-	-	-	11,204,999
Total assets	1,248,993,212	227,377,918	748,816,806	1,377,443,509	595,935,026	4,198,566,471
Liabilities						
Customer deposits	1,632,373,232	258,356,737	1,070,556,631	415,523,875	32,586,604	3,409,397,079
Due to banks and financial institutions	255,603,679	54,834,329	6,613,258	20,430,748	-	337,482,014
Due to third parties	2,372,307	-	-	-	-	2,372,307
Accruals and other liabilities	15,821,854	-	-	-	929,220	16,751,074
Lease liabilities	170,034	335,803	1,448,169	5,514,754	2,492,563	9,961,323
Subordinated debt		-	64,138	-	28,021,447	28,085,585
Total liabilities	1,906,341,106	313,526,869	1,078,682,196	441,469,377	64,029,834	3,804,049,382
Net Position	(657,347,894)	(86,148,951)	(329,865,390)	935,974,132	531,905,192	394,517,089
Cumulative Net Position	(657,347,894)	(743,496,845)	(1,073,362,235)	(137,388,103)	394,517,089	-

LRM reports are produced for each single currency Lek, Euro and USD and for the total statement of financial position as well. Maximum cumulative outflow limits, which are managed and monitored on a daily-basis, have been assigned for each of the above currencies.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. **Financial risk management (continued)**

Liquidity risk (continued) (c)

As at 31 December 2018, the Bank's monetary assets and liabilities have remaining contractual maturities as follows:

	Up to 1 month	1-3 months	3-12 months	1-5 years	Over 5 years	Total
Assets	-			·	•	
Cash and balances with Central Bank	285,134,696	-	-	-	-	285,134,696
Placement and balances with banks	606,436,667	21,641,501	29,083,048	1,157,670	-	658,318,886
Investment securities	42,534,988	70,894,239	309,475,615	668,735,124	395,023,882	1,486,663,848
Loans to banks	87,389	15,899,922	125,998,231	53,690,623	-	195,676,165
Loans to customers	49,330,345	35,638,447	381,852,968	475,972,318	272,831,553	1,215,625,631
Other assets	14,285,515	-	-	-	-	14,285,515
Total assets	997,809,600	144,074,109	846,409,862	1,199,555,735	667,855,435	3,855,704,741
Liabilities						
Customer deposits	1,387,850,987	260,433,238	1,097,030,479	362,240,994	22,194,153	3,129,749,851
Due to banks and financial institutions	242,071,226	75,079,247	4,118,459	2,592,713	22,174,133	323,861,645
Due to third parties	3,408,125		-	2,572,715	_	3,408,125
Accruals and other liabilities	16,568,359	_	_	_	924,318	17,492,677
Lease liabilities	-	_	_	_	<i>721,818</i>	-
Subordinated debt	_	_	61,407	_	28,617,140	28,678,547
Total liabilities	1,649,898,697	335,512,485	1,101,210,345	364,833,707	51,735,611	3,503,190,845
Net Position	(652,089,097)	(191,438,376)	(254,800,483)	834,722,028	616,119,824	352,513,896
Cumulative Net Position	(652,089,097)	(843,527,473)	(1,098,327,956)	(263,605,928)	352,513,896	-

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(c) Liquidity risk (continued)

Exposure to liquidity risk

One of the key ratios used by the Bank for managing liquidity risk, which is required by Bank of Albania (BoA) at the same time, is the ratio of total liquid assets to total short-term liabilities on a daily basis. Based on the regulation No.71 dated 14.10.2009 "Liquidity risk management policy" amended with decision No. 75 dated 26.10.2011 the total liquidity ratio should be at a minimum of 25%, whereas the minimum of individual ratios for local and foreign currencies (FX) at 20%. Meanwhile, based on the changes of this regulation effective 15 May 2013, the minimum of total liquidity ratio was decreased to 20% and that of individual ratios to 15%. In addition, in March 2018 BoA has increased again the minimum of liquidity ratio for foreign currencies to 20%.

As per this regulation, article 19 point 4, liquid assets are considered: cash balance, current accounts with BoA including mandatory reserve, T-bills and securities according to their remaining maturity and ability to turn into liquidity, where the non-resident counterparties' balances are discounted with the respective haircuts according to international credit rating. Short-term liabilities are considered all liabilities with remaining maturity up to one year.

Details of the reported Bank ratio at the reporting dates were as follows:

	31-Dec-2019	31-Dec-2018
Total Liquid Assets/Total Short Term Liabilities Ratio	51.49%	42.43%
Liquid Assets in local currency/Short Term Liabilities in local		
currency Ratio	53.03%	47.59%
Liquid Assets in foreign currency/Short Term Liabilities in		
foreign currency Ratio	50.45%	38.74%

(d) Market risk

1) Foreign currency risk

Foreign currency risk is the risk that the value of financial instruments will fluctuate due to changes in foreign exchange rates. The Bank manages this risk by establishing and monitoring limits on open positions and also ensuring that these positions remain in compliance with the Bank of Albania guidelines and Bank's internal operational covenants. The Bank has in place procedures for the independent checking of open foreign currency positions.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(d) Market risk (continued)

1) Foreign currency risk (continued)

The following tables present the USD equivalent amounts of monetary assets and liabilities by currency as at 31 December 2019 and 31 December 2018:

31 December 2019	Lek	USD	Euro	Other	Total
Assets		(In	USD equivalent	·)	
Cash and balances with Central Bank	95,580,594	18,416,107	246,180,764	19,869,629	380,047,094
Placements and balances with banks	110,775	196,460,964	649,208,323	28,008,921	873,788,983
Investment securities	993,161,951	255,595,688	268,737,624	78,150,054	1,595,645,317
Loans to banks	-	42,188,930	87,124,721	-	129,313,651
Loans to customers	569,719,087	84,093,593	554,753,747	-	1,208,566,427
Other assets	7,654,627	1,276,502	2,248,390	25,480	11,204,999
Total assets	1,666,227,034	598,031,784	1,808,253,569	126,054,084	4,198,566,471
Foreign exchange contracts	-	11,439,385	102,135,595	3,450,727	117,025,707
Liabilities					
Customer deposits	1,384,198,323	145,553,317	1,805,561,617	74,083,822	3,409,397,079
Due to banks and financial	1,304,170,323	143,333,317	1,005,501,017	74,003,022	3,407,371,017
institutions	299,178,057	9,373,699	25,299,907	3,630,351	337,482,014
Due to third parties	2,372,307	-	23,277,707	3,030,331	2,372,307
Accruals and other liabilities	7,012,546	3,978,352	5,744,134	16,042	16,751,074
Lease liabilities	735,672	408,787	8,816,864	10,012	9,961,323
Subordinated debt	-	-	28,085,585	_	28,085,585
Total liabilities	1,693,496,905	159,314,155	1,873,508,107	77,730,215	3,804,049,382
Foreign exchange contracts	224,043	69,642,120	4,835,392	42,324,152	117,025,707
Net position (GAP)	(27,493,914)	380,514,894	32,045,665	9,450,444	394,517,089
Tatalana (Tatalialia)	00.500/	266 2007	101.710/	107.070/	110 110/
Total assets / Total liabilities	98.50%	266.20%	101.71%	107.87%	110.11%
GAP / FX denominated assets		0.62	0.017	0.0730	0.09
Sensitivity analysis					
Lek depreciates by 10%		34,592,263	2,913,242	859,131	38,364,636
Lek depreciates by 5%		18,119,757	1,525,984	450,021	20,095,762
Lek appreciates by 5%		(20,027,100)	(1,686,614)	(497,392)	(22,211,106)
Lek appreciates by 10%		(42,279,433)	(3,560,629)	(1,050,049)	(46,890,111)

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(d) Market risk (continued)

1) Foreign currency risk (continued)

