


## B. Payments

| 1 | Treasury Payments, Taxes, Customs Payments |
| :---: | :---: |
| .1.1 | By taxpayers themselves |
| .1.1.1 | by account |
| 1.1.1.2 | by cash |
| 1.1.2 | By others |
| 1.1.2.1 | by account |
| 1.1.2.2 | by cash |
| 1.1.3 | Payments on BKT Customs Agency |
| 3.1 | Amount up to 100'000 Lek |
| 1.1.3.1.1 | by cash |
| 1.1.3.2 | Amount over 100'000 Lek |
| 1.1.3.2.1 | by cash |
| . 2 | ASHK Payments (Hipoteka) |
| 1.2.1 | Amount up to 300 Lek |
| 1.2.1.1 | by account |
| 1.2.1.2 | by cash |
| 1.2.2 | Amount over 300 Lek |
| 1.2.2.1 | by account |
| 1.2.2.2 | by cash |

150
300

$150^{*}$
500

300

$$
\begin{aligned}
& \text { Free of Charge } \\
& \text { Free of Charge }
\end{aligned}
$$

$$
\begin{array}{lc} 
& 100 \\
\% & 0.03 \% \\
\min . & 200 \\
\max . & 5^{\prime} 000
\end{array}
$$

| Bill Payments: energy, watter, phone and mobile number, ect. |
| :--- |
| by account |
| by cash |
| Bill Payments: Digitalb with installments |
| by account |
| by cash |

Payments for children's rewards
by cash
Payments for financial institutions
by account
by cash

* Only for incoming money transfer from other banks (Beneficiary - Budget Accounts )

|  | 100 |
| :---: | :---: |
|  | 200 |
|  | Free of Charge <br> Free of Charge |
|  | 100 |
|  |  |
|  | 100 |
| $\%$ | 200 |
| min. | $0.5 \%$ |
| max. | 500 |
|  | $15^{\prime} 000$ |



| Daily limit: | Free of Charge <br> $70^{\prime} 000$ <br> (max. 5 purchases) |
| :--- | :---: |
| Monthly limit: | $140^{\prime} 000$ |
| $\%$ | Free of Charge |
| min. | $2 \%$ |
| $\%$ | 450 |
| min. | $2 \%$ |
| $\%$ | 450 |
| min. | $75^{\prime} 000$ |
| Daily limit: | (max. 5 transactions) |
| $\%$ |  |

Interest per withdrawal (monthly)
Printing of Card/PIN
Automatic reprinting of Card
Reprinting of Card+PIN by request
Reprinting of PIN:
Printed Copy
SMS
Change of PIN in ATM
Cashback in POS-es of BKT
Payment period
Minimum mandatory payment
Minimum mandatory payment
Interest on the carrying obligations (monthly)
Late payment Interest (monthly)
Late payment fee
Late paymen
Overlimit
Overlimit
Over limit fee
Installment payment Interest (monthly)*
Instaliment payment interest (monthly)*
Closing Card
Chargeback request (by Cardholder / Merchant)
Chargeback request (by Cardholder / Merchant)
Chargeback request (first step of process)
Chargeback - pre arbitration request (if chargeback request is refused)
Chargeback - arbitration request (if chargeback pre arbitration request is refused)

| Free of Charge |  |
| :---: | :---: |
| Lek |  |
| $1 ' 200$ | Eur |
| $\cdots$ | 10 |
| $\cdots \cdots$ | 45 |
| $\cdots$ | 500 |



## Individual Terms \& Conditions

2. Card issued by abroad Banks:

| LEK | EUR | USD | GBP | CHF | AUD | CAD |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Debit |  |  |  |  |  | Credit |

2. 1 Cash withdrawal commission at BKT ATM

According to the BKT current offers
Credit Card is offered free of commission for the 1st year. The offer is not valid if the card is closed in the first yea
The annual card commission is given back to the cardholder in the form bonus for purchases over 400,000 Lek / 600,000 lek per year
** If the merchant or receiving entity categorizes the action as withdrawal and not as purchase, the withdrawal conditions will be applied.
$* * *$ Lek equivalent

Individual Terms \& Conditions

## 2. Incoming Transfers*


*** Available in the account after coverage with funds


## F. Trade Finance*

The terms and conditions of Individuals Trande Finance are the same as Bussines terms and contitions

## G. Other Services

LEK

```
Ale Deposit Box Service
Annual fee
            Box Dimensions
            Size1 (6.5\times12.5\times40 cm)
            Size2 (13\times12.5\times40 cm)
            Size3 (6.5\times25\times40 cm)
            Size4 (13\times25\times40 cm)
            Box Dimensions
            Size1 (6.5\times12.5\times40 cm)
            Size2 (13\times12.5\times40 cm)
            Size3 (6.5\times25\times40 cm)
            Size4 (13\times25\times40 cm)
```