31 December 2018	Lek	USD	Euro	Other	Total
Assets		(In	USD equivalent	t)	
Cash and balances with Central Bank	77,514,564	16,105,196	180,466,685	11,048,251	285,134,696
Placements and balances with banks	6,304	199,475,559	422,669,900	36,167,123	658,318,886
Investment securities	935,603,243	207,961,603	256,722,087	86,376,915	1,486,663,848
Loans to banks	-	29,602,403	166,073,762	-	195,676,165
Loans to customers	534,628,074	95,284,619	585,712,938	-	1,215,625,631
Other assets	8,632,585	180,097	4,992,076	480,757	14,285,515
Total assets	1,556,384,770	548,609,477	1,616,637,448	134,073,046	3,855,704,741
Foreign exchange contracts	802,124	50,094,942	89,015,102	22,275,679	162,187,847
Liabilities					
Customer deposits	1,316,708,131	139,315,846	1,607,030,957	66,694,917	3,129,749,851
Due to banks and financial	1,510,700,151	139,313,640	1,007,030,937	00,094,917	3,129,749,631
institutions	258,991,271	43,777,344	19,041,102	2,051,928	323,861,645
Due to third parties	3,408,125	-5,777,5	17,041,102	2,031,720	3,408,125
Accruals and other liabilities	6,812,502	5,092,484	5,482,666	105,025	17,492,677
Lease liabilities		2,072,101	2,102,000	100,020	-
Subordinated debt	-	-	28,678,547	-	28,678,547
Total liabilities	1,585,920,029	188,185,674	1,660,233,272	68,851,870	3,503,190,845
Foreign exchange contracts	499,444	47,311,153	33,086,582	81,290,668	162,187,847
Net position (GAP)	(29,232,579)	363,207,592	12,332,696	6,206,187	352,513,896
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Total assets / Total liabilities	98.16%	254.23%	100.73%	104.13%	109.62%
GAP / FX denominated assets		0.61	0.007	0.0397	0.09
Sensitivity analysis					
Lek depreciates by 10%		33,018,872	1,121,154	564,199	34,704,225
Lek depreciates by 5%		17,295,600	587,271	295,533	18,178,404
Lek appreciates by 5%		(19,116,189)	(649,089)	(326,641)	(20,091,919)
Lek appreciates by 10%		(40,356,399)	(1,370,300)	(689,576)	(42,416,275)

2) Interest rate risk

Interest rate risk is the risk that the value of financial instruments will fluctuate due to changes in market interest rates. The Treasury Department of the Bank manages the interest rate risk through monitoring the market conditions and taking necessary re-pricing or reallocation decisions with the approval of the Asset and Liability Committee. The sensitivity analysis has been determined based on the exposure to interest rates for both financial assets and financial liabilities assuming that their amounts outstanding at the reporting date were outstanding for the whole year.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(d) Market risk (continued)

2) Interest rate risk (continued)

The average effective yields of significant categories of financial assets and liabilities of the Bank as at 31 December 2019 are as follows:

	Lek	USD	Euro
Assets			
Cash and balances with Central Bank	0.70%	N/A	N/A
Placement and balances with banks	0.95%	1.71%	-0.31%
Investment securities	4.03%	5.77%	2.70%
Loans to banks	N/A	4.72%	3.41%
Loans to customers	5.01%	7.73%	5.61%
Liabilities			
Customer deposits	0.69%	0.81%	0.36%
Due to banks and financial institutions	1.02%	1.65%	2.34%
Lease Labilities	7.35%	4.41%	2.67%
Subordinated debt	-	-	5.15%

The average effective yields of significant categories of financial assets and liabilities of the Bank as at 31 December 2018 were as follows:

	Lek	USD	Euro
Assets			
Cash and balances with Central Bank	0.88%	N/A	N/A
Placement and balances with banks	N/A	2.47%	2.40%
Investment securities	4.32%	5.20%	3.10%
Loans to banks	N/A	4.38%	1.45%
Loans to customers	6.03%	7.65%	5.87%
Liabilities			
Customer deposits	1.07%	0.66%	0.41%
Due to banks and financial institutions	1.31%	2.50%	2.73%
Lease Labilities	-	-	-
Subordinated debt	-	-	5.15%

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

- (d) Market risk (continued)
- 2) Interest rate risk (continued)

The interest re-pricing dates of significant categories of financial assets and liabilities of the Bank as at 31 December 2019 are as follows:

	Up to 1 month	1-3 months	3-12 months	1-5 years	Over 5 year	Total
Assets						
Cash and balances with Central Bank	380,047,094	-	-	-	-	380,047,094
Placement and balances with banks	780,303,260	84,768,131	7,550,581	1,167,011	-	873,788,983
Investment securities	293,751,983	385,864,181	908,445,938	7,583,215	-	1,595,645,317
Loans to banks	33,110,629	60,394,483	35,808,539	-	-	129,313,651
Loans to customers	612,509,490	57,792,966	393,411,383	116,188,244	28,664,344	1,208,566,427
Total	2,099,722,456	588,819,761	1,345,216,441	124,938,470	28,664,344	4,187,361,472
Liabilities						
Customer deposits	1,632,373,232	258,356,737	1,070,556,631	415,523,875	32,586,604	3,409,397,079
Due to banks and financial institutions	255,603,679	79,810,595	2,067,740	-	-	337,482,014
Subordinated debt	-	-	28,085,585	-	-	28,085,585
Total	1,887,976,911	338,167,332	1,100,709,956	415,523,875	32,586,604	3,774,964,678

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

- Market risk (continued) **(d)**
- *2*) Interest rate risk (continued)

The interest re-pricing dates of significant categories of financial assets and liabilities of the Bank as at 31 December 2018 were as follows:

	Up to 1 month	1-3 months	3-12 months	1-5 years	Over 5 years	Total
Assets						
Cash and balances with Central Bank	285,134,696	-	-	-	-	285,134,696
Placement and balances with banks	606,436,667	21,641,501	29,083,048	1,157,670	-	658,318,886
Investment securities	43,067,683	73,654,061	314,682,327	660,698,568	394,561,209	1,486,663,848
Loans to banks	37,231,329	81,283,430	77,161,406	-	-	195,676,165
Loans to customers	676,692,628	28,013,453	389,414,240	115,906,498	5,598,812	1,215,625,631
Total	1,648,563,003	204,592,445	810,341,021	777,762,736	400,160,021	3,841,419,226
Liabilities						
Customer deposits	1,387,850,987	260,433,238	1,097,030,479	362,240,994	22,194,153	3,129,749,851
Due to banks and financial institutions	242,071,226	79,755,647	2,034,772	-	-	323,861,645
Subordinated debt	-	-	28,678,547	-	-	28,678,547
Total	1,629,922,213	340,188,885	1,127,743,798	362,240,994	22,194,153	3,482,290,043

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

- (d) Market risk (continued)
- 2) Interest rate risk (continued)

Interest rate sensitivity

The sensitivity analysis below has been determined based on the exposure to interest rates at the reporting date and the stipulated change taking place at the beginning of the financial year and held constant throughout the reporting period. The following is a stipulation of effects of changes in interest rate to the net profit, when the change is applied to the GAP position as per re-pricing terms presented in note above, assuming all the other variables are held constant:

	31 Decemb	per 2019	31 December 2018		
	Up to 1 year	Over 1 year	Up to 1 year	Over 1 year	
Interest rate increases by 2%	39,341,592	33,451,438	12,327,508	28,197,260	
Interest rate increases by 1.5%	29,506,194	25,088,579	9,245,631	21,147,945	
Interest rate increases by 1%	19,670,796	16,725,719	6,163,754	14,098,630	
Interest rate decreases by 1%	(19,670,796)	(16,725,719)	(6,163,754)	(14,098,630)	
Interest rate decreases by 1.5%	(29,506,194)	(25,088,579)	(9,245,631)	(21,147,945)	
Interest rate decreases by 2%	(39,341,592)	(33,451,438)	(12,327,508)	(28,197,260)	

(e) Operational risks

Operational risk is the risk of direct or indirect loss arising from a wide variety of causes associated with the Bank's processes, personnel, technology and infrastructure, and from external factors other than credit, market and liquidity risks such as those arising from legal and regulatory requirements and generally accepted standards of corporate behaviour. Operational risks arise from all of the Bank's operations.

The Bank's objective is to manage operational risk so as to balance the avoidance of financial losses and damage to the Bank's reputation with overall cost effectiveness and to avoid control procedures that restrict initiative and creativity.

The implementation of controls to address operational risk is supported by the development of overall standards for the management of operational risk in the following areas:

- requirements for appropriate segregation of duties, including the independent authorisation of transactions
- requirements for the reconciliation and monitoring of transactions
- compliance with regulatory and other legal requirements
- documentation of controls and procedures
- requirements for the periodic assessment of operational risks faced, and the adequacy of controls and procedures to address the risks identified
- requirements for the reporting of operational losses and proposed remedial action
- development of contingency plans
- training and professional development
- ethical and business standards
- risk mitigation, including insurance where this is effective.

Compliance with internal standards is supported by a programme of periodic reviews undertaken by Internal Audit. The results of Internal Audit reviews are discussed with the management of the business unit to which they relate, with summaries submitted to the Audit Committee and senior management of the Bank.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

5. Financial risk management (continued)

(f) Capital management

The Bank's policy is to maintain a strong capital base so as to maintain investor, creditor and market confidence and to sustain future development of the business. The impact of the level of capital on shareholders' return is also recognised and the Bank recognises the need to maintain a balance between the higher returns that might be possible with greater gearing and the advantages and security afforded by a sound capital position. There have been no material changes in the Bank's management of capital during the period.

Regulatory capital

The Bank monitors the adequacy of its capital using, among other measures, the rules and ratios established by the Albanian regulator, the Bank of Albania ("BoA"), which ultimately determines the statutory capital required to underpin its business. The new regulations "On the capital adequacy ratio" and "On the regulatory capital" entered into force in 2015 are issued pursuant to Law No. 8269 date 23.12.1997 "On the Bank of Albania", and Law No. 9662 date 18.12.2006 "On Banks in the Republic of Albania".

Capital Adequacy Ratio

The Capital Adequacy Ratio is the proportion of the regulatory capital to risk weighted exposures, calculated as the sum of the risk-weighted exposure amounts, on- and off-balance sheet for credit risk and for credit counterparty risk, capital requirement for market and operational risk.

The minimum Regulatory Capital Ratio against the risk weighted exposures required by Bank of Albania is 12%. The minimum Tier 1 Capital Ratio is 6.0% and the minimum Common Equity Tier 1 Ratio is 4.5%.

In December 2019, BKT has reported the following consolidated ratios:

- Regulatory Capital Ratio 18.62% (December 2018: 17.53%);
- Tier 1 Capital Ratio 17.37% (December 2018: 16.19%);
- Common Equity Tier 1 Ratio 17.37% (December 2018: 16.19%).

Starting from January 2019 the Bank has started to report on a stand-alone basis as well for statutory purposes, following the conversion of BKT Kosovo into a subsidiary during 2018. Based on the regulation of BoA nr. 4/2017 "On the consolidated supervision" the Bank should also monitor its capital adequacy ratio on a stand-alone basis. The same minimum regulatory ratios mentioned above are applied.

In December 2019, BKT has reported the following stand-alone ratios:

- Regulatory Capital Ratio 21.75% (December 2018: 17.53%);
- Tier 1 Capital Ratio 17.37% (December 2018: 16.19%);
- Common Equity Tier 1 Ratio 17.37% (December 2018: 16.19%).

Risk-Weighted Assets (RWAs)

For calculation of credit risk, exposures, on- and off-balance sheet are classified in 15 exposure classes. In general terms, client/ issuer type, loan destination and collateral are the main determinants of the exposure class. Each exposure class has its own specific requirements on how to assess the appropriate risk weight and respective risk weighted exposures. For credit risk and counterparty risk is applied the Standardised Approach. Market risk capital requirements are calculated in case the Bank has a Trading portfolio that fulfils the requirements defined by the regulation and/ or a total net open currency position that is larger than the defined minimum threshold. Operational risk capital requirement is calculated based on the Basic Indicator Approach.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

6. Segmental reporting

	31 1	019 31 December 2018			;	
Geographical Segments	Albania	Kosovo	Combined	Albania	Kosovo	Combined
Assets						
Cash and balances with Central Bank	302,943,412	77,103,682	380,047,094	224,100,345	61,034,351	285,134,696
Placement and balances with banks	832,014,472	41,774,511	873,788,983	637,403,684	20,915,202	658,318,886
Investment securities	1,468,305,500	127,339,817	1,595,645,317	1,398,742,978	87,920,870	1,486,663,848
Loans to banks	129,313,651	-	129,313,651	195,676,165	-	195,676,165
Loans to customers	865,599,656	342,966,771	1,208,566,427	932,464,464	283,161,167	1,215,625,631
Investment in associates	904,121	-	904,121	1,373,165	-	1,373,165
Property and equipment	39,873,811	2,626,182	42,499,993	39,000,687	2,050,713	41,051,400
Right-of-use assets	6,758,584	3,137,761	9,896,345	-	-	-
Intangible assets	4,397,686	13,509	4,411,195	3,700,900	-	3,700,900
Deferred tax assets	1,770,836	311,091	2,081,927	-	-	-
Other assets	39,086,612	6,330,359	45,416,971	36,539,469	16,884,684	53,424,153
Total assets	3,690,968,341	601,603,683	4,292,572,024	3,469,001,857	471,966,987	3,940,968,844
Liabilities and shareholder's equity						
Liabilities						
Customer deposits	2,905,961,292	503,435,787	3,409,397,079	2,727,559,612	402,190,239	3,129,749,851
Due to banks and financial institutions	306,413,350	31,068,664	337,482,014	298,742,170	25,119,475	323,861,645
Due to third parties	2,372,307	-	2,372,307	3,408,125	-	3,408,125
Deferred tax liabilities	-	-	-	411,719	-	411,719
Accruals and other liabilities	16,376,906	3,399,423	19,776,329	17,995,355	2,130,990	20,126,345
Lease Liability	6,776,793	3,184,530	9,961,323	-	-	-
Subordinated debt	28,085,585	-	28,085,585	28,678,547	-	28,678,547
Total liabilities	3,265,986,233	541,088,404	3,807,074,637	3,076,795,528	429,440,704	3,506,236,232
Shareholder's equity						
Share capital			300,000,000			300,000,000
Legal reserve			17,091,262			-
Translation reserve			571,499			119,742
Fair value reserve			55,556,634			24,707,662
Retained earnings			112,277,992			109,905,208
Total shareholder's equity		_	485,497,387		_	434,732,612
Total liabilities and shareholder's equity			4,292,572,024		_	3,940,968,844

Within "Placement and balances with banks" and "Due to banks and financial institutions" for BKT Kosovo, there are included the amounts of USD 41,774,511 and USD 31,068,664, which represents intragroup transactions between BKT Albania and BKT Kosovo as at 31 December 2019, and have been eliminated on combination (31 December 2018: within "Other assets" USD 14,653,848).

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

6. Segmental reporting (continued)

Geographical Segments		2019			2018	
cog. up.mem cog.mem	Albania	Kosovo	Combined	Albania	Kosovo	Combined
Interest						
Interest income	124,741,430	23,811,072	148,552,502	139,848,338	18,207,400	158,055,738
Interest expense	(22,732,450)	(4,730,173)	(27,462,623)	(24,308,793)	(3,306,560)	(27,615,353)
Net interest margin	102,008,980	19,080,899	121,089,879	115,539,545	14,900,840	130,440,385
Non-interest income, net						
Fees and commissions, net	14,059,458	4,076,791	18,136,249	13,666,527	4,363,226	18,029,753
Foreign exchange revaluation gain, net	758,001	(108,474)	649,527	(6,821,546)	23,151	(6,798,395)
Foreign exchange trading activities income, net	(3,173,009)	293,702	(2,879,307)	(4,854,995)	88,202	(4,766,793)
Securities trading gain, net	3,372,752	1,092,080	4,464,832	2,686,710	477,466	3,164,176
Other (expense) / income, net	(6,057,814)	(1,991,121)	(8,048,935)	(5,820,360)	131,509	(5,688,851)
Total non-interest income, net	8,959,388	3,362,978	12,322,366	(1,143,664)	5,083,554	3,939,890
Operating expenses						
Personnel expenses	(15,971,996)	(4,837,235)	(20,809,231)	(15,206,038)	(4,525,364)	(19,731,402)
Administrative expenses	(26,160,089)	(5,337,775)	(31,497,864)	(26,028,350)	(5,812,794)	(31,841,144)
Depreciation and amortization	(6,066,439)	(1,935,316)	(8,001,755)	(3,940,087)	(734,602)	(4,674,689)
Total operating expenses	(48,198,524)	(12,110,326)	(60,308,850)	(45,174,475)	(11,072,760)	(56,247,235)
Impairment of loans	(4,589,916)	(2,837,313)	(7,427,229)	(3,214,288)	(2,623,546)	(5,837,834)
Impairment of other financial instruments	233,641	(4,500)	229,141	(1,128,206)	(788,943)	(1,917,149)
Profit before taxes	58,413,569	7,491,738	65,905,307	64,878,912	5,499,145	70,378,057
Income tax	(8,804,969)	(639,537)	(9,444,506)	(11,457,696)	(487,272)	(11,944,968)
Net profit for the year	49,608,600	6,852,201	56,460,801	53,421,216	5,011,873	58,433,089