Commission Open Box with Force
Commission for a New Key
ek, Eur
$\begin{array}{ll}\text { Currencies } & \text { Lek, Eur } \\ \text { Participation Fee } & { }^{\prime} 000 \text { Lek } \\ \text { Participation Fee for the "On settlement of Cash transactions for Bank of Albania Clients" service, participating } & 1^{\prime} 000 \text { Lek }\end{array}$
Participation Fee for the "On
directly in the T-Bill auction)


Individual Terms \& Conditions
I. Retail Loans
I. Retail Loans

LEK
EUR
UR usD

GBP
$0.5 \%$ over the loan outstanding amount (min. 50 Eur) $0.5 \%$ over the loan oustanding amount (min. 50 Eur) $0.5 \%$ over the loan outstanding amount (min. 50 Eur)
$1 \%$ of FSV of collateral to be released (min. 50 Eur)
Free of Charge
the Not less than $0.5 \%$ over the loan outstanding, min. 50 Eur
$0.5 \%$ over the loan outstanding (min. 50 Eur)
$0.5 \%$ over the loan outstanding amount (min. 50 Eur) $0.5 \%$ over the loan outstanding amount (min. 50 Eur) $0.5 \%$ over the loan outstanding amount (min. 50 Eur) $0.5 \%$ over the loan outstanding amount (min. 50 Eur) Free of Charge
Free of Charge
${ }^{1} 000$ Lek
$0.5 \%$ perfsthihet në̉ komisionin final tè parapagimit
$0.5 \%$ over the loan outstanding amount (min. 50 Eur)

| ion of outgoing transfers: |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | the BKT branch |  | from the online | (Internet Bank | and BKT Smart |
|  | Expres |  | Spot | Expres |  | Spot |
| to other domestic Banks; |  |  |  |  |  |  |
| in Lek |  |  |  |  |  |  |
| amount up to 1'499'999.99 Lek | untill $15.000^{\prime}$ clock | same value date | 1 value date* | untill $14.000^{\prime}$ clock after $14.000^{\prime}$ clock- | same value date | - |
|  | untill 15.00 o'clock | same value date |  |  |  |  |
| amount from/over 1'500'000.00 Lek | after $15.000^{\prime}$ clock | 1 value date* |  |  |  | 1 value date* |
| in Eur | untill 14.00 o'clock | same value date | 1 value date* | untill 14.00 o'clock | $\frac{\text { same value date }}{1 \text { value date* }}$ | - |
| in foreign currency (except Eur and Aud) | untill 11.00 o'clock | same value date | 2 value date* | untill 14.00 o'clock | same value date | - |
| in foreign currency (except Eur and Aud) | after 11.00 o'clock | 1 value date** |  | after 14.00 o'clock | 1 value date* |  |
| in Aud | untill $11.000^{\prime}$ clock | same value date | 3 value date* | - | 2 value date* | - |
| to other abroad Banks; |  |  | 2 value date* |  |  | - |
| in foreign currency (except Aud and Try) | untill 11.00 o'clock <br> after 11.00 o'clock | same value date 1 value date* |  | untill 14.00 o'clock | same value date 1 value date* |  |
| in Aud |  | 2 value date* | 3 value date* |  | 2 value date* | - |
| in Try | untill 11.00 o'clock | $\frac{\text { same value date }}{1 \text { value date*** }}$ | 2 value date* | untill 12.00 o'clock | $\frac{\text { same value date }}{1 \text { value date** }}$ | - |

## "ON THE DEPOSIt INSURANCE" LAW

Banka Kombetare Tregtare Sh.A. in compliance with the Law no. 8873 dated 29.03.2002 "On the Deposits Insurance" changed to the low No. $53 / 14$ dated 22.05 .2014 has been provided with the Certificate of Deposit Insurance no. 5 , dated 24.12 .2009 (changed on 11.05.2009) from the Deposit Insurance Agency (DIA).

According to this certificate, all the deposit accounts of each individual depositor (account holder) at Banka Kombetare Tregtare S.A., are insured from the Deposit Insurance Agency up to the amount of 2,500,000 (two million and five hundred thousand) ALL, or its equivalent amount in foreign currency, in accordance with the provisions of Law no. 53/14 dated 22.05.2014