Interest expense of USD 13,689 (31 December 2018: USD 150,621 interest income), which represents interest earned from BKT Kosovo on intra-group balances was eliminated on combination.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

7. Cash and balances with Central Bank

Cash and balances with Central Bank as at 31 December 2019 and 31 December 2018 are detailed as follows:

	31 December 2019	31 December 2018
Cash on hand	77,156,014	63,500,138
Deposits with the Central Bank of Kosovo	44,502,181	35,815,604
Bank of Albania		
Current account	-	-
Statutory reserve	258,389,377	185,812,671
Accrued interest	(478)	6,283
	258,388,899	185,818,954
	380,047,094	285,134,696

In accordance with the Bank of Albania's requirement relating to the deposit reserve, the Bank should maintain a minimum of 10% of customer deposits in Albania with the Bank of Albania as a statutory reserve account, which during the month can be decreased to 70% of this level, provided that the monthly average is maintained.

Balances with CBK include the minimum required statutory reserve of 10% of customer deposits in Kosovo and the minimum cash deposit pledged as capital equivalency deposit.

Cash and cash equivalents as at 31 December 2019 and 31 December 2018 are presented as follows:

	31 December 2019	31 December 2018
Cash and balances with Central Bank	380,047,094	285,134,696
Statutory reserve in Albania	(258,389,377)	(185,812,671)
Statutory reserve in Kosovo	(33,948,840)	(28,070,540)
Current accounts with banks	280,388,026	292,808,458
Demand deposits with banks	62,389,834	-
Placements with maturities of 3 months or less	511,447,550	346,206,249
	941,934,287	710,266,192

8. Placements and balances with banks

Placements and balances with banks as at 31 December 2019 and 31 December 2018 consisted as follows:

	31 December 2019	31 December 2018
Placements	520,703,548	352,801,298
Cash collateral held by financial institutions	9,968,007	12,338,657
Current accounts	280,388,026	292,808,458
Demand deposits	62,389,846	-
Accrued interest	357,707	382,438
Impairment	(18,151)	(11,965)
	873,788,983	658,318,886

Placements are held with non-resident banks from Organisation for Economic Cooperation and Development ("OECD") countries and have contractual maturities up to 1 year. Current accounts represent balances with correspondent banks in the OECD countries.

Cash collateral represents mostly collateral held by financial institutions in relation to letters of credit issued to the Bank's clients and cash deposits that secure risks in relation to the credit cards activity of the Bank.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

9. Investment securities

Investment securities as at 31 December 2019 and 31 December 2018 are presented as follows:

	31 December 2019	31 December 2018
Investment securities - measured at FVOCI (Treasury bills available-for-sale)	163,455,363	181,505,892
Investment securities - measured at FVOCI (Available-for-sale securities)	1,317,099,205	1,118,482,213
Investment securities - measured at FVTPL (Held-for-trading securities)	27,801,067	3,019,074
Investment securities - measured at amortised cost (Held-to-maturity securities)	87,289,682	183,656,669
Total	1,595,645,317	1,486,663,848

a) Investment securities - measured at FVOCI (Treasury bills available-for-sale)

Treasury bills available-for-sale by original maturity as at 31 December 2019 and 31 December 2018 are presented as follows:

6 months	Purchase Value	Amortized discount	31 December 2019 Marked to market gain (loss)	Impairment	Fair Value
12 months	161,884,236	1,480,471	177,567	(86,911)	163,455,363
	161,884,236	1,480,471	177,567	(86,911)	163,455,363
			31 December 2018		
	Purchase	Amortized	Marked to market	Impairment	Fair
	Value	discount	gain (loss)		Value
6 months	10,274,642	12,554	12,992	(7,450)	10,292,738
12 months	168,542,163	2,487,505	303,628	(120,142)	171,213,154
	178,816,805	2,500,059	316,620	(127,592)	181,505,892

b) Investment securities - measured at FVOCI (Available-for-sale securities)

Available-for-sale securities as at 31 December 2019 comprise as follows:

Type	Nominal value	Unamortized discount	Accrued interest	Marked to market gain/ (loss)	Impairment	Fair Value
Lek denominated	759,701,110	6,093,007	10,870,779	40,800,429	(1,253,571)	816,211,754
USD denominated	222,583,500	(408,769)	2,300,091	3,003,054	(328,050)	227,149,826
EUR denominated	183,830,780	4,039,962	3,007,572	5,109,470	(400,213)	195,587,571
TRY denominated	18,616,966	-	6,128,692	214,728	(40,677)	24,919,709
CAD denominated	6,674,054	-	-	7,733,785	(14,275)	14,393,564
GBP denominated	32,551,455	1,004,168	717,242	530,736	(3,140)	34,800,461
SEK denominated	66,113	-	-	(47,271)	(141)	18,701
CHF denominated	3,824,650	47,080	24,698	121,744	(553)	4,017,619
	1,227,848,628	10,775,448	23,049,074	57,466,675	(2,040,620)	1,317,099,205

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

9. Investment securities (continued)

Available-for-sale securities as at 31 December 2018 comprise as follows:

Туре	Nominal value	Unamortize d discount	Accrued interest	Marked to market gain/ (loss)	Impairment	Fair Value
Lek denominated	716,026,049	8,307,495	10,668,623	34,853,718	(1,193,227)	768,662,658
USD denominated	119,192,000	(434,529)	1,102,073	(3,537,752)	(165,773)	116,156,019
EUR denominated	147,951,712	(56,030)	1,650,485	(1,999,743)	(259,803)	147,286,621
TRY denominated	44,193,065	7,061,156	-	(904,248)	(265,867)	50,084,106
CAD denominated	8,071,603	-	-	-	(30,717)	8,040,886
GBP denominated	25,146,509	721,593	569,505	(240,088)	(4,522)	26,192,997
SEK denominated	22,904	-	-	-	(216)	22,688
CHF denominated	2,033,018	4,367	6,509	(7,417)	(239)	2,036,238
	1,062,636,860	15,604,052	13,997,195	28,164,470	(1,920,364)	1,118,482,213

c) Investment securities - measured at FVTPL (Held-for-trading securities)

Held for trading securities as at 31 December 2019 comprise as follows:

Туре	Nominal value	Unamortized discount	Accrued interest	Marked to market gain/ (loss)	Fair Value
ALL denominated	12,978,645	281,657	169,746	64,789	13,494,837
EUR denominated	9,191,035	5,321,827	145,613	(352,245)	14,306,230
	22,169,680	5,603,484	315,359	(287,456)	27,801,067

Held for trading securities as at 31 December 2018 comprise as follows:

Туре	Nominal value	Unamortized discount	Accrued interest	Marked to market gain/ (loss)	Fair Value
EUR denominated	3,205,120	(141,941)	60,196	(104,301)	3,019,074
	3,205,120	(141,941)	60,196	(104,301)	3,019,074

d) Investment securities - measured at amortised cost (Held-to-maturity securities)

Held-to-maturity securities as at 31 December 2019 comprise as follows:

Туре	Nominal Value	Unamortized Premium / (Discount)	Accrued interest	Impairment	Net Value
USD denominated	29,100,000	(824,394)	252,717	(82,467)	28,445,856
EUR denominated	58,669,064	(72,726)	347,113	(99,625)	58,843,826
	87,769,064	(897,120)	599,830	(182,092)	87,289,682

Held-to-maturity securities as at 31 December 2018 comprise as follows:

Туре	Nominal Value	Unamortized Premium / (Discount)	Accrued interest	Impairment	Net Value
USD denominated	92,000,000	(992,433)	895,994	(97,977)	91,805,584
EUR denominated	91,480,668	(297,468)	826,148	(158,263)	91,851,085
	183,480,668	(1,289,901)	1,722,142	(256,240)	183,656,669

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

10. Loans to banks

During 2019 the Bank has purchased syndicated loans of some non-resident banks with ratings as follows:

31 December 2019

	Principal	Interest	Impairment	Total
USD denominated	42,000,000	246,937	(58,007)	42,188,930
EUR denominated	86,754,400	547,792	(177,471)	87,124,721
	128,754,400	794,729	(235,478)	129,313,651

During 2018 the Bank has purchased syndicated loans of some non-resident banks with ratings as follows:

31 December 2018

	Principal	Interest	Impairment	Total
USD denominated	29,500,000	185,732	(83,329)	29,602,403
EUR denominated	165,979,410	317,646	(223,294)	166,073,762
	195,479,410	503,378	(306,623)	195,676,165

11. Loans to customers

Loans to customers	consisted of	the following	ng:
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	31 December 2019	31 December 2018
Loans to customers, gross	1,257,363,082	1,263,257,434
Accrued interest	8,155,185	9,523,822
Less allowances for impairment on loans	(52,368,572)	(52,506,008)
Less unamortized deferred fee income	(4,583,268)	(4,649,617)
	1.208.566.427	1.215.625.631

Movements in the allowance for impairment on loans:

	31 December 2019	31 December 2018
At 31 December	52,506,008	49,784,026
Impact of adopting IFRS 9 as at 1 January 2019	-	4,578,049
At 1 January	52,506,008	54,362,075
Impairment charge for the year, net	7,427,229	5,837,834
Provision reversal of written off loans	(10,695,906)	(9,208,697)
POCI assets	3,563,955	-
Translation difference	(432,714)	1,514,796
At the end of the year	52,368,572	52,506,008

All the loans are denominated in Lek, Euro and USD and bear interest at the following rates:

Loans in Lek	0.50% to 25.00%
Loans in Euro	0.50% to 22.45%
Loans in USD	3.70% to 10.11%

The Bank has granted few loans with interest rates at the minimum limit shown above, which are lower than the rates that are generally offered by the Bank, and are covered by cash collaterals or are granted to personnel under special conditions.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

11. Loans to customers (continued)

The classification of business loans by industry is as follows:

	31 December 2019		31 December 2018	
	USD	%	USD	%
Construction	177,318,235	22%	157,414,280	18%
Wholesale Trade	112,742,733	14%	129,181,711	14%
Electricity, Gas and Water Supply	76,715,030	9%	75,480,763	9%
Mining and Quarrying	61,272,810	7%	60,244,448	7%
Retail Trade	56,589,837	7%	55,842,375	7%
Transport, Storage and Communication	48,354,085	5%	16,095,951	2%
Financial Intermediation	42,998,383	5%	74,528,539	9%
Hotels and Restaurants	27,456,817	3%	27,576,437	3%
Manufacture of Food Products, Beverages	19,699,036	2%	12,962,923	2%
Real Estate, Renting and Business Activity	17,601,738	2%	39,750,676	5%
Manufacturing of Basic Metals and Fabricated Metal				
Products	16,463,294	2%	23,763,269	3%
Agriculture, Hunting and Forestry	15,058,314	2%	15,421,987	2%
Other Community, Social and Personal Activities	12,913,855	2%	12,457,653	1%
Education	6,454,139	1%	5,964,919	1%
Manufacturing of Other Non-metallic Products	6,036,697	1%	21,153,257	3%
Manufacture of Rubber and Plastic Products	4,452,501	1%	3,504,796	1%
Health and Social Work	3,697,127	1%	3,175,012	1%
Manufacture of Pulp, Paper and Paper Products	3,174,888	1%	1,595,527	1%
Manufacture of Wood and Wood Products	2,847,745	1%	2,680,379	1%
Personal Needs	1,549,523	1%	8,494,209	1%
Other Sectors	93,781,453	11%	94,665,099	9%
_	807,178,240	100%	841,954,210	100%

The classification of retail loans by type is as follows:

	31 December	31 December 2019		ber 2019 31 December 20		2018	
	USD	%	USD	%			
Home purchase	241,661,971	53%	238,323,906	57%			
Super Loan	99,322,132	22%	79,429,674	19%			
Home improvement	24,169,932	5%	24,739,930	6%			
Overdraft and credit cards	22,608,444	4%	22,588,286	5%			
Shop purchase	17,886,926	4%	17,285,606	4%			
Home reconstruction	7,528,561	2%	6,745,240	2%			
Home advances	1,826,640	1%	1,894,576	1%			
Technical equipment	633,643	1%	805,949	1%			
Car purchase	192,474	1%	1,854,077	1%			
Other types	34,354,119	7%	27,635,980	4%			
	450,184,842	100%	421,303,224	100%			

12. Investment in associates

Investment in associates of USD 904,121 (31 December 2018: 1,373,165) represents the equivalent amount of an investment of EUR 1,199,600 into the share capital of Albania Leasing Sh.a (the "Company") at a participation ratio of 29.99%, decreased to recognise the Bank's share of the accumulated loss at USD 440,460. The Company was established in August 2, 2013 (inception date) as a Joint Stock Company. The Company obtained the license from the Bank of Albania on April 21, 2014 and started its leasing activity in June 2014.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

13. Property and equipment

Property and equipment as at 31 December 2019 and 31 December 2018 are composed as follows:

	Land,		Computers		
	buildings and	Vehicles and	and		
	leasehold	other	electronic	Office	7 7. 4. 1.
	improvements	equipment	equipment	equipment	Total
Gross value		- 10= 0.=			
At 1 January 2018	47,278,833	6,485,967	20,627,053	2,533,144	76,924,997
Additions	1,200,501	1,452,444	3,180,238	210,683	6,043,866
Disposals / transfers	(64,545)	(756,923)	(730,301)	(120,953)	(1,672,722)
Translation difference	(56,931)	74,305	189,309	30,284	236,967
At 31 December 2018	48,357,858	7,255,793	23,266,299	2,653,158	81,533,108
Additions	656,022	943,346	5,162,337	93,528	6,855,233
Disposals / transfers	(27,650)	(530,613)	(2,121,645)	(36,095)	(2,716,003)
Translation difference	(622,074)	(77,535)	(255,331)	(28,306)	(983,246)
At 31 December 2019	48,364,156	7,590,991	26,051,660	2,682,285	84,689,092
Accumulated depreciation					
At 1 January 2018	(14,122,173)	(5,049,380)	(16,675,042)	(2,172,954)	(38,019,549)
Charge for the year	(1,045,343)	(586,741)	(1,603,278)	(167,209)	(3,402,571)
Disposals / write offs	-	664,148	613,258	120,679	1,398,085
Translation difference	(244,193)	(39,583)	(149,790)	(24,107)	(457,673)
At 31 December 2018	(15,411,709)	(5,011,556)	(17,814,852)	(2,243,591)	(40,481,708)
Charge for the year	(1,011,607)	(753,025)	(2,155,598)	(161,685)	(4,081,915)
Disposals / write offs	16,096	530,193	1,447,653	35,259	2,029,201
Translation difference	140,912	49,867	131,941	22,603	345,323
At 31 December 2019	(16,266,308)	(5,184,521)	(18,390,856)	(2,347,414)	(42,189,099)
Net book value					
At 1 January 2018	33,156,660	1,436,587	3,952,011	360,190	38,905,448
At 31 December 2018	32,946,149	2,244,237	5,451,447	409,567	41,051,400
At 31 December 2019	32,097,848	2,406,470	7,660,804	334,871	42,499,993
	-				

As at 31 December 2019 the gross value of the assets which were fully depreciated and still in use was USD 28,227,119 (2018: USD 27,931,954).