## A - DEPOSIT INSURANCE

-The article 3, paragraph 13 of law no.53/14 dated 22.05.2014 "On the Deposit Insurance", stipulates that:
"Deposit" has the meaning set out by the law no. 9662, dated 18.12.2006 "On banks in the Republic of Albania", and / or any law amending it.
The article 3, paragraph 14 of law no.53/14 dated 22.05.2014 "On the Deposit Insurance", stipulates that:
"nsurable Deposit" is the aggregate value of all deposits of a depositor, including their 3 Amended by the law no. 39/2016 "On some changes and amendments on the Law no. 53/2014 "On deposit insurance"'. interest calculated on the day of evaluation or intervention in a subject member of the scheme, except for the exclusions under Article 32 of this law.
-The article 31, paragraph 4 of law no.53/14 dated 22.05.2014 "On the Deposit Insurance", stipulates that
Deposits in foreign currency are converted in leke according to the official exchange rate,
determined by the Supervisory Authority on evaluation day
The article 32, of law no.53/14 dated 22.05.2014 "On the Deposit Insurance", stipulates that:
Exemptions from insurance and compensation from the Agency the following:
a) the part of the deposit in the bank or the branch of the foreign bank over ALL 2.500.000 (two million and five hundred thousand) or the equivalent sum in a foreign currency;
b) the part of the deposit in the savings-credit association over ALL 2.000 .000 (two million) or the equivalent sum in a foreign currency;
c) the deposits of the bank, branch of the bank, branch of the foreign bank and of the savings-credit association in its title and behalf, and any financial institutions that are licensed by Bank of Albania and Financial Supervisory Authority; 9 c) deposits held by senior managers, administrators in the bank and any individuals in their families, as evidenced by their family certificate; 10
dh) deposits derived from activities connected to money laundering and financing of terrorism, which are declared illegal through a final decision of a court of law
e)repealed 11;
e) repealed; 12
) deposits of insurance and reinsurance companies, domestic or foreign;
g) deposits of entrepreneurial entities or collective investment, domestic or foreign;
jj) deposits of pension funds or pension insurance, domestic or foreign
h) Securities issued by financial subjects and any other obligation these subjects have based on their promise agreements;
i) deposits of central or local government units, as well as any public entity 13 of the Republic of Albania or of a foreign country;
) unrecognized deposits and / or the title of which is not clearly defined;
k) Deposits placed in the member entity of the deposit insurance scheme during and after the day of the insurance event in this subject:

Deposits of members of the governing bodies of the savings and loan association, as defined in the law on savings and loan associations, except the general meeting
) deposits of legal persons, other than those specified in point 17 of Article 3 of this law,
9 Additionally with Law no. 39/2016 "On Amendments and Additions to Law No.53 / 2014" On Deposit Insurance "
10 Amended by law no. 39/2016 "On Amendments and Amendments to Law No.53 / 2014" On Insurance
11 Abrog
1 Abrogated by law no. 39/2016 "On Amendments and Amendments to Law No.53 / 2014" On Insurance
12 Abrog
ogated by Law no. 39/2016 "On Amendments and Amendments to Law No.53 / 2014" On Insurance
13 Added by law no. 39/2016 "On Amendments and Additions to Law No. 53 / 2014" On Deposit Insurance ".
14 Additionally with Law no. 39/2016 "On Amendments and Additions to Law No. 53 / 2014" On Deposit Insurance

## B - the compensation amount from the agency

The article 39, paragraph 1 of law no.53/14 dated 22.05.2014 "On the Deposit Insurance", stipulates that:
The compensation procedures shall immediately commence when the Agency is notified in writing by the Supervisory Authority of the placement of the subject member of the deposit insurance scheme in mandatory liquidation. The compensation ends no later than three months from its date of initiation.

The article 33, paragraph 1 of law no.53/14 dated 22.05.2014 "On the Deposit Insurance", stipulates that:
The Agency insures and compensates insurable deposits for any depositor in any subject member of the deposit insurance scheme, as follows: a) at the bank or the branch of the foreign bank at 100 per cent, but in any case not more than ALL 2.500 .000 (two million and five hundred thousand), irrelevant of the number of deposits or their currency, deposited in this bank; b) at the SCA at 100 per cent, but in any case not more than ALL 2.000 .000 (two million), irrelevant of the number of deposits or their currency deposited in this SCA.

C - TERMS AND CONDITIONS FOR THE PAYMENT OF THE COMPENSATION
-The article 38, paragraph 2 of law no.53/14 dated 22.05.2014 "On the Deposit Insurance", stipulates that:
The maximum level of compensation for every depositor is calculated according to the determinations of Article 33 of this law, by deducting from it the sum of due obligations of the depositor to the subject member, that are due to be paid on the day of intervention by the Supervisory Authority.
The article 38, paragraph 12 of law no.53/14 dated 22.05.2014 "On the Deposit Insurance", stipulates that
The Agency have the right to refuse payment of compensation or to claim repayment of the compensation paid in respect of insured deposits if the compensation right is based on false information or fraud and when it observes that there is $n$. insurable interest. Insurable interest is the legitimate interest and objective needs of the depositor to be protected against financial loses of deposits in an insurance event

The article 39, paragraph 4 of law no.53/14 dated 22.05.2014 "On the Deposit Insurance", stipulates that:
The Agency may compensate the insured deposit through one of the following alternatives:
a) payment of the sum in leke to the person in the facilities of the subject placed in liquidation in cooperation with the liquidator
b) payment of the sum in leke to the person in the facilities of a bank member of the scheme (agent bank).
) transfer of the sum that is
c) payment with a cheque;
other payment methods approved by a by-law of the Supervisory Authority.
Note: This information is given pursuant to article 27- Obligation for informing the public from the subjects member of the scheme of law no. $53 / 14$ dated 22.05 .2014 "On the Deposit Insurance"