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

14. Intangible assets

Intangible assets as at 31 December 2019 and 31 December 2018 are composed as follows:

	Software
Gross value	
At 1 January 2018	10,934,107
Additions	1,798,847
Translation difference	332,627
At 31 December 2018	13,065,581
Additions	2,367,346
Translation difference	(98,617)
At 31 December 2019	15,334,310
Accumulated depreciation	
At 1 January 2018	(7,853,534)
Charge for the year	(1,272,118)
Translation difference	(239,029)
At 31 December 2018	(9,364,681)
Charge for the year	(1,617,853)
Translation difference	59,419
At 31 December 2019	(10,923,115)
Net book value	
At 1 January 2018	3,080,573
At 31 December 2018	3,700,900
At 31 December 2019	4,411,195

Software represents mainly the upgraded Bank's operating and accounting system, and the license and software for providing internet and mobile banking services.

15. Other assets

Other assets as at 31 December 2019 and 31 December 2018 are as follows:

	31 December 2019	31 December 2018
Assets acquired through legal process, net	29,067,091	34,385,667
Payments in transit	7,037,769	7,189,552
Prepaid expenses	4,004,655	4,085,691
Administration costs receivable from borrowers	2,400,418	2,531,432
Dividend receivable from investment securities	1,275,000	-
Inventory	874,284	290,932
Advances to suppliers	265,942	357,295
Foreign exchange contracts revaluation gain	-	19,053
Other debtors, net	491,812	4,564,531
	45,416,971	53,424,153

Assets acquired through legal process represent the repossessed collaterals of some unrecoverable loans, the ownership of which was taken on behalf of the Bank. Repossessed collateral represents real estate assets acquired by the Group in settlement of overdue loans. The Group expects to dispose of the assets in the foreseeable future. The Bank has established an Asset Sale Committee, responsible for the disposal of these assets.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

15. Other assets (continued)

The assets do not meet the definition of non-current assets held for sale, and are classified as inventories in accordance with IAS 2 "Inventories". The assets were initially recognised at fair value when acquired. These assets are measured at the lower of their carrying amount and fair value less cost to sell. The Bank has estimated an impaired amount of USD 13,085,799 to the total gross amount of USD 42,152,890.

A number of these properties are leased to third parties. Subsequent renewals are negotiated with the lessee on an annual basis. Rental income from these properties of USD 74,540 (31 December 2018: USD 122,770) is recognised in other income.

Payments in transit represent customers' payments drawn on other banks that are in the process of being collected.

Other debtors, net are composed as follows:

	31 December 2019	31 December 2018
Other debtors	3,081,346	7,941,486
Provision for other debtors	(2,589,534)	(3,376,955)
Other debtors, net	491,812	4,564,531

Provision for other debtors represents mainly the 100% specific provision allocated for the debt under collection amounting to TRL 9,840,829 (equivalent of USD 1,656,745).

The debt under collection represents the uncollected amount of cheques issued from non-resident counterparties.

The movement in provision for other debtors is detailed as below:

	31 December 2019	31 December 2018
Balance at 1 January	(3,376,955)	(2,649,458)
Provision charge	(252,195)	-
Impairment charge of LG&LC	(655,594)	(853,998)
Translation difference	1,695,210	126,501
Balance at the end of the year	(2,589,534)	(3,376,955)

16. Customer deposits

Customer deposits as at 31 December 2019 and 31 December 2018 are composed as follows:

	31 December 2019	31 December 2018
Current accounts:		
Individuals	595,921,563	441,934,845
Private enterprises	370,948,145	365,989,977
State owned entities	47,211,174	32,531,636
	1,014,080,882	840,456,458
Deposits:		
Individuals	2,165,320,459	2,111,807,117
Private enterprises	115,282,686	95,583,395
State owned entities	56,684,259	24,979,999
	2,337,287,404	2,232,370,511
Other customer accounts:		
Individuals	27,003,345	24,232,820
Private enterprises	30,463,953	32,003,619
State owned entities	561,495	686,443
	58,028,793	56,922,882
	3,409,397,079	3,129,749,851

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

16. Customer deposits (continued)

Current accounts and deposits can be further analysed by original maturity and currency as follows:

	31	December 2	019	31	December 20	18
	Local currency	Foreign currency	Total	Local currency	Foreign currency	Total
Current accounts	397,765,068	616,315,814	1,014,080,882	330,053,633	510,402,825	840,456,458
Deposits						
On demand	85,370,727	237,879,535	323,250,262	59,555,519	214,221,993	273,777,512
Up to 39 days	24,604,463	40,394,925	64,999,388	17,256,847	36,271,491	53,528,338
40-99 days	32,697,629	58,702,614	91,400,243	35,601,588	56,263,919	91,865,507
100-189 days	65,620,034	86,489,200	152,109,234	76,380,293	90,032,005	166,412,298
190- 370 days	470,776,511	627,103,987	1,097,880,498	505,104,593	608,152,035	1,113,256,628
371 days and over	271,835,351	327,901,415	599,736,766	259,264,351	265,615,757	524,880,108
Accrued interest on deposits	4,157,928	3,753,085	7,911,013	5,360,243	3,289,877	8,650,120
Total deposits	955,062,643	1,382,224,761	2,337,287,404	958,523,434	1,273,847,077	2,232,370,511
Other customer accounts	31,370,613	26,658,180	58,028,793	28,131,064	28,791,818	56,922,882
Total customer deposits	1,384,198,324	2,025,198,755	3,409,397,079	1,316,708,131	1,813,041,720	3,129,749,851

Other customer accounts are composed as follows:

	31 December 2019		31 December 2018		018	
	Local currency	Foreign currency	Total	Local currency	Foreign currency	Total
Guarantees for letters of credit	1,385	12,334	13,719	927	83,933	84,860
Escrow accounts	19,487,465	16,820,498	36,307,963	18,585,704	20,592,303	39,178,007
Payment orders to be executed	631,554	670,394	1,301,948	823,846	689,467	1,513,313
Other	11,250,209	9,154,954	20,405,163	8,720,587	7,426,115	16,146,702
	31,370,613	26,658,180	58,028,793	28,131,064	28,791,818	56,922,882

Deposit guarantee for letters of credit represent the cash collateral held by the Bank against similar collateral provided by the Bank to correspondent banks for letters of credit opened on behalf of its customers.

Escrow accounts balance represents sums blocked until the completion of an operation or the extinction of a risk. Amounts registered in these accounts mostly relate to cash coverage received from customers due to the issuance of bid and performance bonds by the bank or due to treasury bill transactions with Bank of Albania intermediated by the Bank. Other represents deposits that are pending to be allocated into the relevant deposit category.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

17. Due to banks and financial institutions

Due to banks as at 31 December 2019 and 31 December 2018 consisted as follows:

	31 December 2019	31 December 2018
Treasury bills sold under Repo agreements with Central Bank	255,495,852	218,323,635
Securities sold under Repo agreement	21,038,087	57,596,641
Deposits from banks	27,419,691	41,868,967
Current accounts of non-resident banks	572,044	1,292,110
Current accounts of resident banks	7,980,074	103,892
Borrowing from financial institutions	24,976,266	4,676,400
	337,482,014	323,861,645

Treasury bills and Albanian Government Bonds and Securities with a total value of USD 291,932,990 (31 December 2018: USD 305,464,320) were used to secure Repo agreements and borrowings from banks.

Deposits from banks as at 31 December 2019 represent short-term borrowings obtained from resident and non-resident banks.

Borrowing from financial institutions represents borrowings of EUR 22,265,000 outstanding as at 31 December 2019 (31 December 2018: EUR 4,085,000), which are disbursed from (European Fund for Southeast Europe) EFSE and (Green for Growth Fund Southeast) GGF to BKT Kosovo, during December 2019, bearing an interest rate between 2.25% - 2.67%.

18. Due to third parties

The Bank acts as an agent for the tax authorities, either in the collection of taxes or in performing advance payments for the budget. In return, the Bank charges a commission to the taxpayers for the service rendered. The credit balance as at 31 December 2019 of USD 2,372,307 (31 December 2018: USD 3,408,125) represents the net outstanding amount of payments and collections made by the Bank to and from third parties, on behalf of tax authorities.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

19. Deferred tax assets (liabilities)

Deferred income taxes are calculated using a tax rate of 15% for Albania and 10% for Kosovo. The movement on the deferred income tax account is as follows:

	31 December 2019	31 December 2018
Liability at 1 January	(411,719)	(431,014)
Income for the period	2,463,105	32,410
Exchange differences	30,541	(13,115)
Asset (liability) at the end of the year	2,081,927	(411,719)

Deferred income tax assets / (liabilities) are attributable to the following items:

	31 December 2019	31 December 2018
Deferred income on fees on loans	611,047	697,443
Decelerated depreciation	994,817	934,476
Provision of other debtors	534,490	538,555
Allowance for loan impairment	351,820	(930,729)
Fair value reserve for AFS securities	(385,032)	(1,651,464)
Interest expenses on deposits	(22,484)	-
Net effect of IFRS 16	(2,731)	-
	2,081,927	(411,719)

20. Accruals and other liabilities

	31 December 2019	31 December 2018
Payments in transit	6,742,763	8,057,255
Foreign exchange contracts revaluation loss	4,635,490	4,091,200
Creditors	1,896,978	1,942,809
Bonus payable	1,855,777	1,787,831
Due to tax authorities	1,677,726	1,259,458
Accrued expenses	1,111,116	1,149,398
Liability for retiring employees	929,220	924,318
Payables to constructors for home loans	540,720	552,788
Social insurance	236,413	224,812
Cash guarantees from suppliers	150,126	136,476
	19,776,329	20,126,345

Creditors represent balances that relate to old transactions of the Albanian Government and are pending on the future determination of the rightful owner of these amounts.

Bonus payable represents the accrued yearly performance bonus for the bank's staff and management, which is expected to be paid within the first quarter of 2020.

Liability for retiring employees represents a specific fund created in 2002 by the Bank, which will be paid to staff on their retirement. The investment in this fund has been stopped by the Bank on 30 September 2010 (See to note 3(s).ii.).

Notes to the Consolidated Financial Statements for the year ended 31 December 2019

(amounts in USD, unless otherwise stated)

21. Subordinated debt

Subordinated debt of USD 28,085,585 (31 December 2018: 28,678,547) represents the equivalent amount of a ten-year facility of EUR 25 million, bearing an interest rate of 5.15% and payable on its maturity date with bullet payment. Subordinated debt was obtained from the Green for Growth Fund Southeast Europe, under the Subordinated Term Loan Facility Agreement, signed on 22 December 2015 with the purpose of granting loans related to Energy Efficiency and Renewable Energy investments.

Pursuant to the approvals granted by Bank of Albania, the subordinated debt was classified as second-tier capital and included in the regulatory capital of the Bank.

22. Shareholder's equity and reserves

Share Capital

At 31 December 2019 the authorised share capital comprised 24,291,498 ordinary shares (31 December 2018: 24,291,498). The shares have a par value of USD 12.35. All issued shares are fully paid. The holder of ordinary shares is entitled to receive dividends, if declared. All shares rank equally with regard to the Bank's residual assets.

Reserves

Translation reserve

The translation reserve comprises all foreign exchange differences arising from the translation of the financial statements of foreign operations as well as from the translation of consolidated financial statements from functional currency to presentation currency.

Fair value reserve

The fair value reserve includes the cumulative net change in the fair value of available-for-sale investments (investment securities measured at FVOCI), excluding impairment losses, until the investment is derecognised or impaired.

Retained earnings

Retained earnings as at 31 December 2019, includes the cumulative non distributed earnings. As described in Note 1, the Bank created legal reserves of Lek 1,856,795 thousand (equivalent of USD 17,091,262) and decided to distribute Lek 3,863,300 thousand (equivalent of USD 35,000,000) as dividends, using of the statutory net profit for the year ended December 31, 2018. The remaining part of statutory profit for the year 2018 was kept as retained earnings. Retained earnings are distributable.

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

23. **Interest income**

Interest income is composed as follows:

	Year ended 31 December 2019	Year ended 31 December 2018
Placements with banks and balances with Central Bank	12,392,274	13,245,513
Investment securities	62,680,794	66,980,859
Loans to customers	73,479,434	77,829,366
	148,552,502	158,055,738
Interest income from investment securities can be further de	tailed as follows:	
	Year ended 31 December 2019	Year ended 31 December 2018
Treasury bills		

8,137,910 62,680,794

66,980,859

9,029,784

24. Interest expense

Held-to-maturity investments

Interest expense raised from financial liabilities measured at amortized cost is composed as follows:

	Year ended	Year ended
	31 December 2019	31 December 2018
Due to banks and financial institutions	9,431,350	8,522,494
Customer deposits	17,705,623	19,092,859
Lease liability	325,650	-
	27,462,623	27,615,353

25. Fees and commissions, net

Fee and commission revenue and expense are comprised of the following items:

-	Year ended 31 December 2019	Year ended 31 December 2018
Fee and commission income	31 December 2019	31 December 2016
Payment services to clients	6,640,247	6,344,932
Electronic banking transactions	5,793,060	4,733,299
Customer accounts' maintenance	3,125,353	2,839,688
Lending activity	988,716	954,241
Cash transactions with clients	968,642	1,186,136
Inter-bank transactions	852,029	2,596,782
Other fees and commissions	439,771	505,410
_	18,807,818	19,160,488
Fee and commission expense		
Inter-bank transactions	(436,777)	(842,963)
Payment services to clients	(174,497)	(178,869)
Customer accounts' maintenance	(51,335)	(44,140)
Transactions with clients	(6,344)	(63,811)
Other fees and commissions	(2,616)	(952)
_	(671,569)	(1,130,735)
Fees and commissions, net	18,136,249	18,029,753

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

26. Foreign exchange revaluation gain/(loss), net

Foreign exchange revaluation gain/(loss) represents the net revaluation of the Bank's foreign currency monetary assets and liabilities. In addition, as described in Note 3(b) it also includes the revaluation of the Bank's share capital. The revaluation loss on the share capital revaluation for the year ended 31 December 2019 is USD 2,239,417 (year ended 31 December 2018 gain: USD 8,934,456).

27. Other (expense) / income, net

Other income and expenses are composed as follows:		
	Year ended 31 December 2019	Year ended 31 December 2018
Other income		
Dividend income from securities	1,275,000	-
Gain on recovery of written off loans to customers	547,168	759,007
Reversal of provisions on assets acquired through legal process	372,088	222,215
Gain on sale of assets acquired through legal process	161,886	184,498
Income from operating lease	74,540	122,770
Reversal of other debtors	66,108	63,491
Gain on sale of property and equipment	47,895	35,200
Reversal of staff pension fund	9,880	4,418
Sundry	9,729	77,279
	2,564,294	1,468,878
Other expense		
Provisions on assets acquired through legal process	(5,091,521)	(4,675,818)
Write off of loans to customers, net	(4,999,062)	(2,347,369)
Provision of other debtors	(249,258)	-
Loss on sale or write off of fixed assets and repossessed assets	(22,213)	(105,189)
Sundry	(251,175)	(29,353)
•	(10,613,229)	(7,157,729)
Other (expense) / income, net	(8,048,935)	(5,688,851)
A reconciliation of expenses related to write off of loans to c	customers is as follows:	
-	Year ended 31 December 2019	Year ended 31 December 2018
Write off of loans to customers, gross	(15,694,968)	(11,556,066)
Provision reversal of written off loans	10,695,906	9,208,697
Write off of loans to customers, net	(4,999,062)	(2,347,369)
28. Personnel expenses		
Personnel expenses are composed as follows:		

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Personnel expenses are composed as follows:

•	Year ended 31 December 2019	Year ended 31 December 2018
Salaries	15,098,017	14,847,121
Performance bonus	2,100,040	1,727,414
Social insurance	1,578,756	1,550,660
Training	230,216	265,595
Life insurance	143,812	157,114
Other	1,658,390	1,183,498
	20,809,231	19,731,402

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

29. Administrative expenses

Administrative expenses are composed as follows:

	Year ended	Year ended
	31 December 2019	31 December 2018
Deposit insurance expense	9,082,202	8,595,869
Credit/debit cards expenses	7,271,698	5,751,417
Telephone, electricity and IT expenses	2,641,592	2,554,794
Other external services (including external audit fees)	2,557,435	2,388,834
Repairs and maintenance	2,476,173	2,527,929
Extraordinary fund expenses (established by BoA)	1,655,883	1,586,903
Security and insurance expenses	1,476,492	1,452,940
Marketing expenses	1,267,403	1,321,196
Transportation and business related travel	611,447	739,293
Office stationery and supplies	337,293	361,444
Representation expenses	316,248	250,015
Taxes other than tax on profits	226,721	216,798
Lease payments	149,978	2,772,548
Sundry	1,427,299	1,321,164
	31,497,864	31,841,144

The law No. 25/2018 On Accounting and Financial Reporting requires the disclosure of the Audit fee related to the Statutory Audit. The expense for statutory audit included in the Other external services (including external audit fees) amounts to USD 66,677.

30. Impairment of financial assets, other than loans to customers

Movements in the allowance for impairment financial assets other than loan:

At 31 December 2018	3,476,782
Impact of adopting IFRS 9 as at 1 January 2019	-
- on investment securities	-
- on placements	-
- on loans to banks	-
- on other assets	-
At 1 January	3,476,782
Impairment charge for the period	(229,141)
- on investment securities	22,568
- on placements	6,207
- on loans to banks	(68,073)
- on other assets	(189,843)
Translation difference	(28,794)
At the end of the period	3,218,847

31. Income tax

Income tax is comprised of:

Year ended	Year ended
31 December 2019	31 December 2018
11,907,611	11,977,377
(2,463,105)	(32,409)
9,444,506	11,944,968
	31 December 2019 11,907,611 (2,463,105)

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

31. Income tax (continued)

The tax on profit before tax differs from the theoretical amount that would arise using the basic tax rate as follows:

	31 December 2019	31 December 2018
Profit before taxes	65,905,307	70,378,057
Computed tax using statutory tax rate of 15 %	8,763,188	10,556,709
Effect of tax rates in foreign jurisdictions at 10%	638,881	-
Non tax deductible expenses	192,080	898,255
Foreign exchange difference	(149,643)	490,004
Income tax	9,444,506	11,944,968
Effective tax rate	14.33%	16.97%

32. Related party transactions

In accordance with IAS 24 "Related Party Disclosures", a related party is any party that has the ability to control the other party or exercise significant influence over the other party in making financial and operating decisions.

Identity of related parties

The Bank has related party relationships with its shareholders and affiliates, directors and executive officers. The Bank's sole shareholder is Calik Finansal Hizmetler, which is owned by Calik Holding at 100% as at 31 December 2019. The ultimate controlling party is Mr. Ahmet Calik.

ALBtelecom Sh.a., Eagle Mobile Sh.a., Albania Leasing, Aktif Yatirim Bankasi A.S. ("Aktifbank"), GAP Pazarlama FZE, Gap İnşaat Yatırım ve Dış Ticaret A.Ş., Calik Elektrik Dagitim A.S and Calik Enerji Sanayi Ve. Ticaret A.S, Kosovo Electricity Distribution and Supply Company J.S.C (KEDS) and Kosovo Electricity Supply Company J.S.C (KESCO) are controlled by Calik Holding. Related parties with Albtelecom represent two companies financially dependent from Albtelecom for their loan repayment.

Balances and transactions with related parties

	31 December 2019	31 December 2018
Assets		
Placement and balances with banks:		
Current accounts with Aktifbank	110,864	444,006
Placements with Aktifbank	-	102,142,640
Loans to customers:		
KEDS / KESCO	-	282,965
Albtelecom	37,360,984	9,396,490
Albania Leasing	107,715	199,749
Related Parties with Albtelecom	-	20,594
Other assets:		
Prepaid expenses to Calik Holding	-	11,908
Receivables from Albtelecom Sh.a	10,170	10,247
Total assets	37,589,733	112,508,599
T !- L !!!.		
Liabilities		
Due to banks and financial		
institutions:		0.505.154
Borrowings from Aktifbank	-	8,525,174
Customer deposits:		- 10 = 1=
Albtelecom Sh.a.	532,664	669,747
Albania Leasing	285,740	384,193
Sara-AT	54	54
KEDS / KESCO	13,727,846	7,975,517
Total liabilities	14,546,304	17,554,685

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

32. Related party transactions (continued)

Balances and transactions with related parties (continued)

	2019	2018
Statement of comprehensive income		
Interest income from:		
GAP Pazarlama FZE	-	-
KEDS / KESCO	7,201	22,922
Albtelecom Sh.a.	809,767	550,026
Gap İnşaat Yatırım ve Dış Ticaret A.Ş.	_	_
Albania Leasing	7,598	12,492
Aktifbank	2,241,316	2,926,614
Related Parties with Albtelecom	-	24,987
Interest expenses for:		
Albtelecom Sh.a. and Eagle Mobile Sh.a.	(203)	(530)
Aktifbank	(454,933)	(1,213)
Albania Leasing	_	- -
KEDS / KESCO	-	-
Fees and commissions:		
Letters of guarantee:		
Albtelecom Sh.a.	1,699	1,582
KEDS / KESCO	-	4,427
Calik Enerji Sanayi Ve. Ticaret A.S	10,192	49,399
Account maintenance and lending fees from Albtelecom		
Sh.a. and Eagle Mobile Sh.a.	78,990	53,744
Account maintenance and lending fees from Albania		
Leasing	874	2,827
Account maintenance and lending fees from KEDS /		
KESCO	23,891	41,434
Other income:		
Operating lease income from Albtelecom Sh.a.	62,970	65,490
Operating expenses:		
Albtelecom Sh.a., Eagle Mobile Sh.a. and Calik	(1.967.049)	(1.750.050)
Holding	(1,867,948)	(1,752,952)
Net	921,414	2,001,249
=		

Balances and transactions with directors and executive officers

The remuneration of directors and executive officers is included in personnel expenses. It can be detailed as follows:

	Year ended	Year ended
	31 December 2019	31 December 2018
Directors	552,420	110,297
Executive officers	3,388,367	3,120,942
	3,940,787	3,231,239

As at 31 December 2019, the total deposits of directors held with the Bank were USD 2,142,992 (31 December 2018: USD 1,056,056), while the outstanding loans granted to directors were USD 194,078 (31 December 2018: USD 349,879).

Notes to the Consolidated Financial Statements for the year ended 31 December 2019 (amounts in USD, unless otherwise stated)

33. Contingencies and commitments

Guarantees and letters of credit

	31 December 2019	31 December 2018
Guarantees in favour of customers	47,073,400	80,494,996
Guarantees received from credit institutions	5,312,752	5,885,019
Letters of credit issued to customers	2,386,606	3,034,097

Guarantees and letters of credit issued in favour of customers mostly are counter guaranteed by other financial institutions or fully cash collateralised.

At present the Bank is operating as an agent of the Government in the administration and implementation of certain loans to state owned entities utilising credit lines received from international donors. These donors have received individual guarantees from the Government of Albania to cover the reimbursement of their lines of credit.

Other

	31 December 2019	31 December 2018
Undrawn credit commitments	137,836,220	136,960,838
Outstanding cheques of non-resident banks	377,076	400,384
Spot foreign currency contract	117,025,707	162,187,847
Collaterals for loan portfolio	3,191,295,537	3,335,436,936
Securities pledged as collateral (note 17)	291,932,990	305,464,320

Legal

In the normal course of business, the Bank is presented with legal claims and litigation; the Bank's management is of the opinion that no material losses will be incurred in relation to legal claims outstanding as at 31 December 2019.

34. Subsequent events

On March 11, 2020, the World Health Organization declared the outbreak of a coronavirus (COVID-19) a pandemic. As the situation is still evolving and its extent is highly uncertain at the time of issuing these financial statements, management considers it impracticable to provide a quantitative estimate of the potential impact of this outbreak on the Bank. Management expect loan provision, fair value and impairment of investment securities as well as interest income and interest expenses related to financial instruments to be impacted by the situation. The impact will be recognized by the Bank in 2020. Management will continue to monitor the potential impact and will take all steps possible to mitigate any negative effect. Management considers the COVID-19 outbreak to be a non-adjusting subsequent event.

There are no other subsequent events that would require either adjustments or other additional disclosures in the financial statements.